

ESG FY23 Orange County scorecard - completed

Scoring	New/ Renewal	Program Type	Scored by	Metric	INFO TO SCORE METRICS			OC: Total score	Notes
					Staff Supplied Data/Source	Applicant Supplied Info	Rubric		
Threshold	ALL	ALL	PRC	Application is complete and data are consistent	N/A	Agencies welcome to add 2-3 sentences of info here, not required	Met = (1) application has completed answers for every required section and all required supplemental documents submitted prior to local deadline, and (2) application answers are of sufficient length and quality to answer questions, and (3) application information is consistent and congruent throughout application and supplemental materials	Met	
Threshold	ALL	ALL	Staff	Agency participates or intends to participate in coordinated entry	Meeting attendance	Please explain in 2-3 sentences how your agency meets this metric	Met = (1) agency attends 75% of CE Planning and HOME Committee meetings in a 12 month period	Met	100%
Threshold	ALL	ALL	PRC	Project services are aligned with Housing First system orientation and agency agrees to provide staff support to participate in a Cross CoC Monitoring pilot	N/A	Please explain in 3-5 sentences how your agency meets this metric	Met = 1) provides necessary supports for participants to enter and/or maintain housing, 2) agrees to participate in Cross CoC monitoring visit, and 3) agrees to provide staff support to conduct a Cross CoC monitoring visit	Met	
Threshold	ALL	ALL	PRC	Agency has documented, secured minimum match	N/A	N/A	Met= documentation of eligible cash or in-kind minimum match (25% of requested award); met by the state of NC for the ESG FY23-24 competition	Met	
Threshold	ALL	ALL	PRC	Project has reasonable costs per permanent housing exit as defined locally	Average HUD ESG/CoC cost per permanent housing exit by program type	Please describe other funding sources and amounts for program costs - rental assistance, supportive services, and/or operations (e.g. \$10,000 for program operations from charitable contributions)	Met = cost per permanent housing exit is reasonable based on the duration of rental assistance and type of supportive services provided	Met	
Threshold	ALL	ALL	PRC	Project is financially feasible	N/A	Certified audited financial statement or budget management letter; Agencies welcome to add 2-3 sentences of info here, not required	Met = (1) agency has funding commitment greater than project budget (2) agency demonstrates ability to support operation of proposed project	Met	
Threshold	ALL	ALL	Staff	Applicant is active participant in CoC	Meeting attendance	ESG/CoC Grantee Certification form; Agencies welcome to add 2-3 sentences of info here, not required	Met = (1) agency attends 75% of Leadership Team, CE Planning and HOME Committee meetings in a 12 month period, and (2) agency participate in PIT/HIC, consults CoC on CoC app, and project aligns w/CoC goals (3) agency fully participates in coordinated entry	Met (1 - 100%; 2 - y; 3 - y)	Met (1 - 100%; 2 - y; 3 - y)
Threshold	ALL	ALL	PRC	Acceptable organizational audit/financial review	N/A	Certified audited financial statement or budget management letter; Agencies welcome to add 2-3 sentences of info here, not required	Met = most recent audit report found: (1) acceptable audit/financial review (2) no exceptions to standard practices (3) identified agency as low risk	Conditional	PRC requests additional information in the scorecard response about the program and department level
Threshold, 10	ALL	ALL	PRC	Agency applies racial equity lens to homeless services and housing	N/A	Please explain in 3-5 sentences how your agency meets this metric	Met = (1) agency has incorporated racial equity goals into organizational goals such as reviewing program outcomes disaggregated by race and ethnicity and setting goals to identify and reduce disparity, and (2) agency actively works to center people of color, specifically Black/African-American people, with lived experience of housing instability/homelessness in organizational work such as changing hiring and retention policies and practices	Conditional	PRC requests additional information in the scorecard response about the program and department level
Threshold, 10	ALL	ALL	PRC	Agency is increasing knowledge base on racial equity	N/A	Please explain in 2-3 sentences how your agency meets this metric	Met = (1) Agency has invested in staff training on racial equity for all levels of staff (executive level, middle management, front line staff) (2) Agency maintains an ongoing practice of equity focused staff development such as speakers series, affinity groups, journal/podcast club, etc	Conditional	PRC requests additional information in the scorecard response about the program and department level

