Orange CoC HMIS Users Meeting

May 2021

NC COALITION to end HOMELESSNESS

Agenda

May 2021

System Updates

- Staff Updates
- History Color Bar Guide
- Point in Time and Housing Inventory Count

How Can We Help

- Project Start Date
- Housing Move-In Date

What's Next

- HMIS Calendar

Demo/Troubleshooting

NCCEH

System Updates

Data Center + ICA Partnership

Introductions

- Two ICA staff will be embedded at the Data Center to support Helpdesk and System Administration
  - Katie Wiseman (katie.wiseman@ncceh.org)
  - Tonya Harris (tonya.harris@ncceh.org)
- HMIS User Meetings in March will include time for introductions

Changes

- HMIS Users will start to see Helpdesk replies
- Support for HMIS PIT/HIC process

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History Color Bar Guide Released!

What does the History Color Bar do?

- Review past responses

- Make corrections for inaccurate data entry

Go to the Data Center's Training and Knowledge page for guide

- Direct link: ncceh.org/hmis/training

- History Color Bar Guide

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Point-in-Time Count & Housing Inventory Count

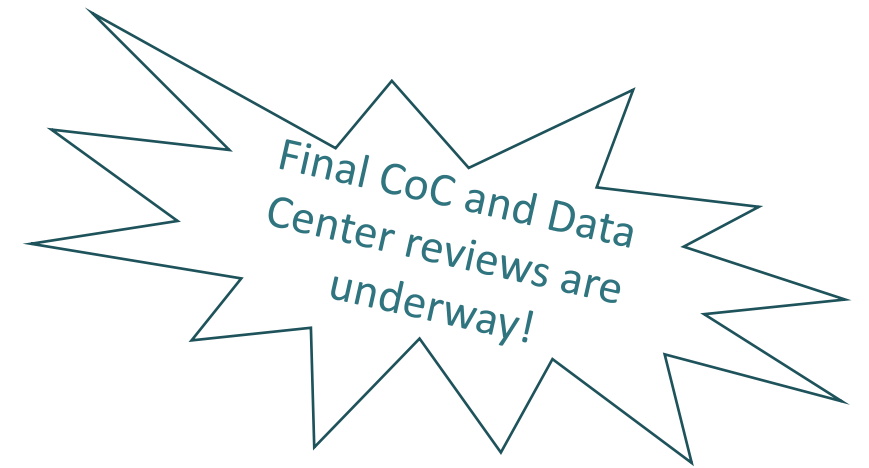A one-day count of folks experiencing homelessness and estimated resources in our community.

For our CoC: January 27, 2021

Final CoC and Data Center reviews are underway!

Point In Time Count:
Emergency Shelter, Transitional Housing

Housing Inventory Count:
Emergency Shelter, Transitional Housing, Permanent Housing

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How Can We Help

When does Enrollment Start?

Data Collection Stage: Project Start

What

When the most data elements are collected through an Entry Assessment (aka Intake) to establish the client's initial status

Who

All clients

Collection Notes

Once collected at Project Start, data changes should not be edited on the Entry but through an Update or Annual Assessment

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Project Start Date

What

Determines the beginning of client participation in a project

A "snapshot" of the client on their first day

Henrietta L.

