

Background

In 2016-2017 the Orange County Partnership to End Homelessness (OCPEH) gathered people with lived experience of homelessness, homeless service providers, community leaders, and state homeless experts to map the homeless service system in Orange County. This process created the [Orange County homeless system map](#) and the homeless system gaps analysis. OCPEH staff update the gaps analysis each year, the [last update issued in April 2018](#).

One of the three breakthrough initiatives in the 2019-2020 Plan to End Homelessness is to fill homeless system gaps. Below are the proposed updates to the Orange County Homeless System Gaps Analysis, previewed to be finalized in June 2019.

Changes to existing gaps

Best Practice, Fully Funded Rapid Re-Housing

- Gap has increased – average of 105 people on HOME list in January –April of 2019 compared with 65 people during same time period in 2018; no current Rapid Re-Housing program for non-veterans
- Budget increase to reflect increase in current numbers of people experiencing homelessness
 - Fully funded program \$1,074,150
 - Could be phased in over three years by adding case managers to increase # of households served from 30 in Year 1, to 60 in Year 2, to 90 in Year 3

Gap	FULL IMPLEMENTATION	PHASED IMPLEMENTATION		
	Full Annual Cost	Year 1	Year 2	Year 3
Rapid Re-Housing	\$1,074,150	\$364,100	\$728,200	\$1,074,150

Income-based Rental Housing

- Remains a gap
- Funding needed dependent on approach; many other community partners involved/in leadership roles

Housing Locator

- Marked as filled gap in 2018 but now long-term funding for position uncertain
- If not funded by local government funding for FY2019-2020, will return to gaps analysis
- Funding for one staff person, no phase in; 3% cost of living increase included for Years 2-3

Gap	FULL IMPLEMENTATION	PHASED IMPLEMENTATION		
	Full Annual Cost	Year 1	Year 2	Year 3
Housing Locator	\$40,000	\$40,000	\$41,200	\$42,436

Drop-In Day Center with Integrated Services

- Remains a gap
- Funding needed dependent on approach

Changes to existing gaps, cont.

Street Outreach Program

- Remains a gap
- Change from 1 LCSW-level staff to 2 peer support-level staff to increase coverage time and to integrate with HomeLink program that can offer connections to mental health treatment
- Could be phased in over two years by adding one peer support staff in Year 1 then the other peer support staff in Year 2; 3% cost of living increase included for Year 3

Gap	FULL IMPLEMENTATION	PHASED IMPLEMENTATION		
	Full Annual Cost	Year 1	Year 2	Year 3
Street Outreach	\$130,753	\$69,468	\$130,753	\$134,675

24-Hour Bathrooms in Downtown Chapel Hill/Carrboro

- Remains a gap
- Town of Chapel Hill Downtown Bathrooms Workgroup proposing a phased-in approach: improving existing facilities, new pilot project, and finally use data to plan more permanent community bathroom
- Costs TBD, other community partners taking leadership roles

Accessible & Housing-Focused Shelter

- Partially filled gap - women and families need met by IFC HomeStart
- IFC Community House unable to meet this gap for men who make up 80% of people experiencing homelessness because of the Good Neighbor Plan
- Next steps will be to come to community consensus on how to fill gap: realignment of IFC Community House, build a new shelter, or another approach
 - Facilitated community conversations coming in 2019-2020

Diversion Funding

- Gap filled by Focus on Franklin nonprofit, created by UNC undergraduate students in the Fall of 2018
 - Diversion implemented by CEF and DSS at coordinated entry access sites
 - \$6,145 and 4 mediations provided since October 2018 to divert 26 households
 - 27% of households seeking shelter diverted from homelessness
- Funding estimate to maintain program: \$400/household x 32 households = \$12,800
- If funding needed from other sources, could be phased in over three years

Gaps to add

Coordinated Entry staff

- Staff to assist people accessing homeless services, being assessed for programs, and program referrals
- 1.5 full time employees for direct service
- 1 full time employee for administration and coordination of coordinated entry
- Could be phased in over three years, one full time direct service staff in Year 1, adding half time direct service staff + half time administrative staff in Year 2, increasing administrative staff to full time to cover coordination duties in Year 3

Gap	FULL IMPLEMENTATION	PHASED IMPLEMENTATION		
	Full Annual Cost	Year 1	Year 2	Year 3
Coordinated Entry Staffing	\$161,051	\$69,234	\$129,701	\$156,926

Medical respite beds

- People without housing exiting hospital or detox who are unable to complete activities of daily living, therefore unable to stay at either IFC Community House or IFC HomeStart
- 3 program beds in 4 bedroom apartment; live-in residential support paid monthly stipend plus contracted services for case management, medical management, occupational therapy
- Program design for apartment does not lend itself to phase in; 3% cost of living increase included for Years 2-3

Gap	FULL IMPLEMENTATION	PHASED IMPLEMENTATION		
	Full Annual Cost	Year 1	Year 2	Year 3
Medical Respite Beds	\$118,220	\$118,220	\$121,767	\$125,420

Memorial Service Funding

- Many people with lived experience of homelessness have serious medical needs, and several people with ties to our system pass away each year. Community members would like to have funds available to provide a simple service and cremation.
 - \$1000 for five people each year = \$5000
 - Could be phased in over three years

Gap	FULL IMPLEMENTATION	PHASED IMPLEMENTATION		
	Full Annual Cost	Year 1	Year 2	Year 3
Memorial Service Funding	\$5,000	\$2,000	\$4,000	\$5,000

Youth Host Homes Program

- Expansion of Durham LGBTQ Center program to cover transition age youth (age 18-24) from Orange County
 - % of overall program budget to cover number of youth/year
 - Costs TBD, could be phased in over three years