

HMIS@NCCEH

Orange CoC HMIS Users Meeting

August 2020



**NC COALITION^{to}_{end}
HOMELESSNESS**

Agenda

August 2020

System Updates

COVID-19 Response

Zendesk message to Helpdesk

We Love Data

PIT and HIC 2020

How can we help?

Case Manager tab and Counts Reports

Case Plans and Goals

What's Next?



NCCEH

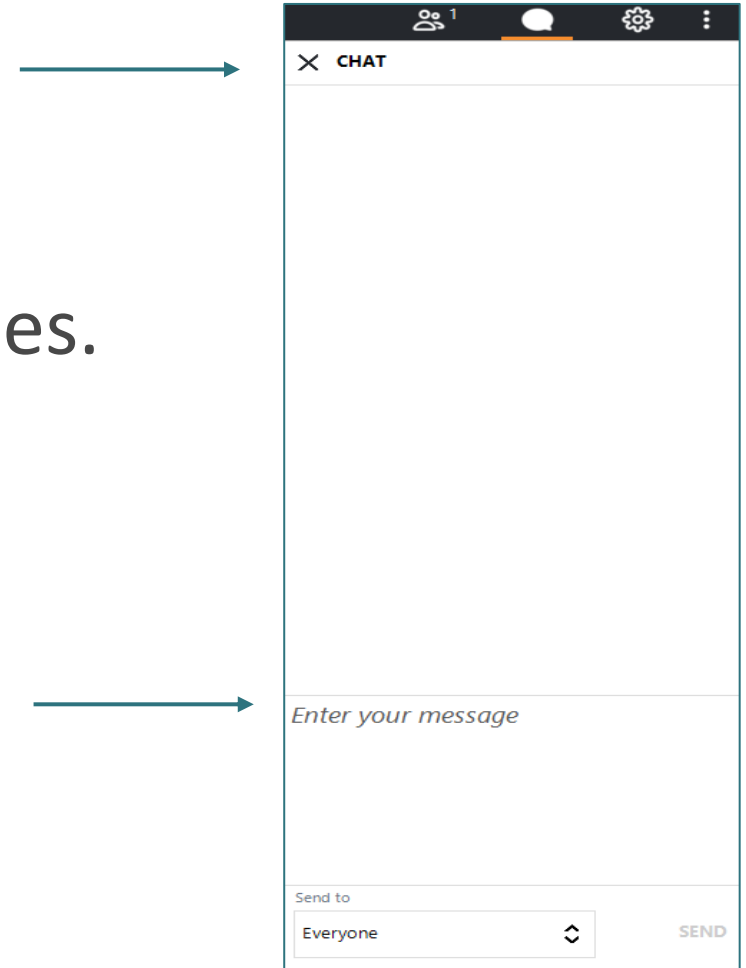
Welcome

Reminders

Your line is muted.

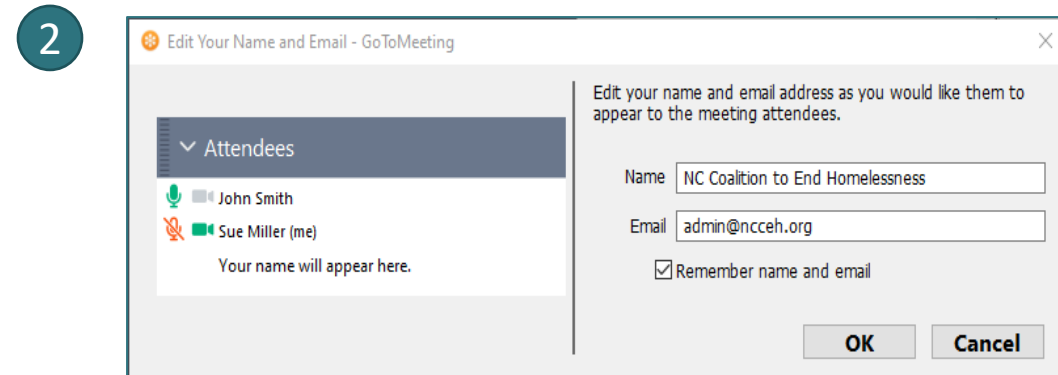
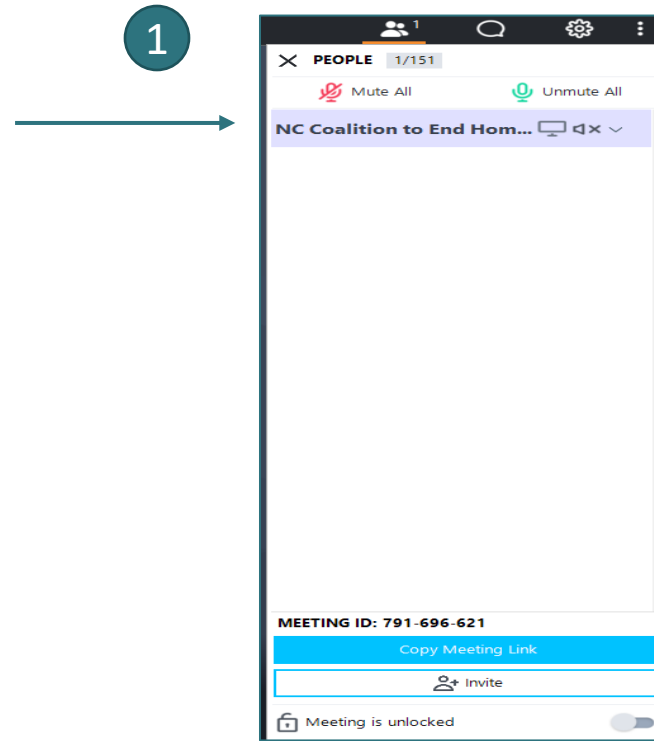
We will unmute the line during Q&A pauses.

The chat box is available to use anytime.



Who is here?

- Enter your full names, so we know who attended and who asks questions
- If multiple folks are watching at once, use a combo name like, “Andrea Carey and Andy Phillips – the Ands”

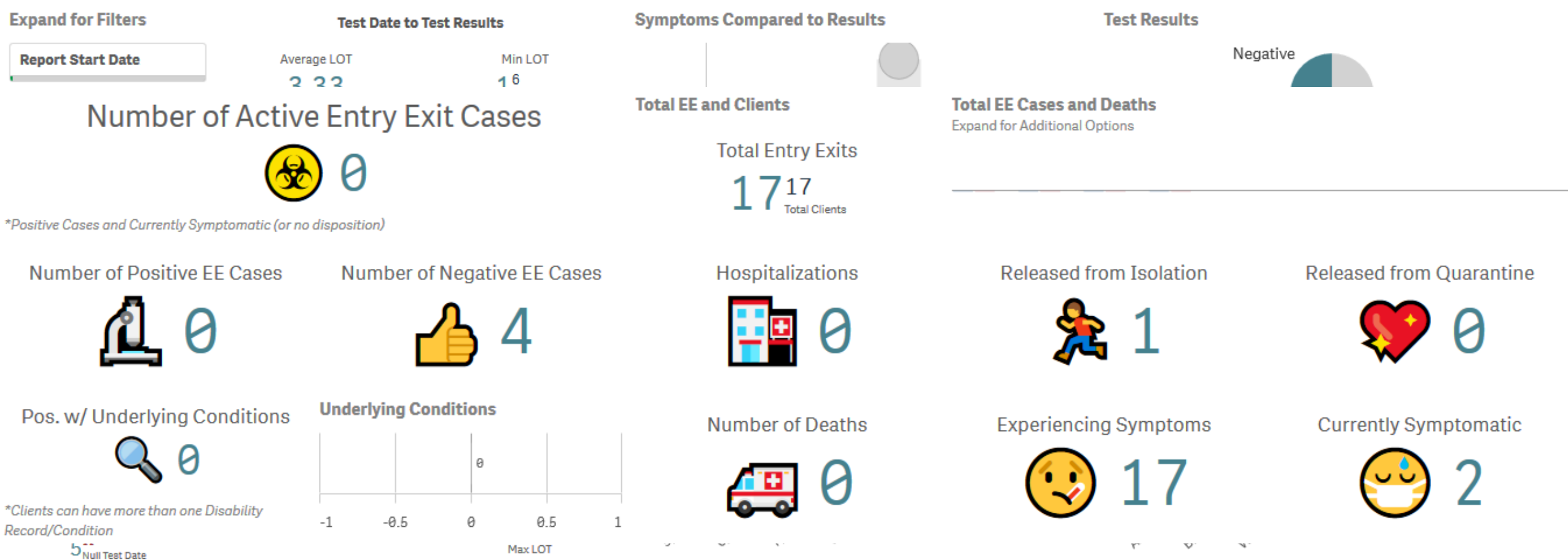




System Updates

COVID-19 data in HMIS

With more data entered, we could populate reports like these:



When you may need Project updates in HMIS

- Has funding changed or do you expect it to?
- Do some services have dedicated funding?
- Have beds moved from one location to another?
- Has the number of year-round or temporary beds changed? (Up or down)
- Are beds dedicated to a new group of clients like youth, veterans, or chronically homeless?
- Do you (or funders) want to report on different groups/services separately from others?

If you answer Yes to any of these questions, reach out to us at the Data Center!



ESG-CV Reporting

What we know

Special ESG-CV CAPER being created

De-duplicates clients across all sub-grantees

Submitted for entire HMIS Implementation

Quarterly

What we don't know

The Specifications – what measures will be different

1st deadline ...October?



ZenDesk Updates for Helpdesk

- The history of your conversation with NCCEH's Data Center *should* now appear!
 - Just like a regular email!
 - Please let us know if you have any issues, concerns, or questions
- Emails to hmis@ncceh.org



We Love Data





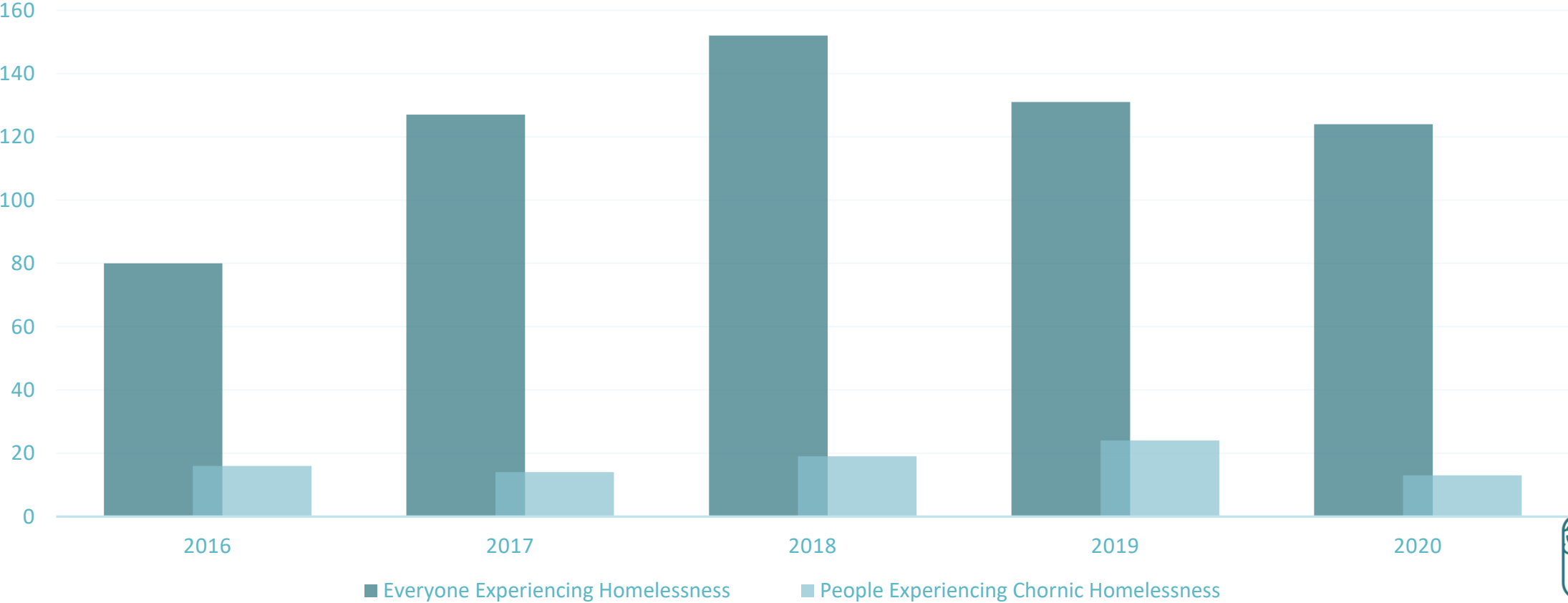
Point in Time

What data do we have today?

