

This Plan sets out action steps for January 2019 through December 2020 to prevent and end homelessness in Orange County. This plan aligns with goals outlined in the federal strategic plan to end homelessness [Home, Together](#): to end homelessness and chronic homelessness among veterans, people with disabilities, families with children, unaccompanied youth, and all others.

**VISION:** Homelessness in Orange County becomes **rare, brief, and one-time.**

Action Step	Who
1. Develop messaging about OCPEH work, gaps in the homeless service system, and Orange County homeless data	Coordinator, Leadership Team
2. Educate Leadership Team and other community members about homeless service system gaps analysis through Homelessness 102 presentation	Coordinator
3. Develop ongoing project data review and project performance improvement process	Coordinator, Data & Grant Workgroup
4. Work with public housing authorities to develop Move On from PSH strategies	Coordinator
5. Develop partnerships with three affordable housing providers to take referrals directly from OC Connect, coordinated entry	Coordinator, Leadership Team
6. Work with local governments and foundations to require new affordable housing developments to take referrals directly from OC Connect, coordinated entry	Coordinator, Leadership Team
7. Work with other human service agencies to transform human services to become trauma-informed system in Orange County	Coordinator
8. Conduct data analysis on racial disparities related to homelessness and present this info alongside annual Community Data Review event	Coordinator
9. To better reflect the people being served in the Orange County homeless service system, increase percentage of the people of color on the OCPEH Leadership Team from 19% to at least 35%	Leadership Team
10. Conduct evaluation of coordinated entry system	Coordinator, Technical Assistance
11. Develop a plan in coordination with faith-based and other community groups about transferring administration of Project Connect from OCPEH to other agency or group	Coordinator
12. Conduct listening sessions with different stakeholder groups	Coordinator, Leadership Team
13a. People experiencing homelessness	
13b. Homeless service providers	
13c. Hillsborough & Northern Orange stakeholders	
13d. Chapel Hill-Carrboro downtown businesses	
13e. Emergency responders	
13f. People with disabilities and disability advocates	
13g. LGBTQ advocates and service organizations	
13h. Local government staff/officials	
13i. Youth, youth service agencies, and youth advocates	
13j. Public Housing Authorities and Fair Housing staff and advocates	

## Timeline

Action Step	Jan 2019	Apr 2019	Jul 2019	Oct 2019	Jan 2020	Apr 2020	Jul 2020	Oct 2020	Final
1. Messaging									
2. Homelessness 102 Presentation									
3. Project Performance									
4. Move On									
5. OC Connect referrals from AH									
6. Funders requiring OC Connect referrals									
7. Trauma-informed system									
8. Data									
9. Increase POC on LT									
10. CE Evaluation									
11. Project Connect to another group									
12. Listening Sessions									



Proposed timeline, not yet started



Action in progress



Action completed