



Orange County  
Partnership to  
End Homelessness

# Leadership Team meeting

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**September 17, 2018**

# Welcome & updates

# Updates and sharing

- Sharing /agency updates
- Updated resources on Leadership Team page of OCPEH website
  - [ocpehnc.com/ocpeh-leadership-team](https://ocpehnc.com/ocpeh-leadership-team)
- Leadership Team individual actions update
- 2019 Leadership Team meeting schedule

# Upcoming OCPEH events

- Update on transition to NC HMIS database
- CoC application update
- Events
  - Meetings to discuss proposed changes to IFC Good Neighbor Plan
    - Mon. Sept. 24, 6-7:30 p.m., United Church of Chapel Hill, located at 1321 M.L.K. Jr. Boulevard
    - Fri. Sept. 28, noon-1p.m., informational Leadership Team meeting to talk about proposed changes
  - Homelessness 101: Wed. 9/26, 5:30-7pm, Carrboro Town Hall; [register online](#)
  - Self-Care First Friday: Oct. 5, 9-10:30am; Southern Human Services Center, 2501 Homestead Rd., Chapel Hill

# Approve OCPEH Leadership Team meeting minutes

- August 20 – revised 9/17
- August 29

# Homeless System Data Dashboard

# Dashboard updated to include data on people seeking services

- Program Entries

## HOME List (program referral)

housed last month	housed YTD	currently on list
4	32	70

# Coordinated Entry



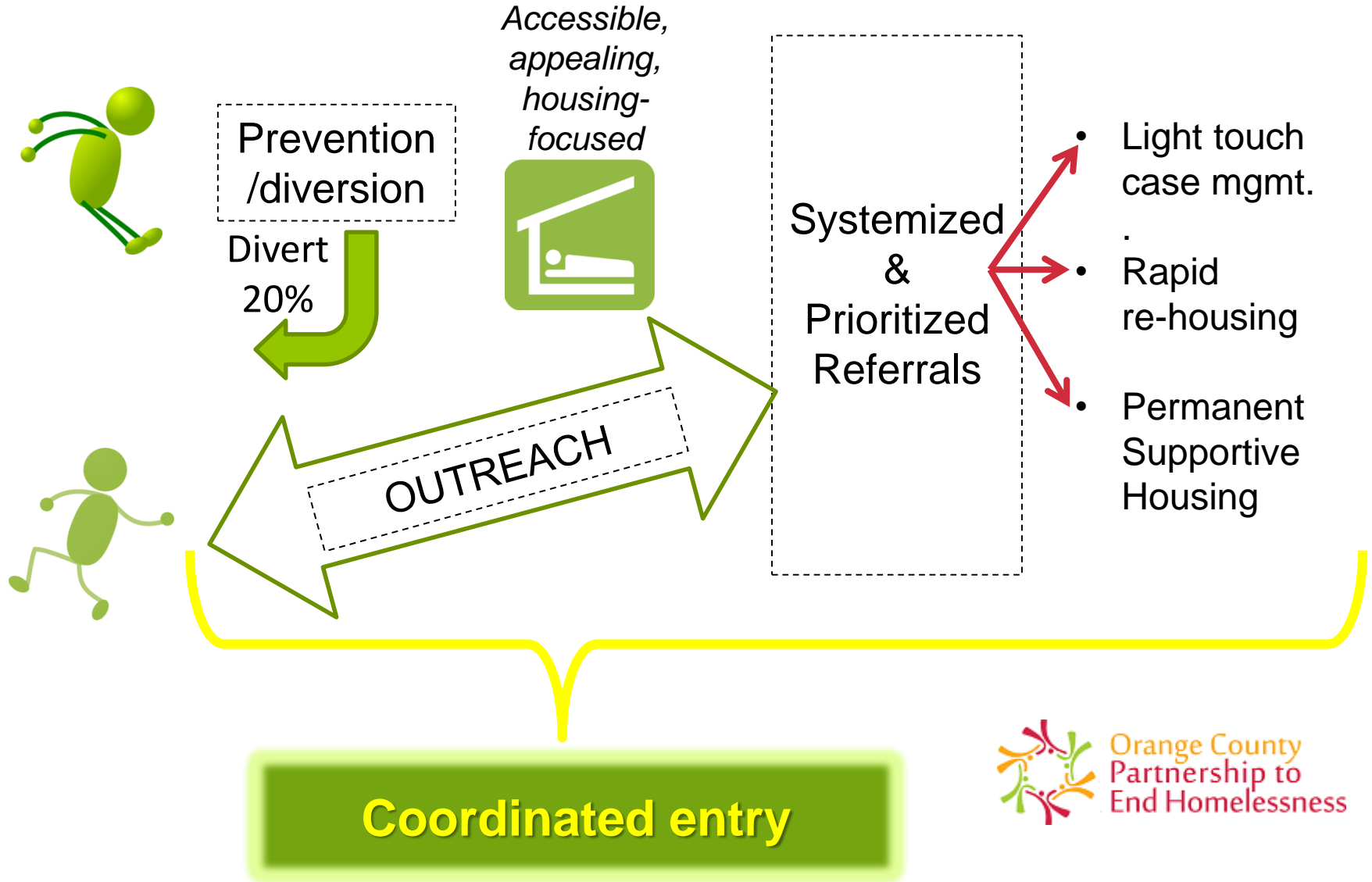
# Coordinated entry systemizes and standardizes