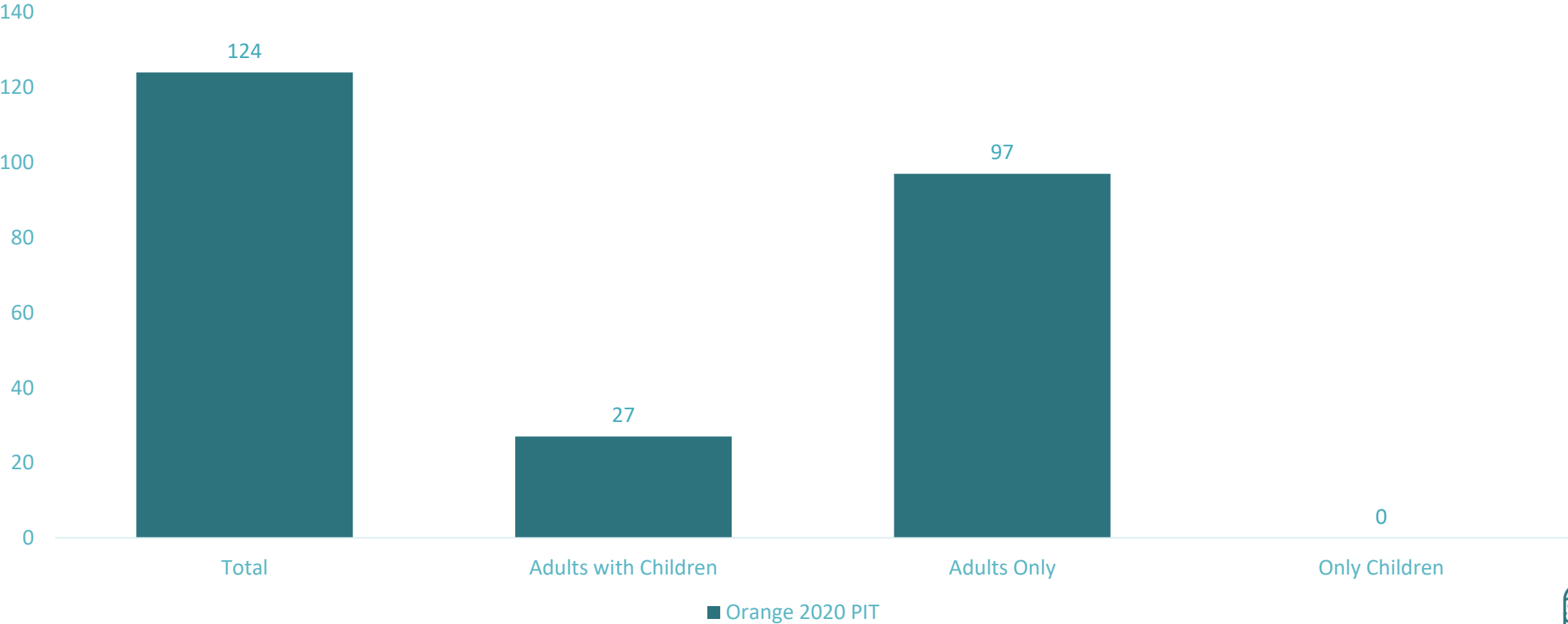
- Total People Counted Experiencing Homelessness January 29th, 2020
 - Data submitted to HUD for entire CoC
 - Limited Data available including
 - By Household type
 - By Sub-population (Vets, Youth, CH)
 - By Living Situation (Unsheltered, ES, TH)
- Specific requests for data go to the Data Center (hmis@ncceh.org)

What does one day tell us?

People Counted in PIT, 2016-2020

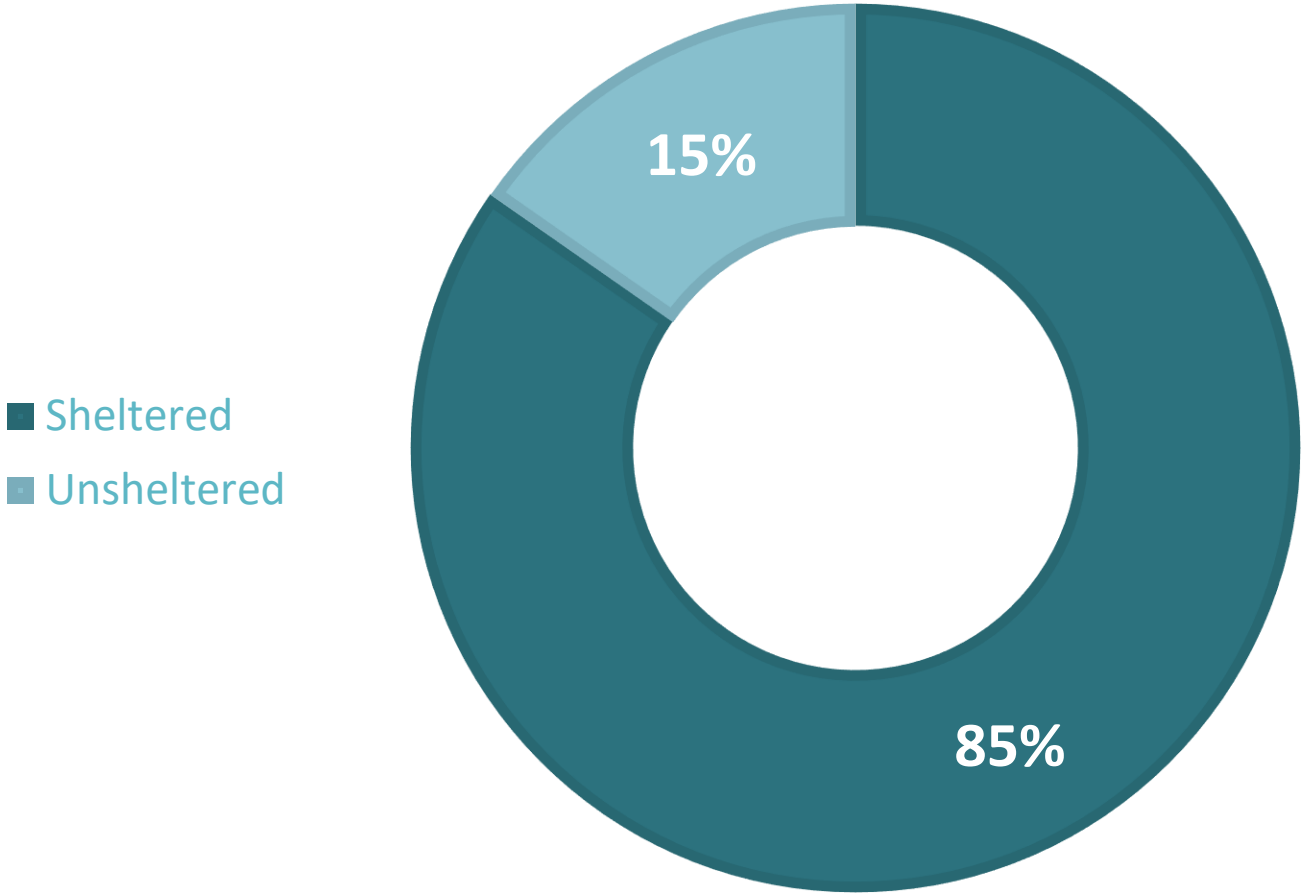


2020 Point in Time Count



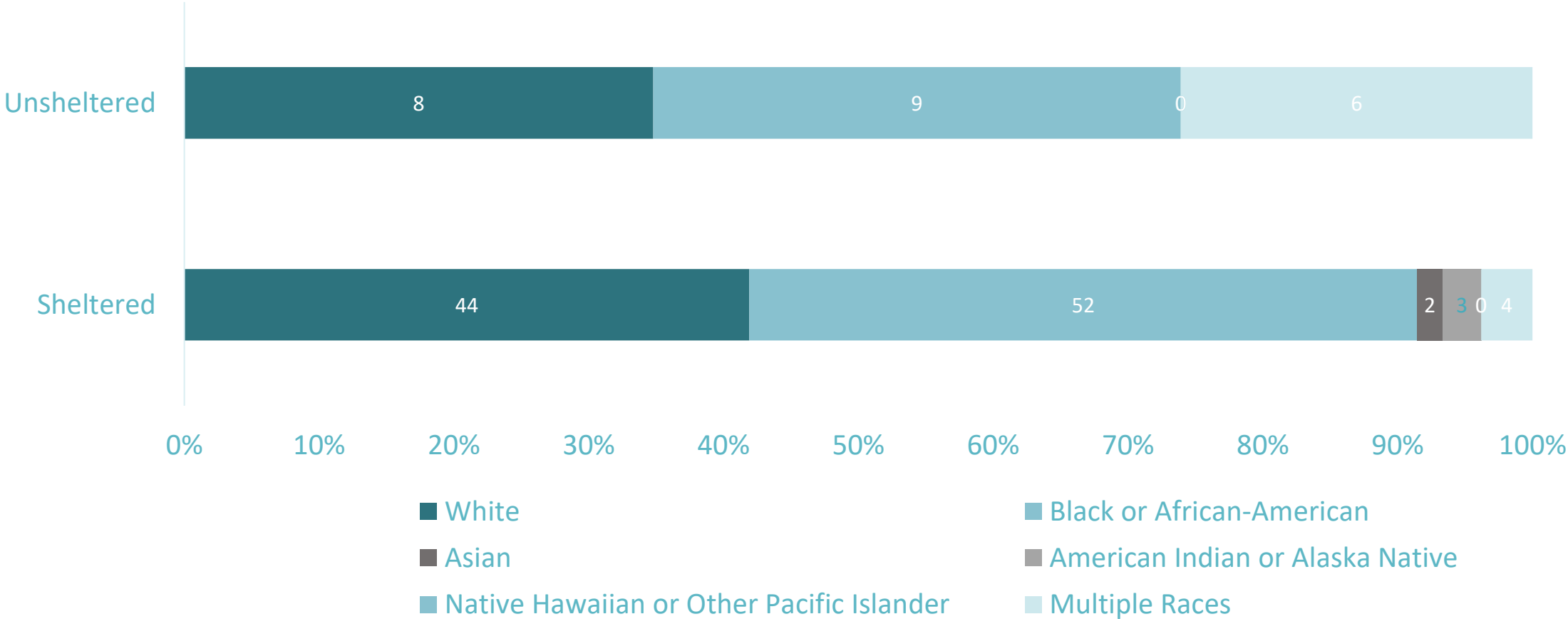
Location of People Experiencing Homelessness

