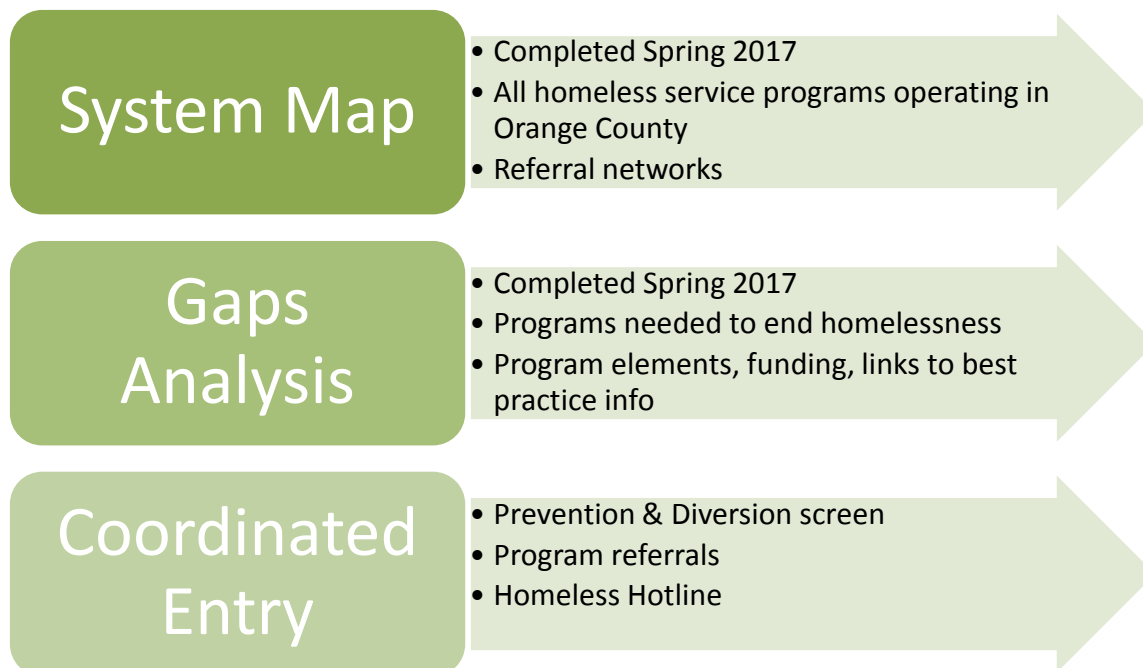Orange County Partnership to End Homelessness

What? Coordinated entry is designed to smooth the process for people experiencing and at-risk of homelessness in three areas:

- **Access**: how people get services
- **Assessment**: how people are triaged and sorted programs that best match their needs
- **Referral**: how agencies coordinate amongst themselves to ensure households receive appropriate services

Why? The new system will ease the already traumatic experience of homelessness by:

- Clarifying the process of **what to do and where to go** if someone needs help
- Streamlining agency processes – agencies work together behind the scenes to **get households to appropriate programs** rather than making households shop around from agency to agency to find the right program with availability
- Systemized assessment and referral increases equity by **setting community standards for program referrals**
- Prioritizing means we **spend our limited resources on folks with the highest needs**
- Also, it is **required** by HUD

When?

System Map
- Completed Spring 2017
- All homeless service programs operating in Orange County
- Referral networks

Gaps Analysis
- Completed Spring 2017
- Programs needed to end homelessness
- Program elements, funding, links to best practice info

Coordinated Entry
- Prevention & Diversion screen
- Program referrals
- Homeless Hotline

Orange County Partnership to End Homelessness

How? We will implement coordinated entry in Orange County using **OC Connect** (these elements are in blue and orange below). We will use agency and community input to **continually refine** processes as we learn what works and what we can improve.

Jane Dough

Domestic Violence Screen → DV Referral

At Risk of Homelessness · Entering Homelessness

DV Referral ← 2nd Domestic Violence Screen ← Diversion / Prevention Tool → Diverted to Housing

Homeless · Housed ·····> Referral to Other Resources

VI-SPDAT 2.0 Vulnerability Assessment — Score < 4 · Score 4+

Referral to Housing & other Resources

HOME Commitee — Score 4-7 · Score 8+

Resource Database

Housed by Permanent Housing

Housed by Rapid Rehousing

Referral to Housing & other Resources