Orange County
Partnership to
End Homelessness

Leadership Team meeting

April 15, 2019

Welcome & updates

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Updates and sharing

- Sharing /agency updates
- OCPEH updates
  - Transition to NC HMIS database
  - Coming in May – update to Homeless System Gaps Analysis

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OCPEH Events

- Self-Care sessions scheduled through June - ocpehnc.com/self-care
- Orange County Human Relations Community Read of *Evicted: Poverty and Profit in the American City* by Matthew Desmond
  - Wed. April 24, 6-7:30pm, Whitted Building, 300 W Tryon St, Hillsborough
- Homelessness 101 and 201 return, both presentations at the Seymour Center:
  - Wed. April 24, 3:30-5:00 pm: Homelessness 101 online registration
  - Wed. May 1, 3:30-5:00 pm: Homelessness 201 online registration
- State Homeless Conference will by May 21-22 in Raleigh
  - Registration
- Save the Date: Charity vs. Justice Community Workshop, Wed. June 12, 10-11:30 a.m., Southern Human Services Center
- National Alliance to End Homelessness Conference, July 22-24
  - Registration

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Approve OCPEH Leadership Team meeting minutes

- March 18

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Homeless System Dashboard

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Dashboard updated to include data on people seeking services

- <u>Program Entries</u>

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Fewer people added to HOME list and 9 people exited to housing at last meeting

Month	Beginning count	Returned from Inactive	Returned from housed	Newly ID'ed	Exited to housing	Moved to Inactive	Ending count	Housed YTD
Mar-18	78	1	0	8	2	5	71	14
Apr-18	81	0	0	10	2	6	73	16
May-18	83	0	0	10	5	8	70	21
Jun-18	84	0	0	14	4	5	75	25
Jul-18	78	0	0	3	3	6	69	28
Aug-18	76	0	0	7	4	1	71	32
Sep-18	79	0	0	8	5*	1	73	36
Oct-18	82	1	0	8	2	4	76	38
Dec-18	101	3	0	22	9	8	84	47
Jan-19	105	0	1	20	4	6	95	4
Jan-19	112	0	1	16	3	2	107	7
Feb-19	128	0	1	20	2	9	117	9
Mar-19	128	1	2	8	9	9	110	18

Visit from State ESG Office

Officials from State ESG Office visiting all 12 CoCs in NC in 2019

- Rescheduled to May 20 meeting

Gap of the Month:
Street Outreach

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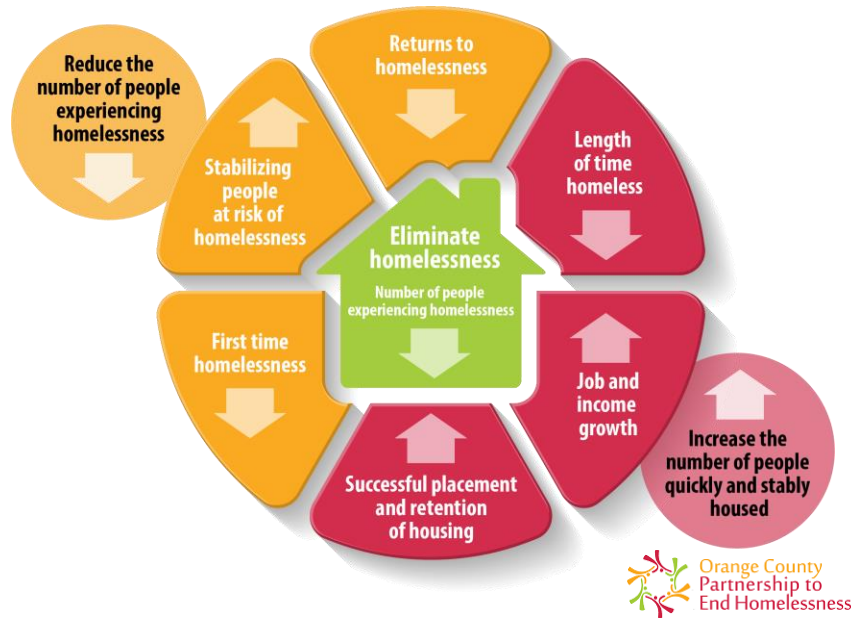Partnership to
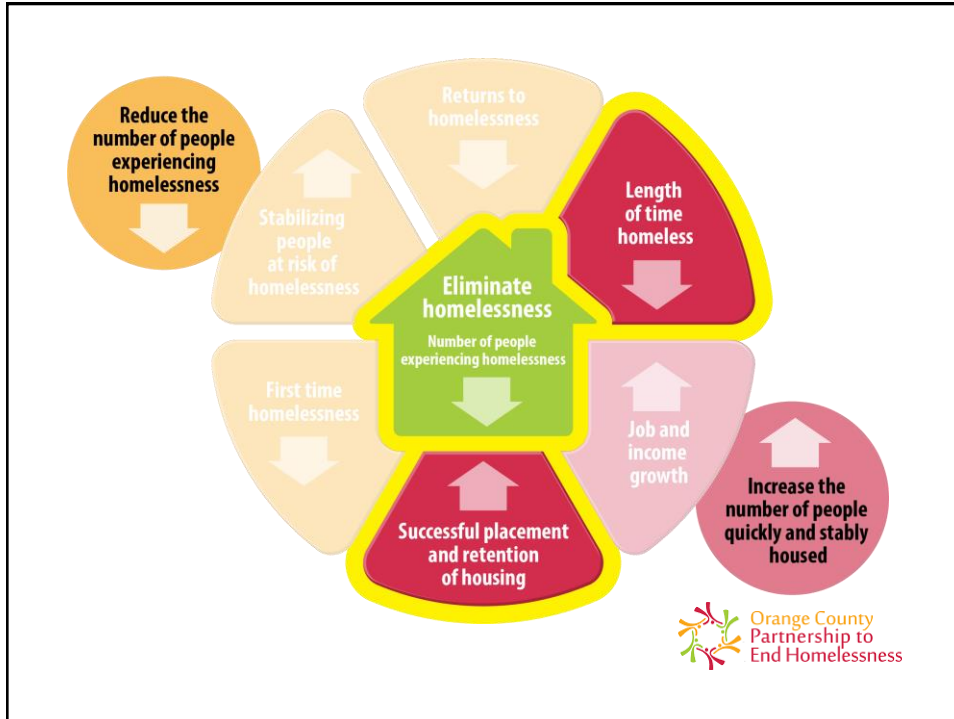End Homelessness