PIT LIVING SITUATION 2020



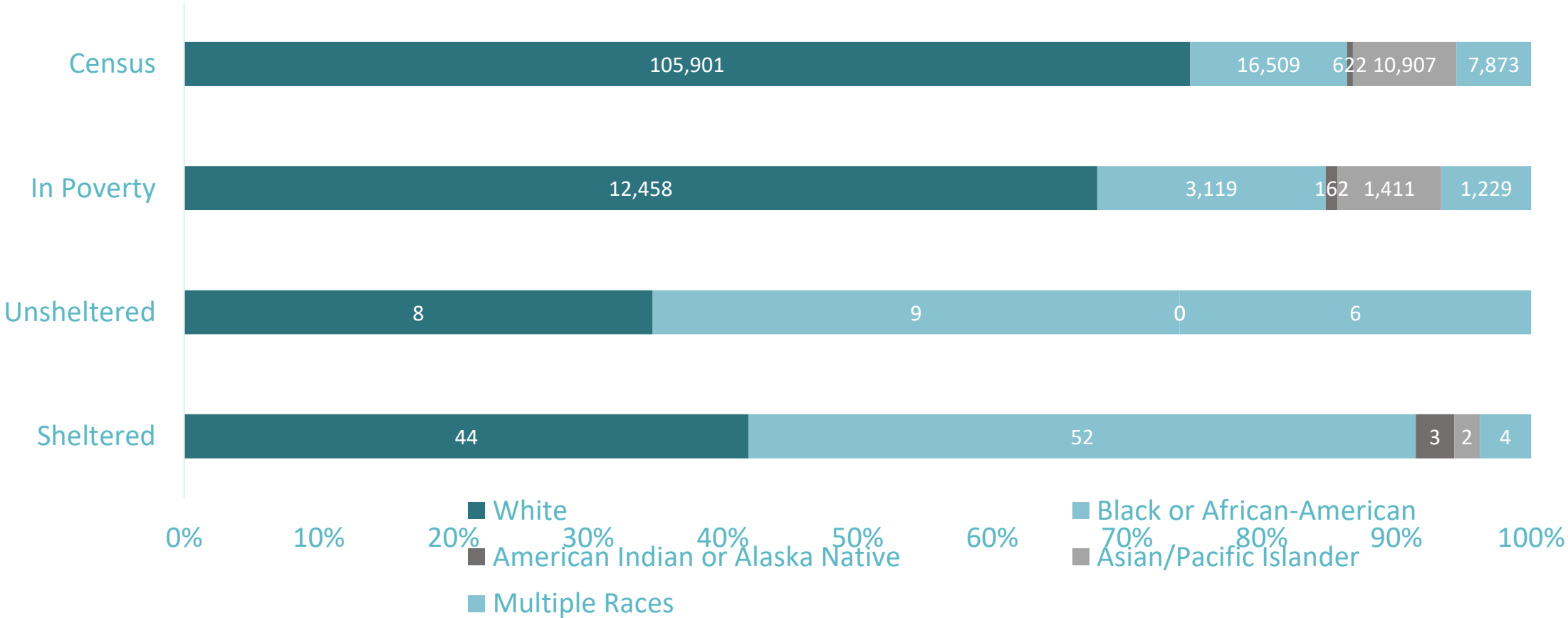
Who was counted?

People Experiencing Homelessness by Race



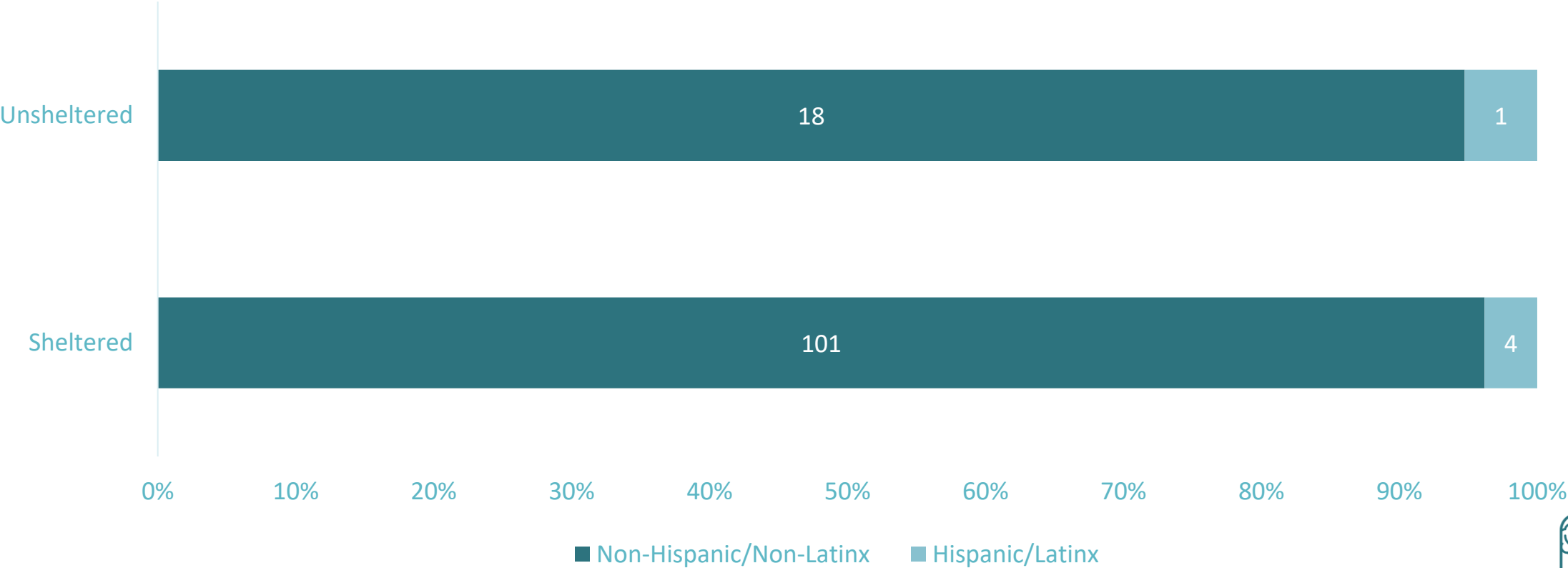
Who was counted?

People Experiencing Homelessness by Race



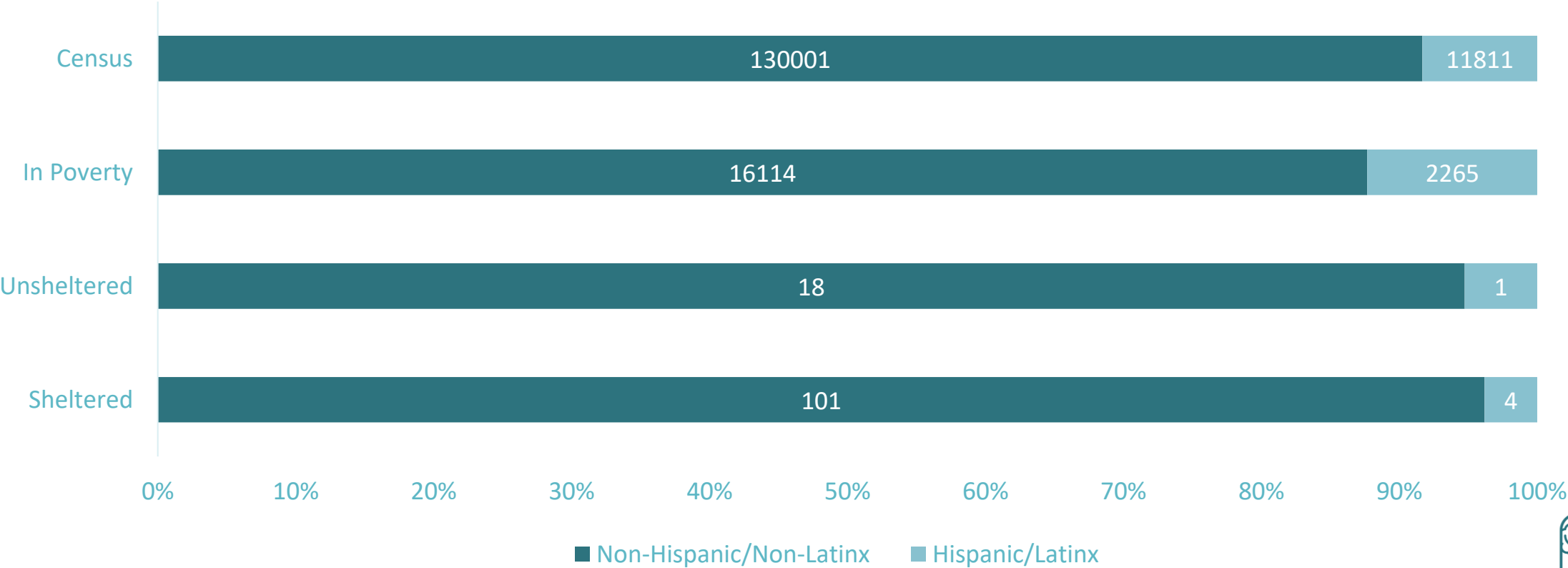
Who was counted?

People Experiencing Homelessness by Ethnicity



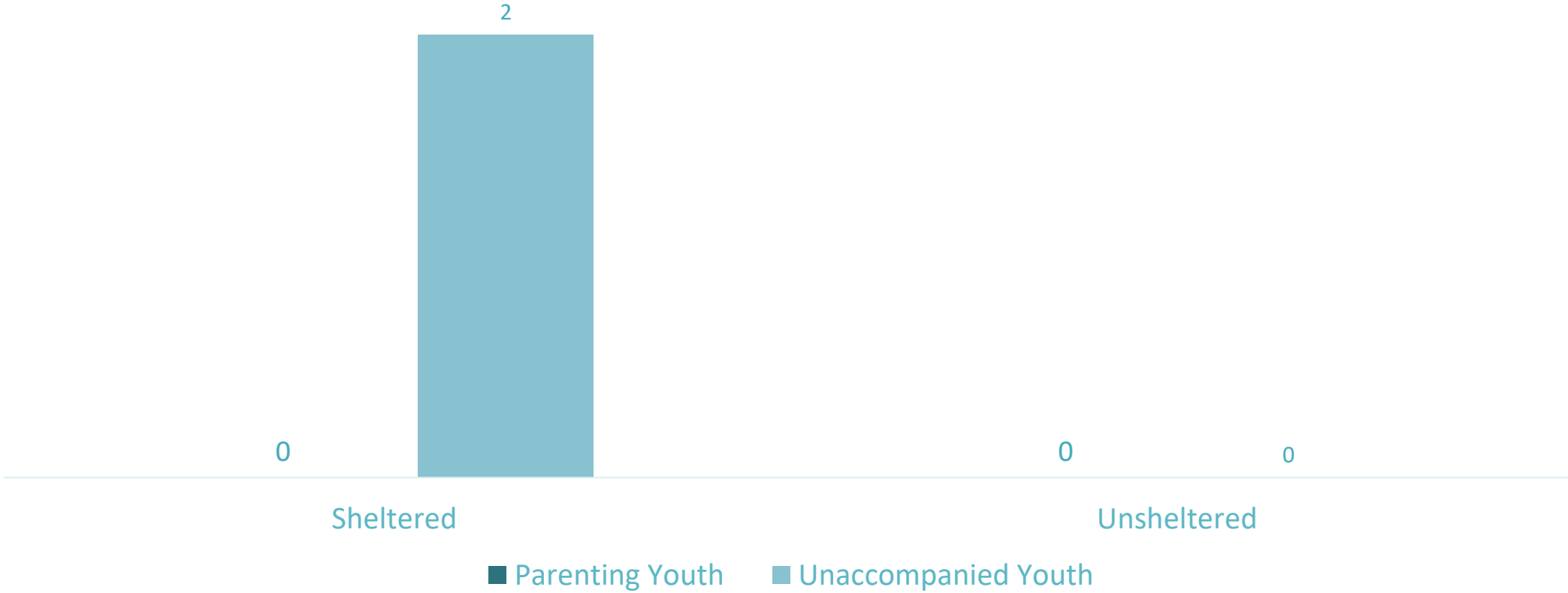
Who was counted?