Collection Notes

Data should reflect the client's status on day 1 of their entry into a project

Different for each project type

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Project Start Date

Collection Notes

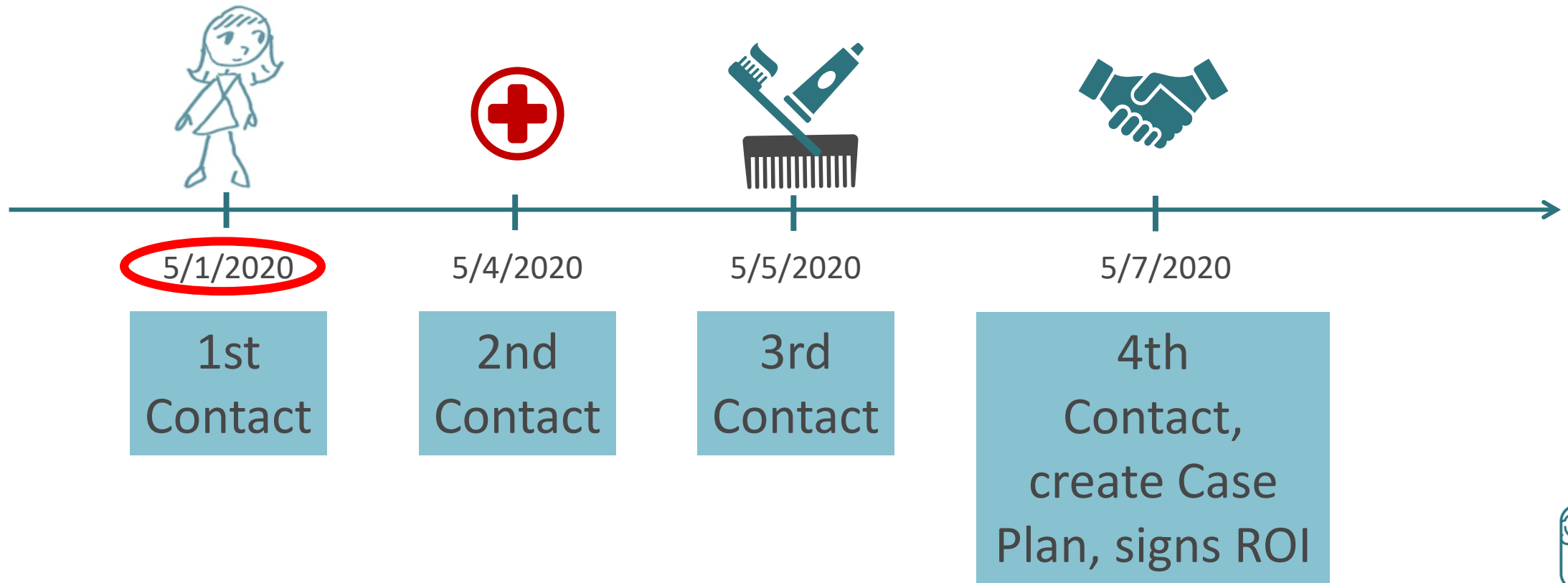| Project Type	When do I enter Project Start?
Street Outreach (SO)	First contact between client and outreach worker
Residential homeless (ES, TH)	First night the client sleeps in a bed
Permanent Housing (RRH, PSH, HP)	The date when an eligible client accepts offer of available services
All Other (SSO, CE)	First services delivered to client