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Street Outreach Program

- Connects people living unsheltered with services and housing
  - Relationship-based; trauma-informed; client-centered
  - Program focus is connection, not on-going case management
  - Work is done in community, where people living unsheltered hang out/live
- Funding target: $80,154
- Status: Unfunded
  - Community partner meetings in 2017-2018 resulted in program budget & hosting agency, UNC Center for Excellence in Community Mental Health
- Strategy: Eligible ESG program; Foundations; Targeted stakeholders?

Street outreach eases path to housing for people with long history of homelessness

- Decrease system-wide length of time homeless
- Better system-wide data included in HUD-required System Performance Measures

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Reduce the number of people experiencing homelessness

Returns to homelessness

Length of time homeless

Stabilizing people at risk of homelessness

Eliminate homelessness
Number of people experiencing homelessness

First time homelessness

Job and income growth

Increase the number of people quickly and stably housed

Successful placement and retention of housing

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Next month's Gap of the Month: 24 hour bathrooms in downtown

- May – 24 hour bathrooms in downtown Chapel Hill/Carrboro
- June – Accessible, housing-focused shelter
- July – no Leadership Team meeting
- August – Diversion funding

Revised 2019-2020 Plan to End Homelessness

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2019-2020 Plan revisions underway

- In December, Leadership Team members asked for more clarity on connections between proposed Action Items and long term goals
- Delayed a few months by other agenda items

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12 Action Items Proposed

1. Develop messaging about OCPEH work, gaps in the homeless service system, and Orange County homeless data
2. Educate Leadership Team and other community members about homeless service system gaps analysis through Homelessness 201 presentation
3. Develop ongoing project data review and project performance improvement
4. Work with public housing authorities to develop Move On from PSH strategies
5. Develop partnerships with three affordable housing providers to take referrals directly from OC Connect, coordinated entry
6. Work with local governments and foundations to require new affordable housing developments to take referrals directly from OC Connect, coordinated entry
7. Work with other human service agencies to transform human services to become trauma-informed system in Orange County
8. Conduct data analysis on racial disparities related to homelessness and present this info alongside annual Community Data Review event
9. To better reflect the people being served in the Orange County homeless service system, increase percentage of African-Americans on the OCPEH Leadership Team from 19% to at least 35
10. Conduct evaluation of coordinated entry
11. Develop a plan in coordination with faith-based and other community groups about transferring administration of Project Connect from OCPEH to other agency or group
12. Conduct listening sessions with different stakeholder groups

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8 objectives of the Home, Together federal strategic plan to end homelessness

1. Ensure Homelessness is a Rare Experience
  Objective 1.1: Collaboratively Build Lasting Systems that End Homelessness
  Objective 1.2: Increase Capacity and Strengthen Practices to Prevent Housing Crises and Homelessness

2. Ensure Homelessness is a Brief Experience
  Objective 2.1: Identify and Engage All People Experiencing Homelessness as Quickly as Possible
  Objective 2.2: Provide Immediate Access to Low-Barrier Emergency Shelter or other Temporary Accommodations to All Who Need it
  Objective 2.3: Implement Coordinated Entry to Standardize Assessment and Prioritization Processes and Streamline Connections to Housing and Services
  Objective 2.4: Assist People to Move Swiftly into Permanent Housing with Appropriate and Person-Centered Services

3. Ensure Homelessness is a One-Time Experience
  Objective 3.1: Prevent Returns to Homelessness through Connections to Adequate Services and Opportunities

4. Sustain an End to Homelessness
  Objective 4.1: Sustain Practices and Systems at a Scale Necessary to Respond to Future Needs

Review of revised plan with X-matrix

- <u>Revised plan</u>

- Leadership Team feedback

- Proposed timeline, adopt 2019-2020 Plan at May 20th meeting

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Wrap up

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See you soon…

- Next Leadership Team meeting
  - Mon. 5/20, 6-7:30 p.m.

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