People Experiencing Homelessness by Ethnicity



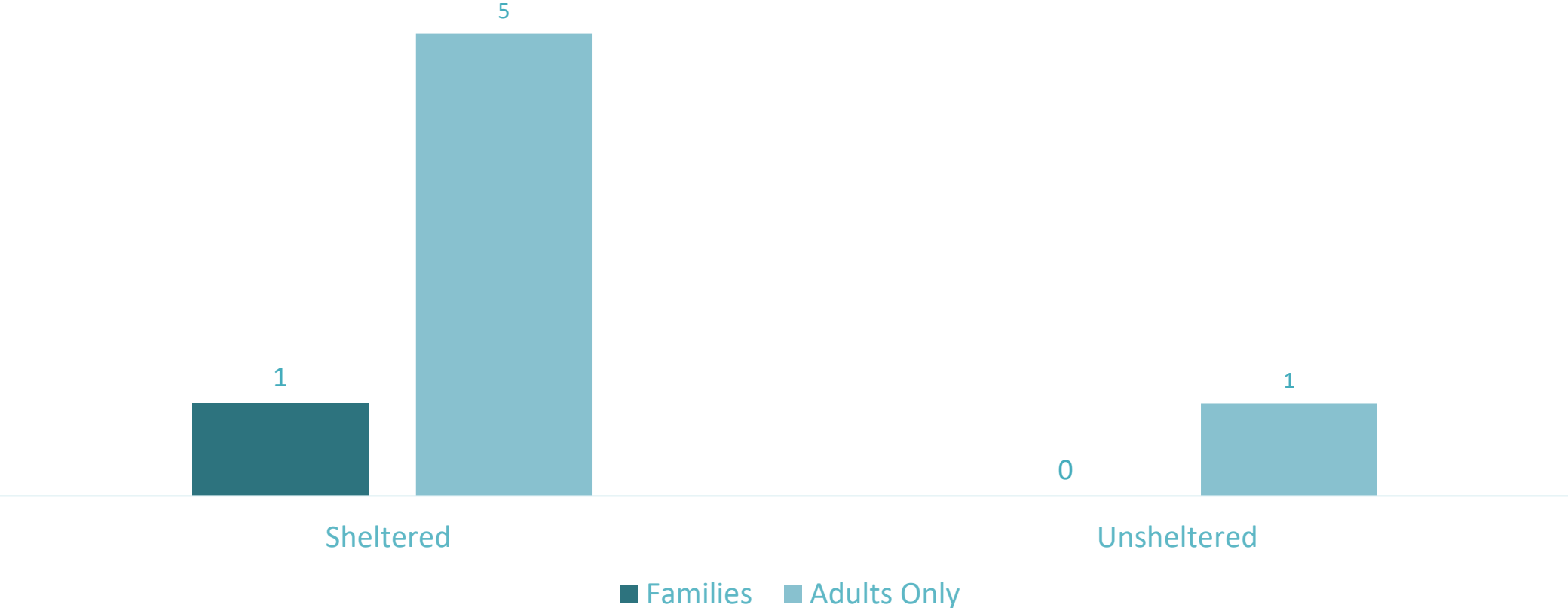
PIT Across Orange: Sub-populations

Total Youth Counted by Household type



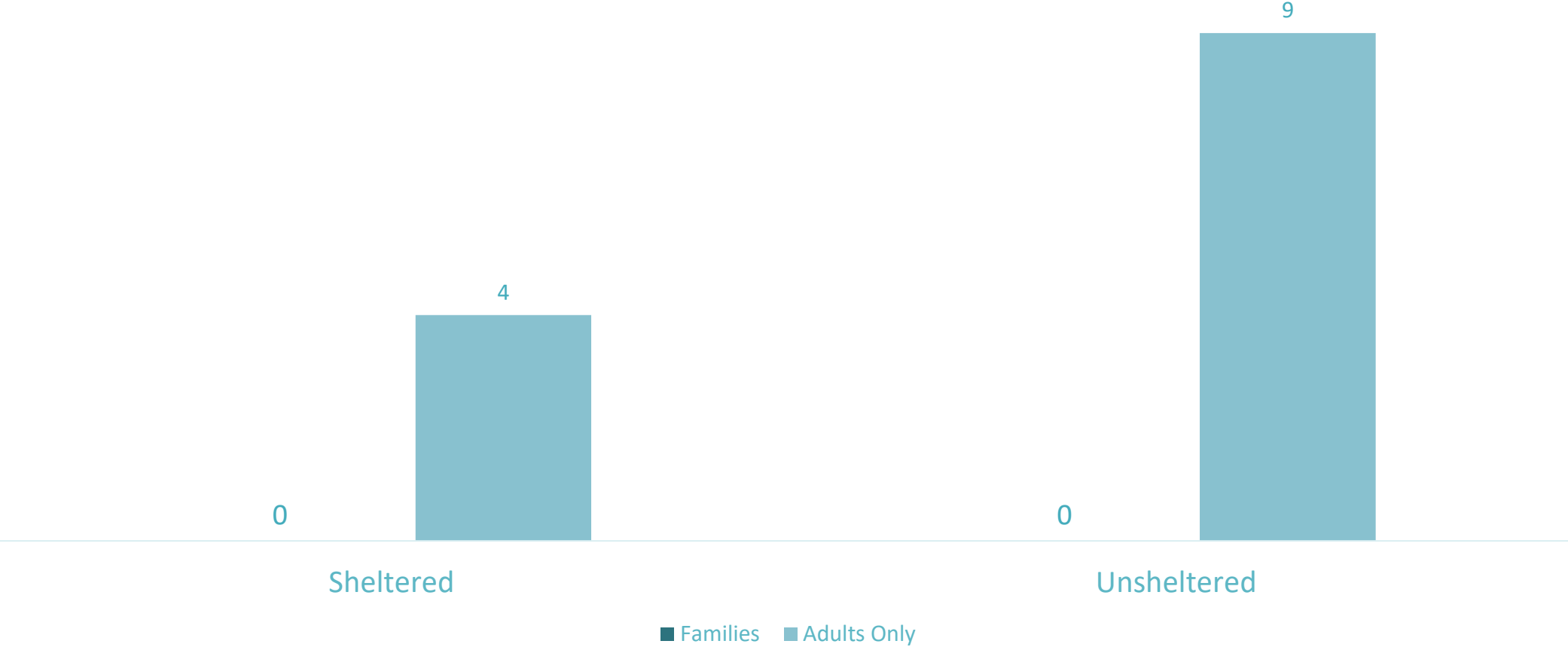
PIT Across Orange: Sub-populations

Total Veterans by Household Type



PIT Across Orange: Sub-populations

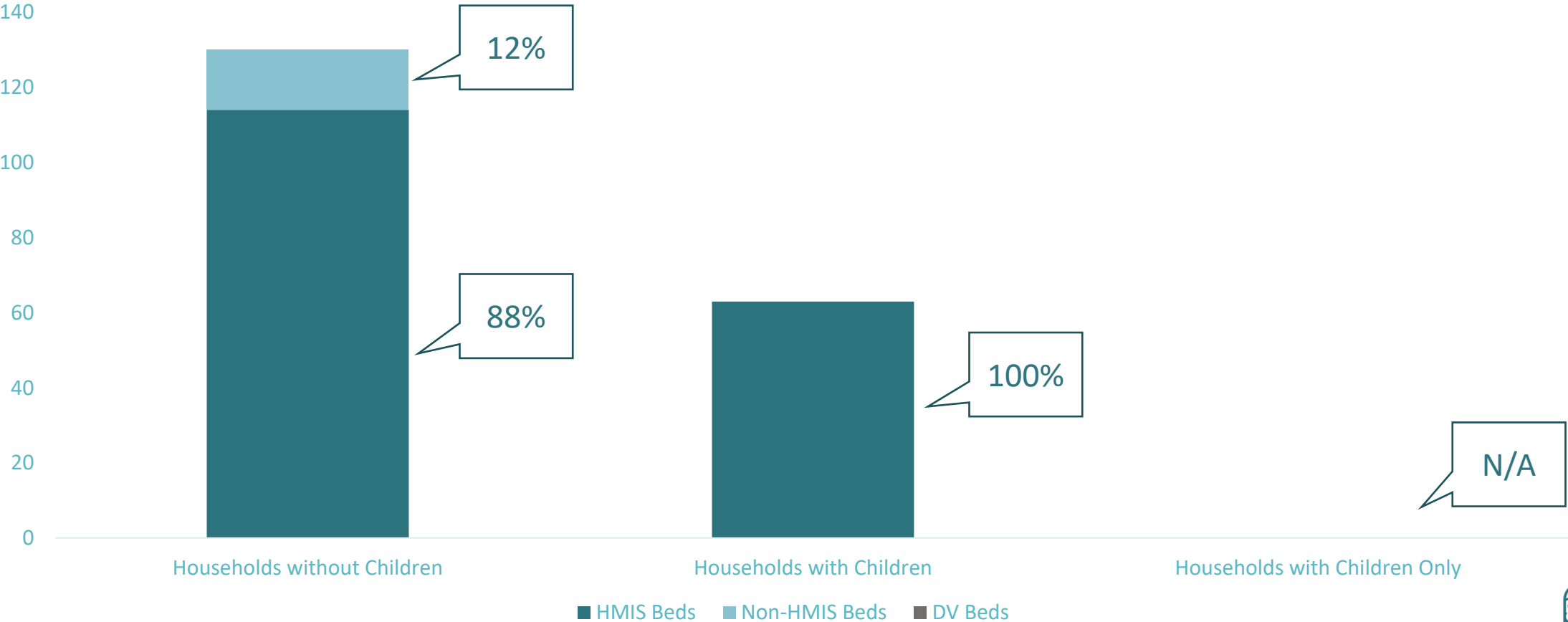
Total Experiencing Chronic Homelessness by Region 2020



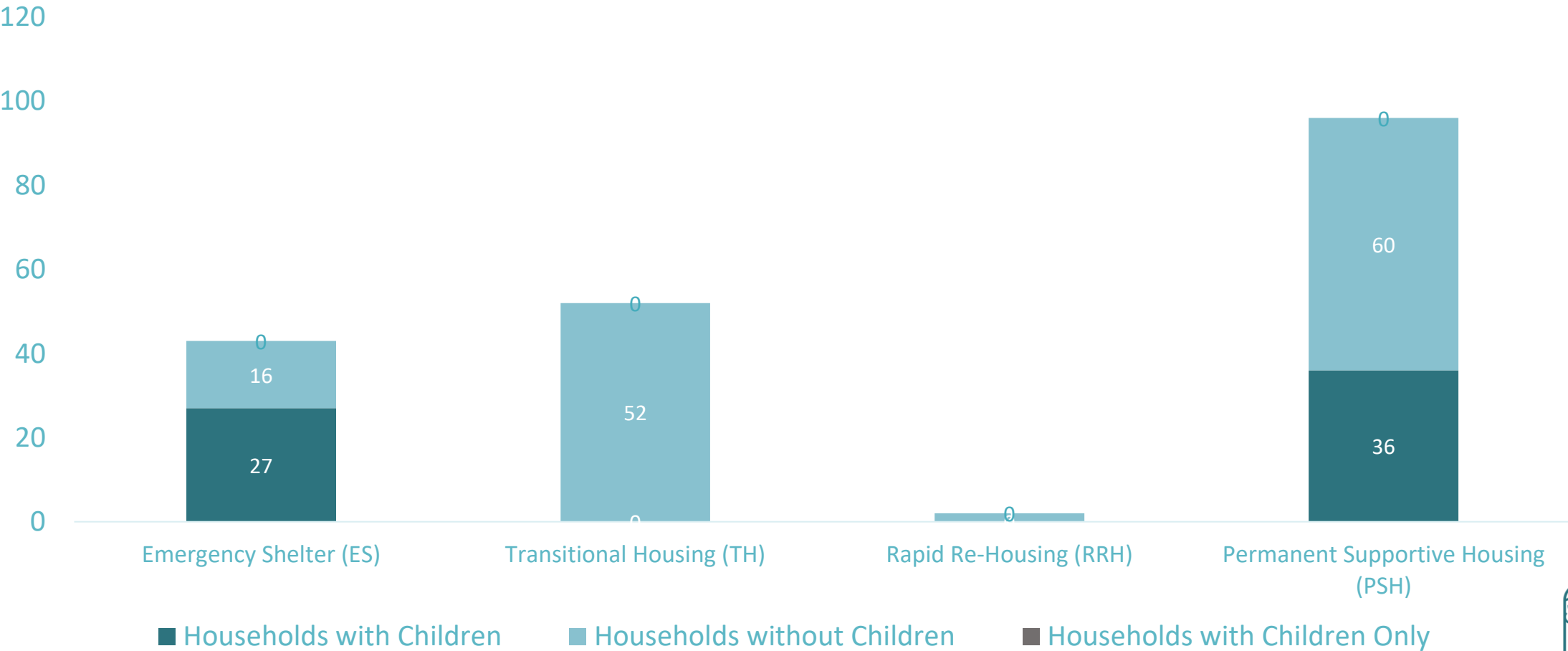


Housing Inventory Count

HMIS Bed Coverage



Housing Inventory Count





How can we help?



Case Manager Tab

Track who is a client's Case Manager

Record client's point person

Save best contact information

See changes over time

Access other ServicePoint features:

- My Client Counts Reports
- Follow-up Lists
- Case Plans/Goals



Track who is a client's Case Manager

- Enter Data As (EDA) mode matters!

Default EDA mode vs Manual EDA mode

ServicePoint
Connecting Your Community.