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Meet Henrietta

Henrietta is our example client to illustrate real-life context for HMIS data collection and data entry
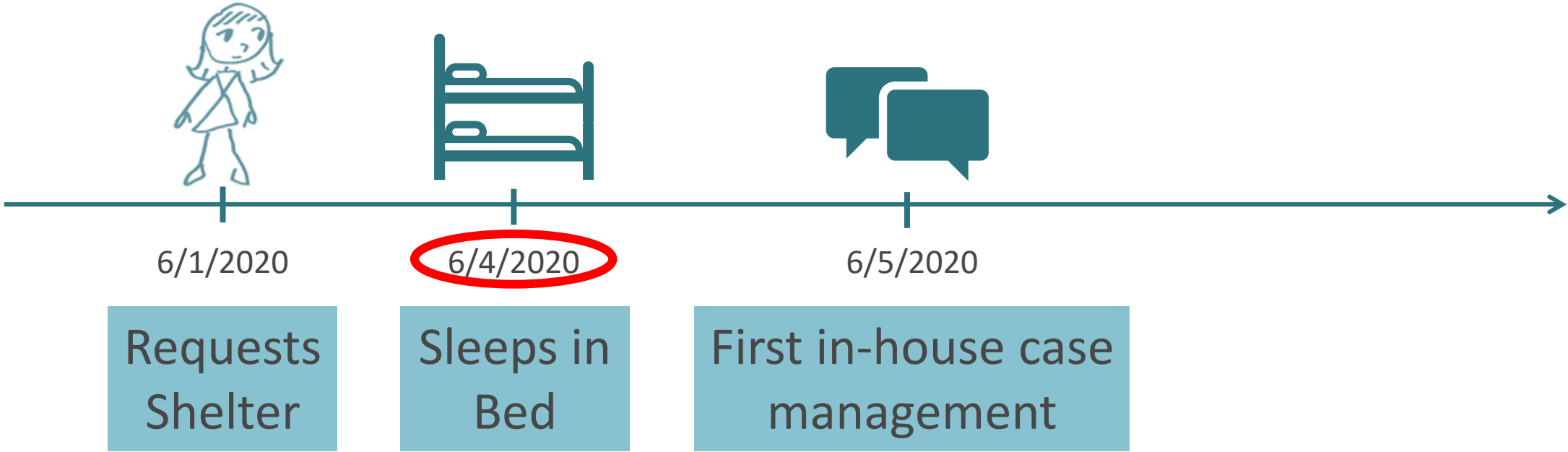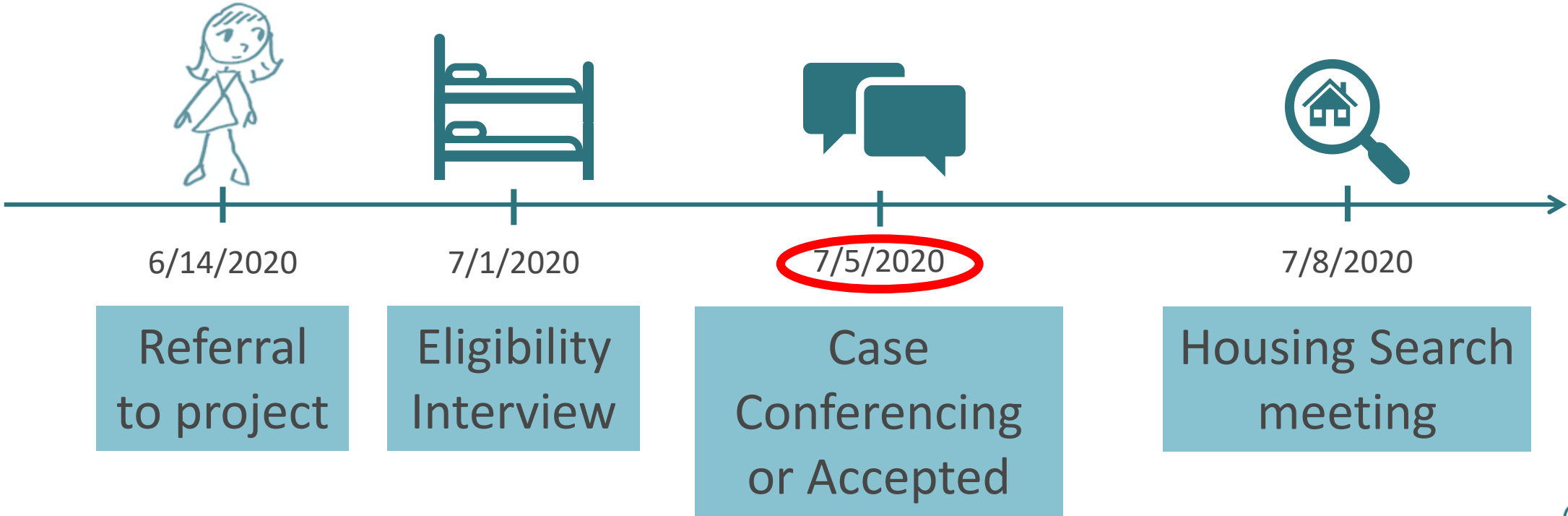
Henrietta L.

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Project Start Date: Street Outreach

5/1/2020	5/4/2020	5/5/2020	5/7/2020
1st Contact	2nd Contact	3rd Contact	4th Contact, create Case Plan, signs ROI

Project Start Date: Residential Homeless Projects (ES, TH)

6/1/2020 — Requests Shelter

6/4/2020 — Sleeps in Bed

6/5/2020 — First in-house case management

Project Start Date: Permanent Housing (RRH, PSH, HP)