- Systemized
  - Access
  - Shift from program-centered decision making to community impact model
  - Burden is on agencies to do the hard work
- Standardized
  - Assessment
  - Referral process
  - Forms
- The 4 key elements of Coordinated Entry
  - Access, Assessment, Referral, Prioritization

# Ideal systems stabilize emergencies efficiently & effectively

1. Immediate emergency – where do I sleep tonight?
  - Diversion
  - Emergency shelter
2. Return to permanent housing
  - Light touch case management
  - Rapid re-housing
  - Permanent Supportive Housing

# Idealville, USA Homeless Service System



# Prioritization: Why? Not enough resources to serve everyone

- Prioritization occurs in a few different ways, in a few different places
  - HUD homeless definition
  - PSH prioritization for chronically homeless
  - Coordinated entry
- Our current system laser-like focus: exiting to housing
  - Old: you are broken and need fixing
  - New: you are experiencing homelessness and need some combination of housing, services, & income

# Timeline for coordinated entry in Orange

## System mapping

- Completed Spring 2017

## Gaps Analysis

- Completed Spring 2017

## Coordinated entry planning

- Ongoing

## Coordinated entry implementation

- January 2018
- Homeless Hotline imminent

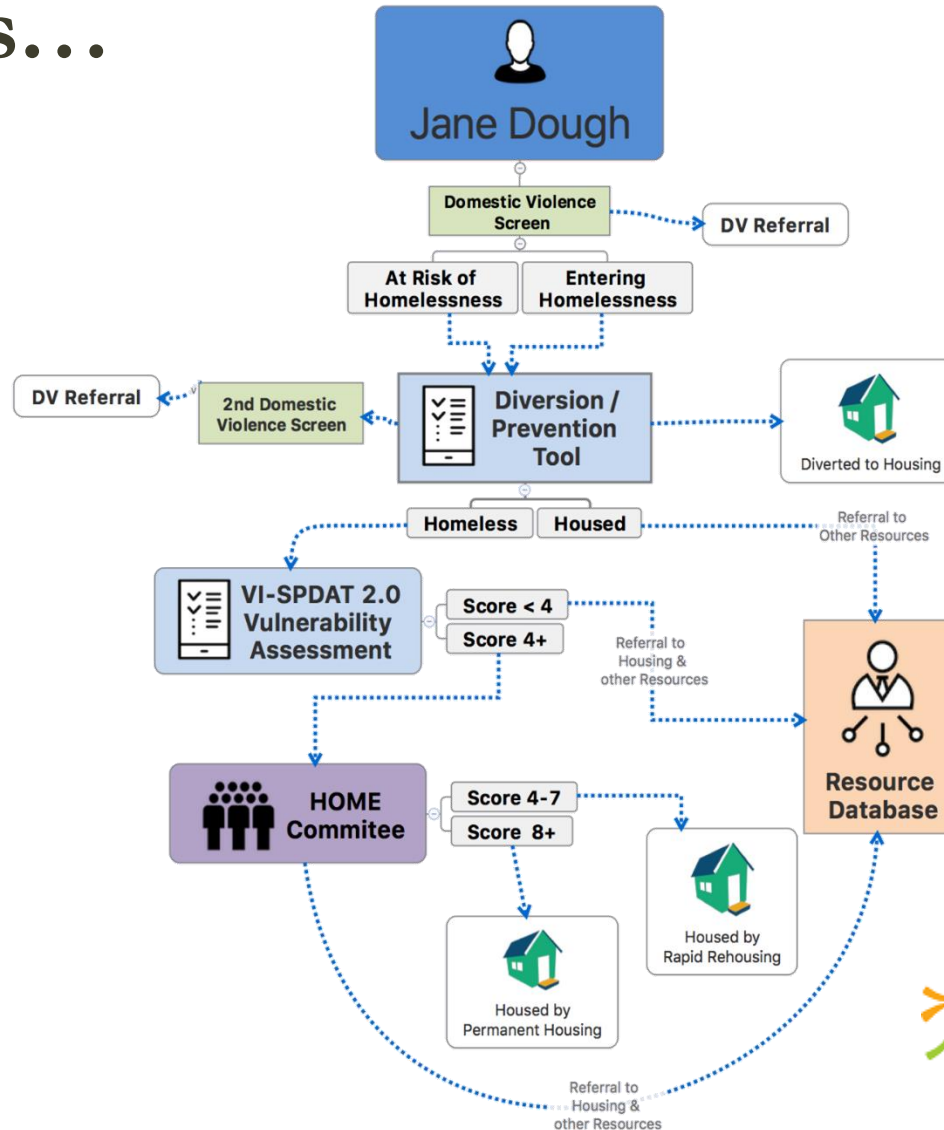
There are several parts of OC Connect, the tool we use for Coordinated Entry