North Carolina Coalition to End Homelessness
Heading Home - Rowan County
June 10, 2020

Helen Housing Test
Agency Admin

Shadow
Enter Data As Heading Home - Rowan ...
Back Date
Connect To ART

Home > Home Page Dashboard

Type here for Global Search

Last Viewed | **Favorites**

Home
ClientPoint
ResourcePoint
FundManager
ShelterPoint
Reports
Admin

System News (18)

Date	Headline
06/08/2020	ServicePoint Version Update Happening at 11 PM Tonight
04/10/2020	Updated COVID-19 questions + guidance
03/18/2020	New data for COVID-19 Response
03/09/2020	Warning: Do Not Use Verify & Save
03/04/2020	ART Reports will be unavailable Friday 3/6 at 4 pm through the weekend

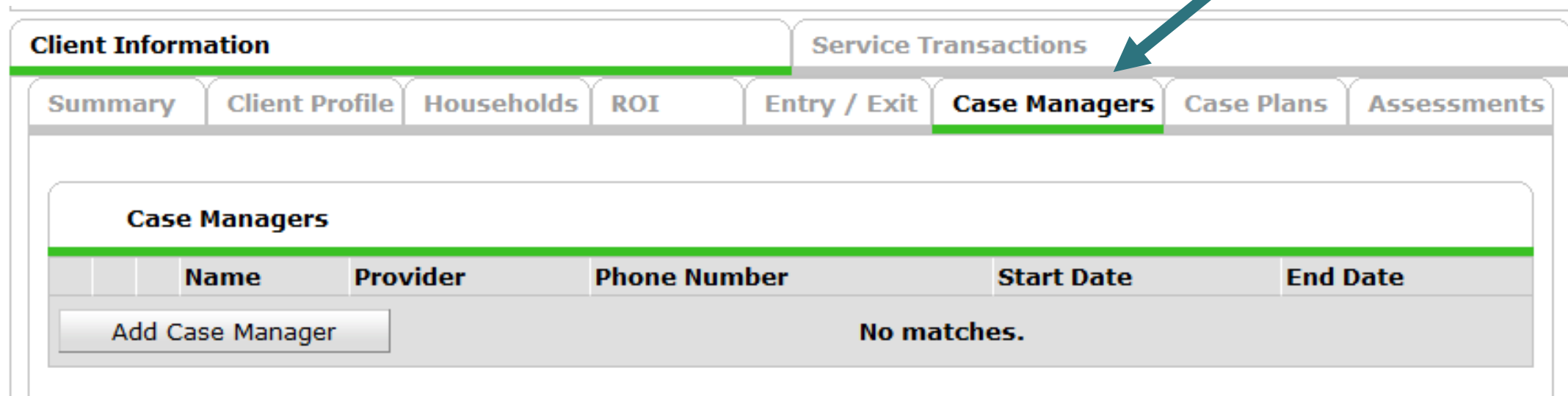
Agency News (1)

Follow Up List (0)

Client ID	Type	Date	Time Remaining
-----------	------	------	----------------

Add a Case Manager

- Go through ClientPoint
- Case Managers is under the Client Information Tab
- Tabs can be adjusted for each project by the Data Center
- Click Add Case Manager



The screenshot displays the ClientPoint interface. At the top, there are two main tabs: 'Client Information' (highlighted with a green bar) and 'Service Transactions'. Under 'Client Information', there are several sub-tabs: 'Summary', 'Client Profile', 'Households', 'ROI', 'Entry / Exit', 'Case Managers' (highlighted with a green bar), 'Case Plans', and 'Assessments'. A teal arrow points to the 'Case Managers' sub-tab. Below the tabs, there is a section titled 'Case Managers' containing a table with the following columns: Name, Provider, Phone Number, Start Date, and End Date. Below the table, there is a button labeled 'Add Case Manager' and a message that says 'No matches.'

Add a Case Manager

Decision Points:

- Does the case manager work with the whole household?
- Is the case manager an HMIS User?

Case Manager


Case Manager - (4) Solo, Han


▼ Household Members

To include Household members for this Case Manager, click the box beside each name. Only members from the SAME Household may be selected.

(125413) Single Parent

(4) Solo, Han

 (501224) Solo, Ben

Type *  ServicePoint User Me Other

Select User *
Heading Home - Rowan County (7388) ▼
-Select- ▼

Name *
Title

Add a Case Manager

Decision Points:

- Does the case manager work with the whole household?
- Is the case manager an HMIS User?

Case Manager

Case Manager - (4) Solo, Han

▼ Household Members

To include Household members for this Case Manager, click the box beside each name. Only members from the SAME Household may be selected.

(125413) Single Parent

(4) Solo, Han


(501224) Solo, Ben

Type * ServicePoint User Me Other

Select User *

Name *

Title



Find the User with their default EDA mode

Add a Case Manager: Other

Decision Points:

- Does the case manager work with the whole household?
- Is the case manager an HMIS User?

Case Manager

Case Manager - (4) Solo, Han

▼ Household Members

To include Household members for this Case Manager, click the box beside each name. Only members from the SAME Household may be selected.

(125413) Single Parent

(4) Solo, Han

(501224) Solo, Ben


Type * ServicePoint User Me Other

Name *

Title

Phone Number

Email Address



Contact Info opens up to be manually added

Add a Case Manager

Usually, you are selecting yourself!

Name & Contact Info automatically appears

Case Manager

Case Manager - (4) Solo, Han

▼ Household Members

To include Household members for this Case Manager, click the box beside each name. Only members from the SAME Household may be selected.

(125413) Single Parent

(4) Solo, Han

(501224) Solo, Ben

Type * ServicePoint User Me Other

Name * Helen Housing Test

Title

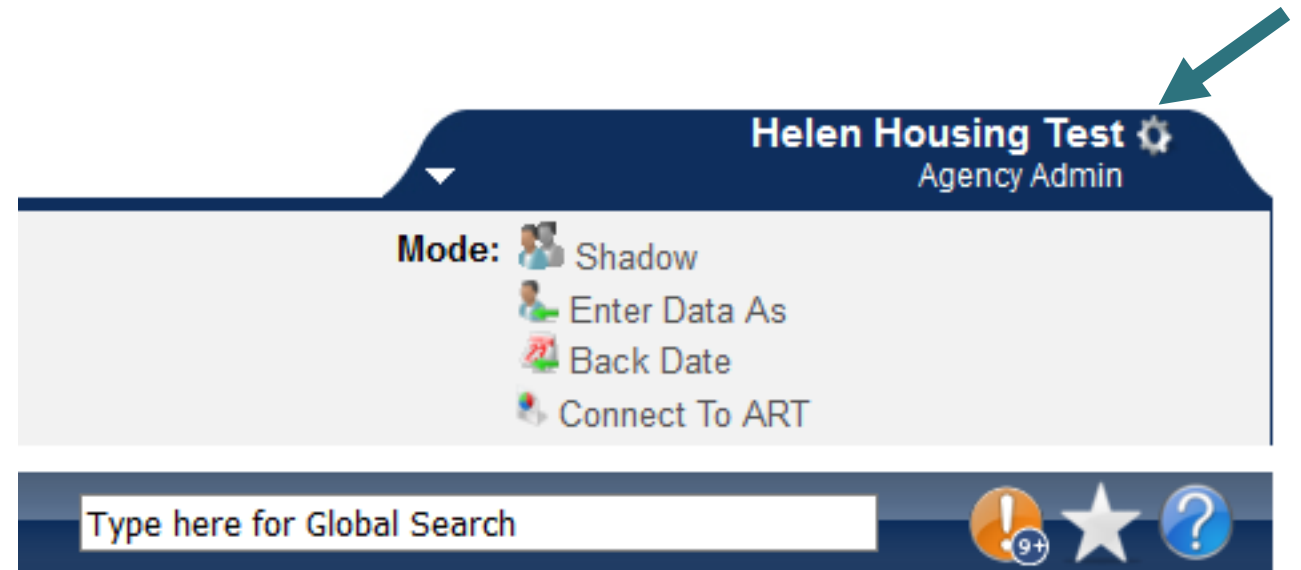
Phone Number

Email Address hmis@ncceh.org

How do you manage contact info in HMIS

Remember, this tip and others are in the Intro to ServicePoint Video Training on nccch.org/hmis/training

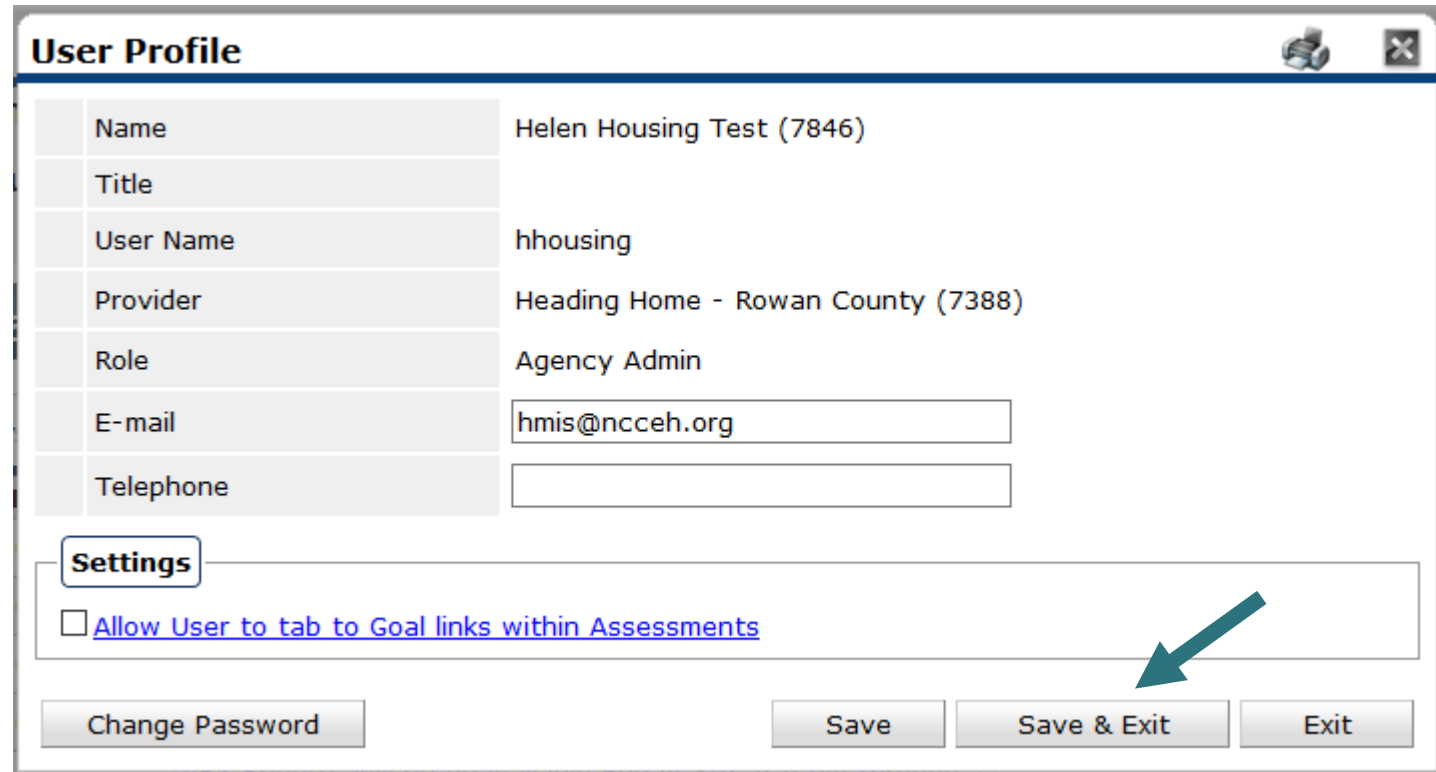
- Find the User Profile Setting icon



How do you manage contact info in HMIS

Remember, this tip and others are in the Intro to ServicePoint Video Training on ncceh.org/hmis/training

- Update E-mail and Phone info
- Save & Exit



User Profile

Name	Helen Housing Test (7846)
Title	
User Name	hhousing
Provider	Heading Home - Rowan County (7388)
Role	Agency Admin
E-mail	<input type="text" value="hmis@ncceh.org"/>
Telephone	<input type="text"/>


Settings

[Allow User to tab to Goal links within Assessments](#)

Add a Case Manager

Decision Points:







- Which project does the case manager work on behalf of?
- When did they start working together?