Project Start Date: Permanent Housing (RRH, PSH) from Shelter

6/4/2020	6/14/2020	7/5/2020	7/8/2020
Sleeps in Bed at Shelter	Coordinated Entry Assessment	Client Accepted and can access RRH services	Housing Search meeting
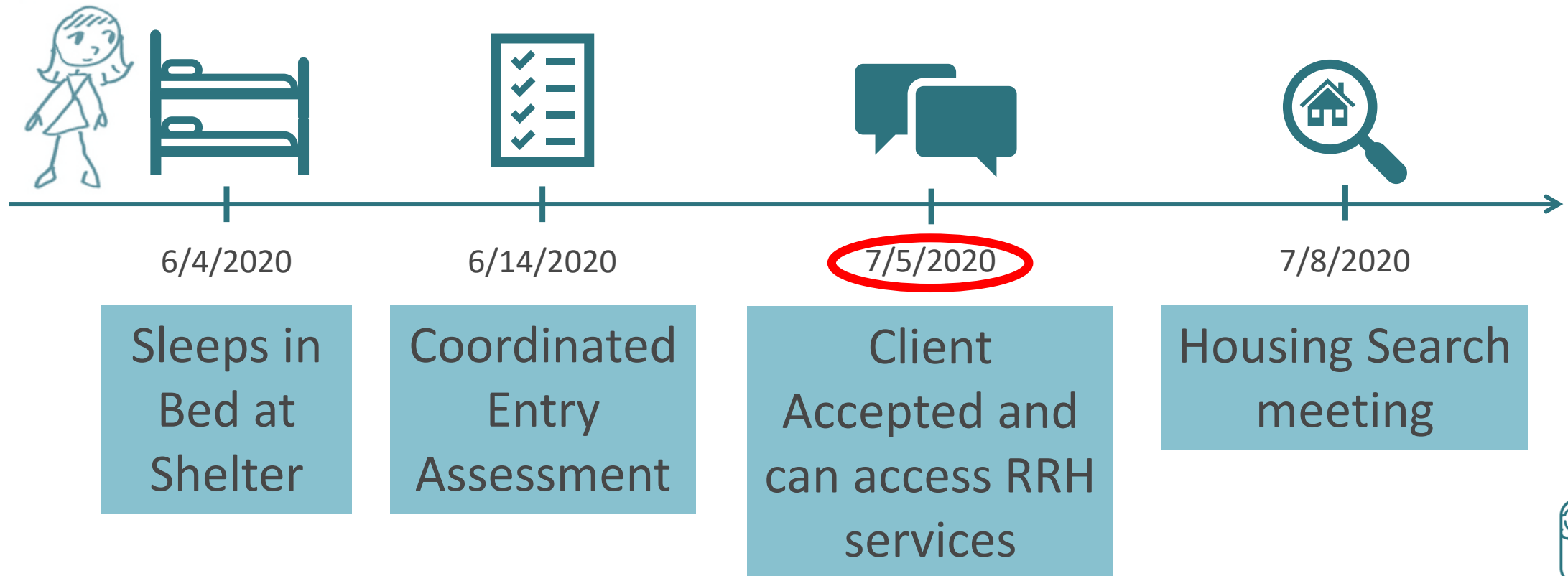
Project Start Date: All Other projects (CE, SSO)

5/1/2020	5/2/2018	6/10/2018	6/18/2018
Presents for services	Community Kitchen meal	Budgeting Class begins	Utilities Assistance

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Project Start Date

On the paper assessment

DATE OF DATA COLLECTION

Month / Day / Year

What's a Housing Move-In Date?

Housing Move-In Date

What

Records when a client moves in and begins to sleep in a unit supported by permanent housing projects

Collection Notes

Don't record for any Emergency Shelter, Transitional Housing, Supportive Services projects

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Required Housing Move-In Date TA

- PIT/HIC was hard for Permanent Housing projects!
  - Not consistently added
  - Not timely
  - Not removed

- All PH projects are invited to June 16th Technical Assistance
  - Virtual Meeting
  - All PH HMIS Users requested to attend
  - Data Center to follow-up with Agency Admins

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What's Next Calendar

Due	Report/Event Name
Jan 27th	Point-in-Time Count night!
Jun 7th	Orange HMIS Users Meeting
Jun 16th	Housing Move-In Date TA
~~Jul 5th~~	~~Orange HMIS Users Meeting (cancel)~~
Sept	Annual Privacy training
Oct-Nov	Longitudinal System Analysis

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Contact NCCEH

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Contact NCCEH Data Center Help Desk

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