

FY2020 - Performance Measurement Module (Sys PM)

Summary Report for NC-513 - Chapel Hill/Orange County CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2020 DATA: If you provided revised FY2020 data, the original FY2020 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

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	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES and SH	173	156	199	131	125	98	-27	37	64	25	-39
1.2 Persons in ES, SH, and TH	270	258	298	213	231	197	-34	97	121	91	-30

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2019	Revised FY 2019	FY 2020	Submitted FY 2019	Revised FY 2019	FY 2020	Difference	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	176	222	281	348	536	703	167	157	245	320	75
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	272	301	350	419	567	741	174	245	272	337	65

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2019	FY 2020	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	Revised FY 2019	FY 2020	% of Returns	FY 2020	% of Returns
Exit was from SO	0	0	0	0		0	0		0	0		0	
Exit was from ES	35	36	1	0	0%	1	1	3%	0	4	11%	5	14%
Exit was from TH	36	27	7	5	19%	1	0	0%	1	3	11%	8	30%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	29	113	2	2	2%	0	1	1%	1	0	0%	3	3%
TOTAL Returns to Homelessness	100	176	10	7	4%	2	2	1%	2	7	4%	16	9%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

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This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2019 PIT Count	January 2020 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	131	124	-7
Emergency Shelter Total	51	57	6
Safe Haven Total	0	0	0
Transitional Housing Total	51	48	-3
Total Sheltered Count	102	105	3
Unsheltered Count	29	19	-10

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Unduplicated Total sheltered homeless persons	274	280	322	42
Emergency Shelter Total	173	178	222	44
Safe Haven Total	0	0	0	0
Transitional Housing Total	118	119	139	20

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	55	48	55	7
Number of adults with increased earned income	0	11	0	-11
Percentage of adults who increased earned income	0%	23%	0%	-23%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	55	48	55	7
Number of adults with increased non-employment cash income	1	22	10	-12
Percentage of adults who increased non-employment cash income	2%	46%	18%	-28%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults (system stayers)	55	48	55	7
Number of adults with increased total income	1	23	10	-13
Percentage of adults who increased total income	2%	48%	18%	-30%

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Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	4	8	10	2
Number of adults who exited with increased earned income	0	0	0	0
Percentage of adults who increased earned income	0%	0%	0%	0%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	4	8	10	2
Number of adults who exited with increased non-employment cash income	3	5	2	-3
Percentage of adults who increased non-employment cash income	75%	63%	20%	-43%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Number of adults who exited (system leavers)	4	8	10	2
Number of adults who exited with increased total income	3	5	2	-3
Percentage of adults who increased total income	75%	63%	20%	-43%

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Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	194	200	242	42
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	50	50	45	-5
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	144	150	197	47

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	212	220	278	58
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	54	54	58	4
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	158	166	220	54

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Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2020 (Oct 1, 2019 - Sept 30, 2020) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons who exit Street Outreach	0	0	0	0
Of persons above, those who exited to temporary & some institutional destinations	0	0	0	0
Of the persons above, those who exited to permanent housing destinations	0	0	0	0
% Successful exits				

Metric 7b.1 – Change in exits to permanent housing destinations

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	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	197	200	215	15
Of the persons above, those who exited to permanent housing destinations	70	71	49	-22
% Successful exits	36%	36%	23%	-13%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2019	Revised FY 2019	FY 2020	Difference
Universe: Persons in all PH projects except PH-RRH	51	56	55	-1
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	51	56	53	-3
% Successful exits/retention	100%	100%	96%	-4%

FY2020 - SysPM Data Quality

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This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2020 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020	2016-2017	2017-2018	2018-2019	2019-2020
1. Number of non-DV Beds on HIC	39	39	40	43	52	52	52	52	113	93	88	96	5	15	0	2				
2. Number of HMIS Beds	39	39	39	43	52	52	52	52	113	93	83	82	5	15	0	0				
3. HMIS Participation Rate from HIC (%)	100.00	100.00	97.50	100.00	100.00	100.00	100.00	100.00	100.00	100.00	94.32	85.42	100.00	100.00		0.00				
4. Unduplicated Persons Served (HMIS)	189	213	182	225	146	121	121	140	122	125	98	96	33	39	16	42	0	0	0	0
5. Total Leavers (HMIS)	153	171	140	187	99	71	73	90	8	43	9	10	22	28	13	8	0	0	0	0
6. Destination of Don't Know, Refused, or Missing (HMIS)	7	1	4	8	8	5	3	27	3	3	0	0	1	1	0	1	0	0	0	0
7. Destination Error Rate (%)	4.58	0.58	2.86	4.28	8.08	7.04	4.11	30.00	37.50	6.98	0.00	0.00	4.55	3.57	0.00	12.50				