 **To include Household members for this Case Manager, click the box beside each name. Only members from the SAME Household may be selected.**


(125413) Single Parent

(4) Solo, Han

(501224) Solo, Ben

Type *	<input type="radio"/> ServicePoint User <input checked="" type="radio"/> Me <input type="radio"/> Other
Name *	<input type="text" value="Helen Housing Test"/>
Title	<input type="text"/>
Phone Number	<input type="text"/>
Email Address	<input type="text" value="hmis@ncceh.org"/>
Provider *	<input type="text" value="Heading Home - Rowan County - Rapid Re-Housing - ESG (7390)"/>
Start Date *	<input type="text" value="06"/> / <input type="text" value="10"/> / <input type="text" value="2020"/>   
End Date	<input type="text"/> / <input type="text"/> / <input type="text"/>   

Already there because of EDA mode!



Case Manager Saved!

- Now anyone in my agency or visibility group can see our work together!

Release of Information: **Ends 04/10/2021**

-Switch to Another Household Member- ▾

Submit

Client Information

Service Transactions

Summary

Client Profile

Households

ROI




Entry / Exit

Case Managers

Case Plans

Assessments

Case Managers

			Name	Provider	Phone Number	Start Date	End Date
			Helen Housing Test	Heading Home - Rowan County - Rapid Re-Housing - ESG		06/10/2020	

Add Case Manager

Showing 1-1 of 1

Let's see this in action

HMIS@NCCEH training site for ServicePoint*

sp5.servicect.com/hmisncceh_training

*Remember, all HMIS Users have a training profile that mirrors your active one. Forgot your password? You can reset it just like the live site.



NCCEH



Counts Reports

Home Page Counts Dashlet Reports

Pros:

- Generate quick lists of clients on your homepage
- Keep an eye on data quality
- Rolling dates available

Cons:

- Limited, cannot change options
- Only 4 spots
- EDA mode sensitive



Set-Up Counts Reports

- Open the black arrow for Customize Home Page Dashboard

The screenshot shows a web dashboard with a dark blue header. The header contains a home icon, the text "Home > Home Page Dashboard", a search bar with the placeholder "Type here for Global Search", and three icons: an exclamation mark, a star, and a question mark.

On the left side, there is a vertical navigation menu with two tabs: "Last Viewed" and "Favorites". The menu items are: Home, ClientPoint, ResourcePoint, FundManager, ShelterPoint, Reports, Admin, and Logout. A black arrow points to the "Reports" item.

The main content area is divided into three sections:

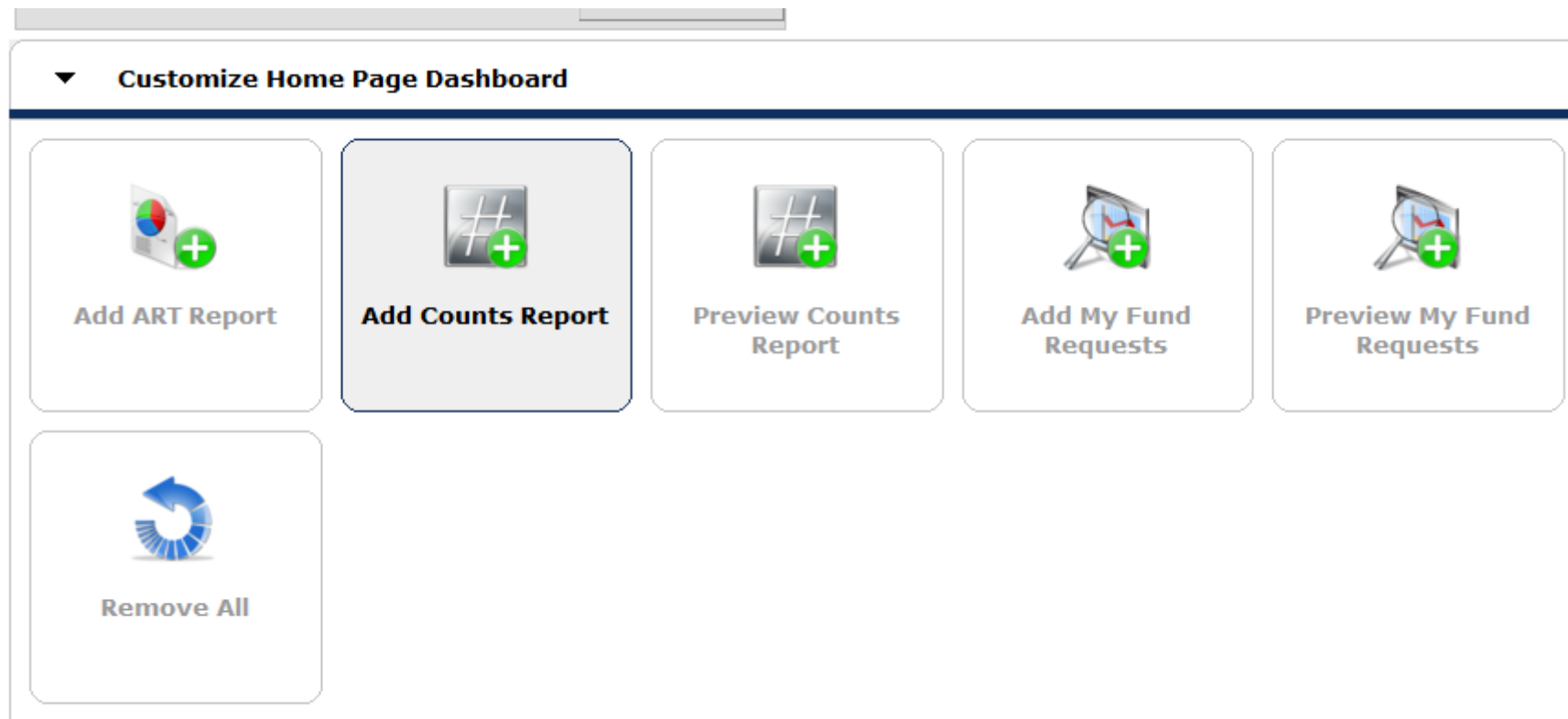
- System News (18)**: A table with columns "Date" and "Headline".

Date	Headline
06/08/2020	ServicePoint Version Update Happening at 11 PM Tonight
04/10/2020	Updated COVID-19 questions + guidance
03/18/2020	New data for COVID-19 Response
03/09/2020	Warning: Do Not Use Verify & Save
03/04/2020	ART Reports will be unavailable Friday 3/6 at 4 pm through the weekend
02/17/2020	ART failed this morning (Updated 2.17)
- Agency News (1)**: A section with a gear icon and a "View All" button.
- Follow Up List (0)**: A table with columns "Client ID", "Type", "Date", and "Time Remaining". It is currently empty and has a "View All" button at the bottom right.

At the bottom of the dashboard, there is a button labeled "Customize Home Page Dashboard" with a black arrow pointing to it.

Set-Up Counts Reports

- Look for Add Counts Report
- Options may vary



The screenshot displays a 'Customize Home Page Dashboard' window with a dropdown arrow on the left. The dashboard contains five report options in a row and one 'Remove All' button below them. The 'Add Counts Report' option is highlighted with a grey background.

Report Type	Icon Description	Text Label
Add ART Report	Colorful pie chart with a green plus sign	Add ART Report
Add Counts Report	Grey square with a white hash symbol and a green plus sign	Add Counts Report
Preview Counts Report	Grey square with a white hash symbol and a green plus sign	Preview Counts Report
Add My Fund Requests	Whiteboard with a red line graph and a green plus sign	Add My Fund Requests
Preview My Fund Requests	Whiteboard with a red line graph and a green plus sign	Preview My Fund Requests
Remove All	Blue circular arrow icon	Remove All

Set-Up Counts Reports

System News (18)		Agency News (1)
Date	Headline	
06/08/2020	ServicePoint Version Update Happening at 11 PM Tonight	
04/10/2020	Updated COVID-19 questions + guidance	
03/18/2020	New data for COVID-19 Response	
03/09/2020	Warning: Do Not Use Verify & Save	
03/04/2020	ART Reports will be unavailable Friday 3/6 at 4 pm through the weekend	
02/17/2020	ART failed this morning (Updated 2.17)	

View All

Follow Up List (0)			
Client ID	Type	Date	Time Remaining

View All

Click the Pencil!

Counts Report

Top-Left	Top-Right
Bottom-Left	Bottom-Right

Refresh



Set-Up Counts Reports

Edit Dashlet [Close]

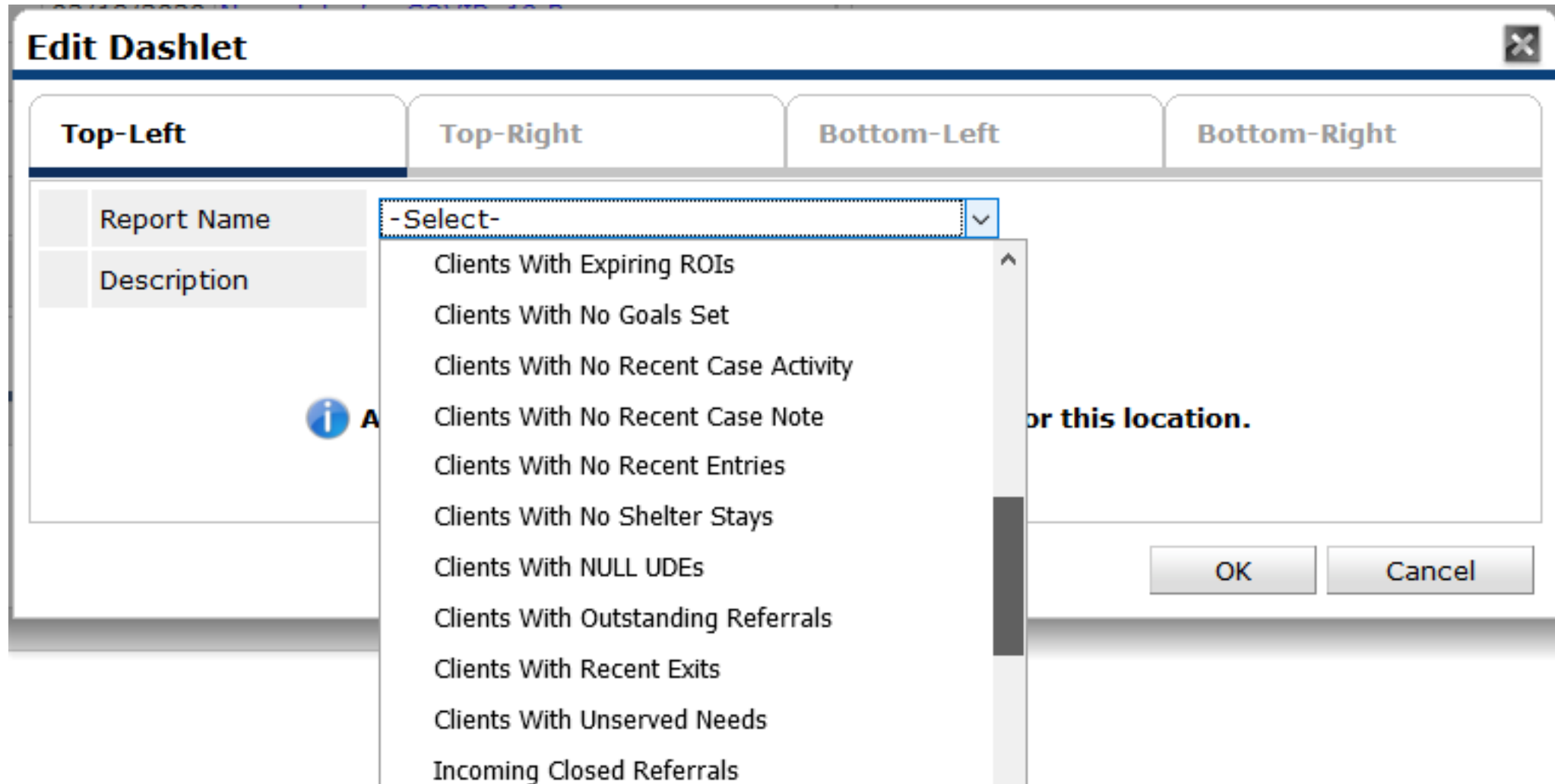
Top-Left	Top-Right	Bottom-Left	Bottom-Right
Report Name	-Select-		
Description	N/A		

i A Counts Report is not currently designated for this location.