# Diversion: Why? Counterintuitively, people are better off **NOT** entering our system

- 20% of people (higher for families) can be diverted from entering homelessness
- Help people find a safe place
- Reduces harm
- Identifies strengths/empowers people

# What happens with Coordinated Entry? It depends...





# Next steps – no finish line...

- Homeless Hotline is coming
- Iterative process, constant refinement
- Staff positions?
  - IFC project application
  - CoC Planning Grant

# Project Connect

# Project Connect returns October 10

- Hargraves Community Center
- 9:00 a.m. – 3:00 p.m.
- [Volunteer sign up](#)
- [Event Flyer](#)
- [Help A Neighbor](#) donation drive
  - Purpose
  - Process

# Board Development

# Per bylaws, Leadership Team selection process continues through November

- Chair shall appoint Board Development Committee – DONE
- Leadership Team revised application – DONE
- Leadership Team brainstorm potential members for recommended categories (tonight)
- Coordinator will solicit Leadership Team member applications
  - Website, Facebook, Twitter, Email listserv
- Board Development Committee will meet to review submitted applications, form recommended slate of members
- Leadership Team votes on 2019 slate for Chair, Vice Chair, and new members

# Leadership Team parameters

- Per bylaws, non-elected official Leadership Team members
  - Serve 2 year terms
  - Can serve 3 consecutive 2 year terms (6 years)
  - Members absent 50+% of meetings in a calendar year will be contacted to discuss their continued service
- 1 resignation – Sherita Cobb
- 21 current Leadership Team members, can have up to 25

<b>1<sup>st</sup>/2<sup>nd</sup> terms expiring Dec. 2018 Eligible to return</b>	<b>3<sup>rd</sup> terms expiring Dec. 2018 INELIGIBLE to return</b>
4	2

# Special considerations for 2018

- 1<sup>st</sup>/2<sup>nd</sup> terms expiring in Dec. 2018
  - Natasha Adams, Sarah Furman, Jackie Jenks, Ashley Rawlinson
- Coordinator will continue to contact members with >50% absences to discuss next steps

# Most HUD recommended categories on 2019 Leadership Team

- Local Government Staff/Officials
- CDBG/HOME/ESG Entitlement Jurisdiction
- Law Enforcement
- Local Jail(s)
- Hospital(s)
- EMS/Crisis Response Team(s)
- Mental Health Service Organizations
- Disability Service Organizations
- Disability Advocates
- Public Housing Authorities
- Youth Advocates
- Domestic Violence Advocates
- Lesbian, Gay, Bisexual, Transgender (LGBT) Advocates
- LGBT Service Organizations
- Agencies that serve survivors of human trafficking
- Other homeless subpopulation advocates (veterans, chronic homeless)
- People with lived experience of homelessness
- Mental illness advocates
- Substance use advocates



# Some HUD recommended categories don't exist in Orange Co.

- CoC Funded Youth Homeless Organizations
- Non-CoC Funded Youth Homeless Organizations
- CoC Funded Victim Service Providers
- Street Outreach Team(s)

# Some recommended categories for Leadership Team attention

- **MISSING**
  - Affordable Housing Developer(s)
  - School Administrators/Homeless Liaisons
  - Non-CoC Funded Victim Service Providers
- **COULD BE STRENGTHENED**
  - Substance Use Service Organizations
  - Agencies that serve survivors of human trafficking
  - People with lived experience of homelessness
  - LGBT Service Organizations
  - LGBT Advocates
  - Youth Advocates
  - Mental Health Service Organizations
- **OTHER**
  - If comes online, Street Outreach

# Wrap up

# See you soon...

- Next Leadership Team meeting
  - Mon. 10/8, 6-7:30 p.m.
  - *No meeting Mon. 10/15*
  - BACK TO REGULAR LOCATION
    - Chapel Hill-Carrboro Chamber of Commerce
    - 104 S Estes Dr, Chapel Hill