OK Cancel

Set-Up Counts Reports

- Standard list to choose from

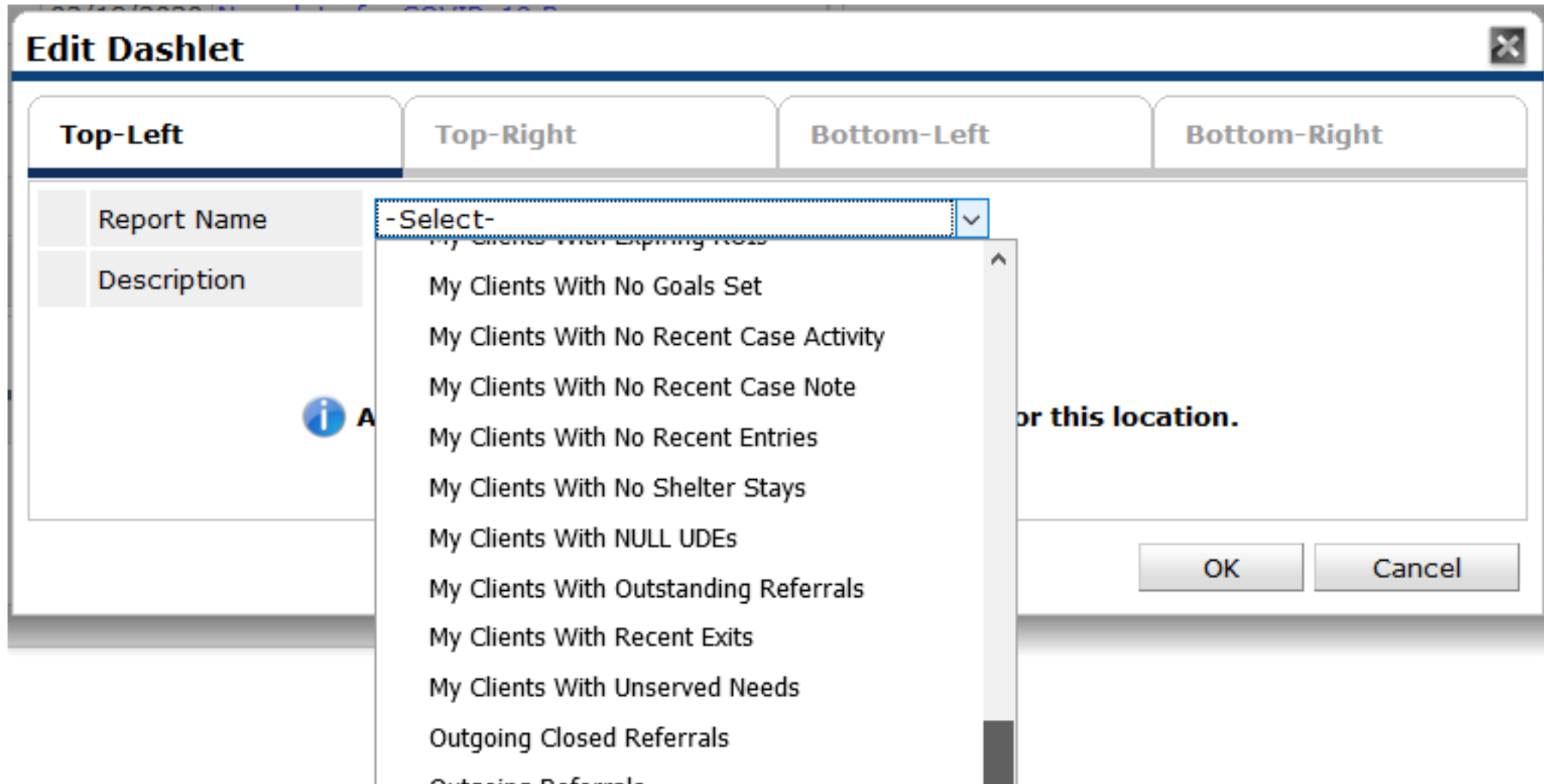


The screenshot shows a software window titled "Edit Dashlet" with a close button in the top right corner. The window is divided into four quadrants: "Top-Left", "Top-Right", "Bottom-Left", and "Bottom-Right". In the "Top-Left" quadrant, there is a table with two rows: "Report Name" and "Description". A dropdown menu is open over the "Report Name" field, displaying a list of report options. The "Bottom-Right" quadrant contains the text "for this location." and two buttons: "OK" and "Cancel".

Report Name	Description
-Select-	
Clients With Expiring ROIs	
Clients With No Goals Set	
Clients With No Recent Case Activity	
Clients With No Recent Case Note	
Clients With No Recent Entries	
Clients With No Shelter Stays	
Clients With NULL UDEs	
Clients With Outstanding Referrals	
Clients With Recent Exits	
Clients With Unserved Needs	
Incoming Closed Referrals	

Set-Up Counts Reports

- Many use Case Manager tab to find “My Clients”



The screenshot shows the 'Edit Dashlet' dialog box with four tabs: 'Top-Left', 'Top-Right', 'Bottom-Left', and 'Bottom-Right'. The 'Top-Left' tab is active. It contains a table with two columns: 'Report Name' and 'Description'. A dropdown menu is open over the 'Report Name' column, displaying a list of report options. The options include 'My Clients With No Goals Set', 'My Clients With No Recent Case Activity', 'My Clients With No Recent Case Note', 'My Clients With No Recent Entries', 'My Clients With No Shelter Stays', 'My Clients With NULL UDEs', 'My Clients With Outstanding Referrals', 'My Clients With Recent Exits', 'My Clients With Unserved Needs', 'Outgoing Closed Referrals', and 'Outgoing Referrals'. The 'OK' and 'Cancel' buttons are visible at the bottom right of the dialog box.

Report Name	Description
-Select-	
My Clients With No Goals Set	
My Clients With No Recent Case Activity	
My Clients With No Recent Case Note	
My Clients With No Recent Entries	
My Clients With No Shelter Stays	
My Clients With NULL UDEs	
My Clients With Outstanding Referrals	
My Clients With Recent Exits	
My Clients With Unserved Needs	
Outgoing Closed Referrals	
Outgoing Referrals	

Set-Up Counts Reports

- Two main filters available: (Rolling) Dates and Projects

The screenshot shows a software window titled "Edit Dashlet" with a close button in the top right corner. The window is divided into four quadrants: Top-Left, Top-Right, Bottom-Left, and Bottom-Right. In the Top-Left quadrant, there is a "Report Name" dropdown menu set to "My Clients With An Entry But No Exit" and a "Description" text area containing the text: "Lists all clients that have an Entry/Exit record for the specified providers with an entry date in the specified date range but no exit date and have you listed as a current case manager". Below this is a "Filters" section with a "Select Dates" dropdown set to "Today". To the right of "Select Dates" are "Start Date" and "End Date" fields, both showing "06 / 10 / 2020". At the bottom of the filters section is a "Provider Type *" section with three radio button options: "System Wide" (which is selected), "Provider", and "Reporting Group". At the bottom right of the window are "OK" and "Cancel" buttons.

Set-Up Counts Reports

Today
Yesterday
This Week
This Month
This Quarter
This Year
Last Week
Last Month
Last Quarter
Last Year
All Dates

Top-Right Bottom-Left Bottom-Right

My Clients With An Entry But No Exit

Lists all clients that have an Entry/Exit record for the specified providers with an entry date in the specified date range but no exit date and have you listed as a current case manager

Start Date End Date

06 / 10 / 2020 06 / 10 / 2020

Provider Type * System Wide Provider Reporting Group

For all current clients →

Set-Up Counts Reports

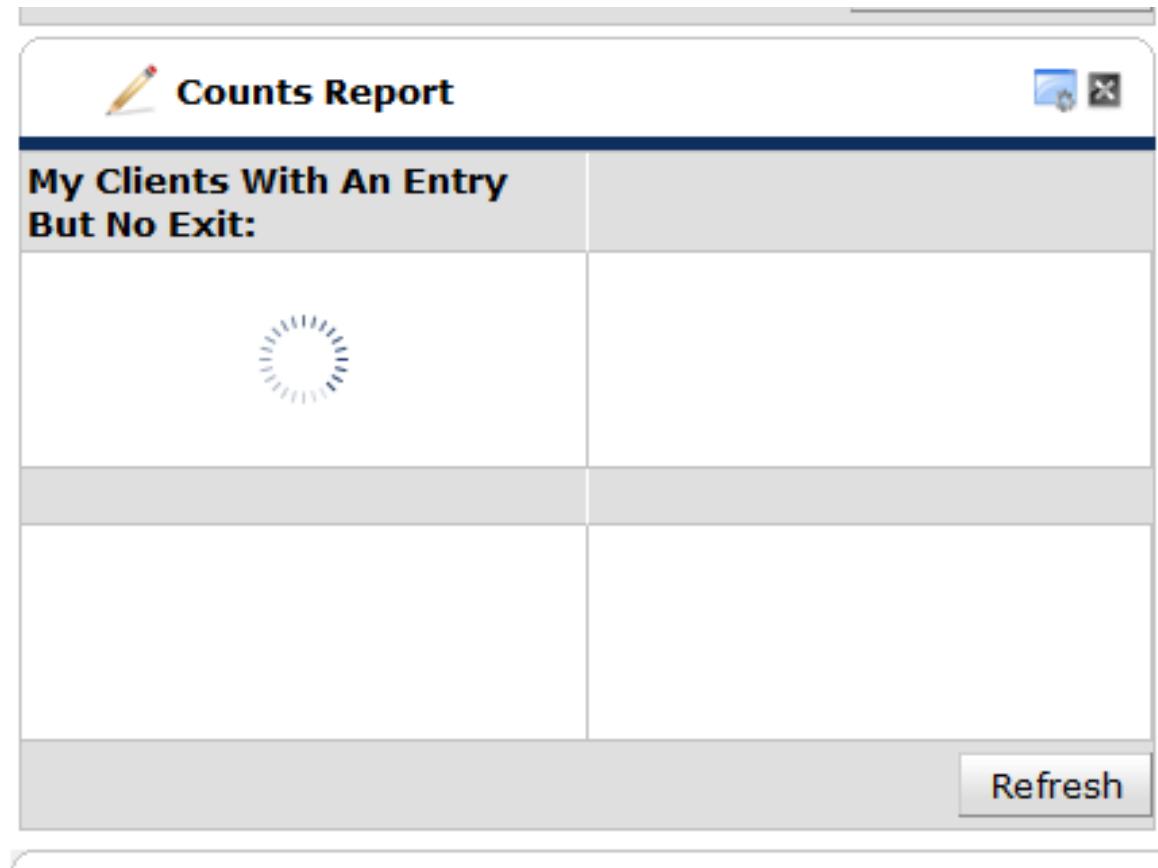
- Provider lets you select the entire agency (incl. subordinates) or not

Edit Dashlet

Top-Left	Top-Right	Bottom-Left	Bottom-Right
Report Name	My Clients With An Entry But No Exit		
Description	Lists all clients that have an Entry/Exit record for the specified providers with an entry date in the specified date range but no exit date and have you listed as a current case manager		
Filters			
Select Dates		Start Date	End Date
Today		06 / 10 / 2020	06 / 10 / 2020
Provider Type *	<input type="radio"/> System Wide <input checked="" type="radio"/> Provider <input type="radio"/> Reporting Group		
Provider *	Heading Home - Rowan County (7388)		
Including Subordinates	<input type="checkbox"/>		

Set-Up Counts Reports

- Once a box is modified, the report will immediately pull.



Set-Up Counts Reports

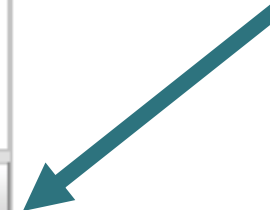
- Once a box is modified, the report will immediately pull.

Click on the blue numbers to see the whole list



Counts Report	
My Clients With An Entry But No Exit:	
1	
Refresh	

Sometimes, when changing EDA mode or just logging in, you'll want to refresh the data



Home Page Counts Dashlet Reports

- Generate quick lists of clients on your homepage
- Keep an eye on data quality
- Good options to consider:
 - See when new Referrals are recorded
 - See when a follow-up is scheduled for this day/week/month
 - See info about *your* clients
- Watch for how data changes in and out of EDA mode



Home Page Counts Dashlet Reports

Questions?

What would you like to try?



Follow along if you'd like!

HMIS@NCCEH training site for ServicePoint*

sp5.servicapt.com/hmisncceh_training

*Remember, all HMIS Users have a training profile that mirrors your active one. Forgot your password? You can reset it just like the live site.



NCCEH

Notes: Where to Add

- Case Goals (June User Meeting)
- Referrals
- Service Transactions



Notes: Preferred Format

- Date and Time
- Note
- Initials

This Client is not a member of any Households.

Provider *	Heading Home - Rowan County - Rapid Re-Housing - CoC (7390) ▼
Case Manager	Helen Housing Test ▼
Note Date *	07 / 13 / 2020   
Note *	07/13/2020 9:50 AM Client came into today to talk about their progress in class, they are really enjoying it and find it to be a good challenge. HH



Notes: Referrals

Client Information

Service Transactions

Service Transaction Dashboard



Add Need



Add Service



Add Multiple Services



Add Referrals



View Previous Service Transactions



View Shelter Stays



View Entire Service History




NCCEH

Notes: Referrals

- Select Need and Add Terms

Needs Assignment

 Select up to 5 Needs




Service Code Quicklist

- Case/Care Management (PH-1000)
- Eviction Prevention Legal Assistance (FT-4500.1800)
- Landlord/Tenant Dispute Resolution (FT-4500.4600)
- Rental Deposit Assistance (BH-3800.7250)
- Rent Payment Assistance (BH-3800.7000)
- Utility Assistance (BV-8900)



Notes: Referrals

- Scroll to the Bottom
- Select Notes
- Save All

▼ **Need Data**

Date of Need * 07 / 13 / 2020    10 : 15 : 11 AM

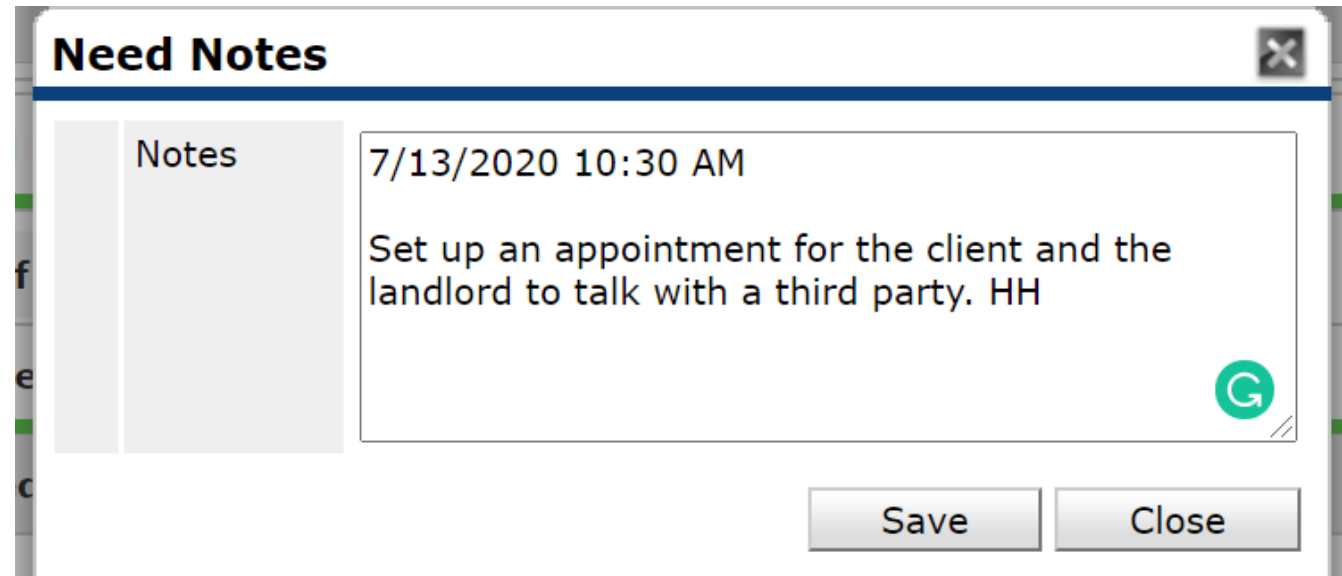
Selected Needs

	Need	Amount if Financial	Need Status / Outcome / If Not Met, Reason	Notes
	Landlord/Tenant Dispute Resolution (FT-4500.4600)	<input type="text"/>	In Progress -Select- -Select-	

Remove All Needs

Notes: Referrals

- Same Format: Date, Time, Note
- One Note per Referral



Need Notes

Notes

7/13/2020 10:30 AM

Set up an appointment for the client and the landlord to talk with a third party. HH




Save Close





Notes: Referrals

- No Number on the Note

▼ **Need Data**

Date of Need * 07 / 13 / 2020    10 : 15 : 11 AM

Selected Needs

	Need	Amount if Financial	Need Status / Outcome / If Not Met, Reason	Notes
	Landlord/Tenant Dispute Resolution (FT-4500.4600)		In Progress ▾ -Select- ▾ -Select- ▾	

Remove All Needs

Notes: Referrals

Client Information

Service Transactions

Service Transaction Dashboard



Add Need



Add Service



Add Multiple Services



Add Referrals



View Previous Service Transactions



View Shelter Stays



View Entire Service History




Notes: Referrals

- Referrals Tab to see Referral from Agency Side

Needs Services **Referrals** Shelter Stays Entire Service History

Previous Referrals


Select Dates: -Select- Start Date: [] / [] / [] End Date: [] / [] / [] More Search

	Need Date	Referred Date	Referred To	Referral Outcome	Need Type	Need Status	Need Outcome
	07/13/2020	07/13/2020	Allied Churches of Alamance Co - Alamance County - Rapid Rehousing - RRH - HUD		Landlord/Tenant Dispute Resolution	In Progress	

Add Referral Showing 1-1 of 1




Notes: Referrals

- Display set up on the Referral Tab

 **Need Information**

Need	Landlord/Tenant Dispute Resolution (FT-4500.4600)
Provider	Heading Home - Rowan County - Rapid Re-Housing - CoC (7390)
Date of Need	07/13/2020 11:17:44 AM
Amount if Financial	No amount entered.
Notes	7/13/2020 10:30 AM Set up an appointment for the client and the landlord to talk with a third party. HH

Referral Data [Send Summary](#)

Referred-To Provider	Allied Churches of Alamance Co - Alamance County - Rapid Rehousing - RRH - HUD (7218)
Needs Referral Date *	07 / 13 / 2020    11 : 17 : 44 AM
Referral Ranking	-Select- ▾
Referral Outcome	-Select- ▾













Notes: Referrals

- Now editable!

Need Information	
Provider *	Heading Home - Rowan County - Rapid Re-Housing - CoC (7390) <input type="button" value="Search"/> <input type="button" value="My Provider"/> <input type="button" value="Clear"/>
Need *	Landlord/Tenant Dispute Resolution (FT-4500.4600) <input type="button" value="Look Up"/>
Date of Need *	07 / 13 / 2020 <input type="button" value="23"/> <input type="button" value="23"/> 11 : 17 : 44 AM <input type="button" value="23"/>
Amount if Financial	<input type="text"/>
Notes	<div style="border: 2px solid #008080; padding: 5px;">7/13/2020 10:30 AM Set up an appointment for the client and the landlord to talk with a third party. HH</div>
Need Status *	In Progress <input type="button" value="v"/>

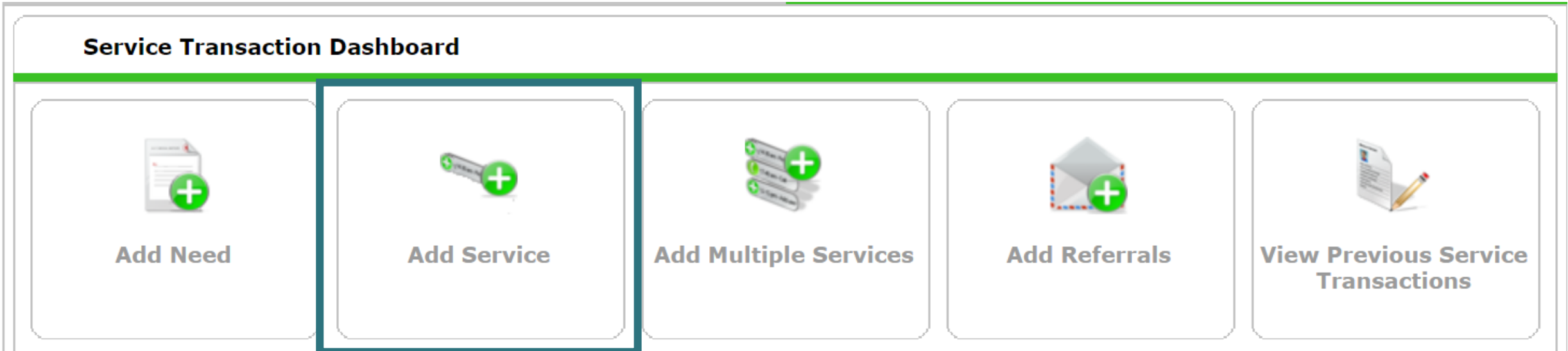
Notes: Referrals

- To edit the note, access through the Need in All Service Transactions

All Service Transactions												
Select Dates				Start Date			End Date			Search		
-Select- ▾				<input type="text"/> / <input type="text"/> / <input type="text"/>   			<input type="text"/> / <input type="text"/> / <input type="text"/>   			Search		
				Transaction Type	Date	Provider	Type	Need Status / Outcome	Need Goal			
				Need	07/13/2020	Heading Home - Rowan County - Rapid Re-Housing - CoC	Landlord/Tenant Dispute Resolution	In Progress				
				Referral	07/13/2020	Allied Churches of Alamance Co - Alamance County - Rapid Rehousing - RRH - HUD	Landlord/Tenant Dispute Resolution					

Notes: Service Transactions

- Add Need through Service Transaction Dashboard











Notes: Service Transactions

- Add Note to Service Transaction

Edit Service

▼ Household Members

This Client is not a member of any Households.

Service Provider *	 Heading Home - Rowan County - Rapid Re-Housing - CoC (7390)
Creating User	Andy Phillips
Start Date *	07 / 13 / 2020    11 ▾ : 08 ▾ : 16 ▾ AM ▾
End Date	/ /    ▾ : ▾ : ▾ ▾
Service Type *	 Case/Care Management (PH-1000)
Provider Specific Service	-Select- ▾
Service Notes	<p>07/13/2020 12:00 PM</p> <p>SW Client and got an update on their housing search and a new job. Job is going well, long hours but they're making it work. Housing search isn't as great, finding places just outside a sustainable range. HH</p>













Service Costs

Number of Units	<input type="text"/>
Unit Type	-Select- ▾
Cost per Unit	\$ <input type="text"/>
Total Cost of Units	



Notes: Service Transactions

- Select the Service, not the Need, to edit the note

All Service Transactions										
Select Dates				Start Date			End Date			Search
-Select- ▾				<input type="text"/> / <input type="text"/> / <input type="text"/>   			<input type="text"/> / <input type="text"/> / <input type="text"/>   			
				Transaction Type	Date	Provider	Type	Need Status / Outcome	Need Goal	
				Need	07/13/2020	Heading Home - Rowan County - Rapid Re-Housing - CoC	Case/Care Management	Closed		
				Service	07/13/2020	Heading Home - Rowan County - Rapid Re-Housing - CoC	Case/Care Management			



What's Next?

What's Next Calendar

Due	Report/Event Name
Mar 10 th	NC State of Emergency for COVID-19
Mar 18 th	COVID-19 Response questions in HMIS
Sept	Next HMIS Users Meeting (TBD)
Sept/Oct	Longitudinal System Analysis Report
Oct 1 st	New CE Elements required in HMIS deadline
	First quarterly ESG-CV reports anticipated deadline



Contact NCCEH

hello@ncceh.org

919.755.4393

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997



NCCEH