ESG FY23 Orange County scorecard - completed

10	ALL	ALL	PRC	Agency has people with lived experience of homelessness in decision-making positions	N/A	Please explain in 2-3 sentences how your agency meets this metric or provide BoD roster or survey results demonstrating representation	Met= Agency has atleast one person with lived experience of homelessness on the Board of Directors	0	Saying that it's not available isn't sufficient - want to see at program and Dept-level
10	RENEWAL	Shelter / TH, RRH, HP, PSH	Staff	Program entries from coordinated entry referral	Shelter/TH: Spot check between HMIS entries and Shelter Referral List PSH/RRH: Spot check between HMIS entries and HOME list	Agencies welcome to add 2-3 sentences of info here, not required	Met = 95% or higher	10	
10	ALL	ALL	PRC	Program conforms or plans to conform to CoC Written Standards	N/A	Please explain in 2-3 sentences how your agency meets this metric	Met = Agency complies and demonstrates knowledge of how CoC Written Standards affect their program	10	
10	ALL	ALL	PRC	Documented organizational financial stability	N/A	Certified audited financial statement or budget management letter; Agencies welcome to add 2-3 sentences of info here, not required	Met = (1) No HUD or ESG findings or findings satisfactorily resolved (2) Agency accounting reports show financial stability	10	
10	ALL	ALL	PRC	Experience of applicant working with people in housing crisis and providing housing and/or services	N/A	Agencies welcome to add 2-3 sentences of info here, not required	Met = 2+ years experience in either category	10	
Threshold, 10	ALL	ALL	PRC	Experience in effectively utilizing public funds	N/A	Please explain in 2-3 sentences how your agency meets this metric	Met = (1) recipient or subrecipient of other public funding (2) demonstrated regular drawdowns, timely resolution of monitoring findings, and timely submission of required reporting on existing grants	10	
10	ALL	ALL	PRC	Demonstrated understanding of client needs	N/A	Please explain in 2-3 sentences how your agency meets this metric	Met = Program design and service delivery plan reflects understanding of target population	10	
10	ALL	ALL	PRC	Type and scale of project services meets client needs	N/A	Please explain in 2-3 sentences how your agency meets this metric	Met = Program design and service delivery plan will meet client needs	10	
10	ALL	ALL	PRC	Project connects clients to mainstream benefits	N/A	Please explain in 2-3 sentences how your agency meets this metric	Met = Connections to TANF, FNS (food stamps), and other mainstream resources adequate to meet client need	10	
10	ALL	ALL	PRC	Identify and address barriers to program participation and rapid placement in permanent housing	N/A	Please explain in 3-5 sentences how your agency meets this metric	Met= 1) Demonstrated review of program policies and procedures that negatively impact an eligible Client's ability to participate in services 2) Plan to address program barriers to increase participation by eligible Clients 3) Demonstrated commitment to serving people with severe barriers to rapid housing placement (e.g. criminal justice background, eviction history, high service needs and limited social supports) 4) Plan to address severe barriers to rapid housing placement	10	
10	ALL	ALL	PRC	Project assists clients to secure and/or maintain permanent housing	N/A	Please explain in 2-3 sentences how your agency meets this metric	Met = (1) Program prioritizes clients entering housing quickly and (2) Has partnerships with permanent housing programs like RRH and PSH	10	PRC noted that OC answered #5 in #6 and did not answer #6
10	ALL	Shelter / TH, RRH, HP, PSH	PRC	Project increases client income through employment or other means	N/A	Please explain in 2-3 sentences how your agency meets this metric	Met = 2+ connections to employment programs	0	PRC noted there is room to improve - employment counseling is not sufficient
10	NEW	ALL	PRC	Project can gear up and start quickly	N/A	Please explain in 2-3 sentences how your agency meets this metric	Met = Agency will start program within 60 days of contract execution	N/A	
Threshold	RENEWAL	ALL	Staff	High HMIS data quality	APR	Agencies welcome to add 2-3 sentences of info here regarding implementation of Data Quality plan, not required	Met = (1) null values 10% or less and (2) data errors 10% or less; *** caveat for SSN - subtract Client refused from error rate	Unmet	Unmet - Income at Annual assessment - 88% (7/8); SSN - Total errors were 16% (9/56) and "client refused" was 6 records; removing "refused" led to 6% (3/50)

ESG FY23 Orange County scorecard - completed

	RENEWAL	All	Staff	HMIS data timeliness	APR (Q6e)		Met= 100% of program entry, interims, and exits entered within 6 calendar days	N/A	
Threshold	RENEWAL	Shelter / TH, HP, RRH, PSH	Staff	High bed/unit utilization rate	HUD HDX1 - PIT night	Agencies welcome to add 2-3 sentences of info here, not required	Met = RRH / PSH at or above 90% ES / TH at or above 80% due to COVID related disruptions to intake	Met	Met - (100%, 18/18)
10	RENEWAL	ALL	Staff	Project is spending funds awarded	spending reports from ESG Office/HUD	eLOCCS spending printout (CoC projects); Agencies welcome to add 2-3 sentences of info here, not required	Met = 90+% funds spent/on track to spend	10	
10	RENEWAL	Shelter / TH, RRH, HP & SO	Staff	Exits to permanent housing	APR (Q23)	Agencies welcome to add 2-3 sentences of info here, not required	Met =RRH: 90+% HP: 75+% Street Outreach: 5+% Shelter/TH: 12+%	10	Met (100%, 3/3)
10	RENEWAL	PSH	Staff	Exits to/retention of permanent housing	APR (Q5a Stayers + Q23)	Agencies welcome to add 2-3 sentences of info here, not required	Met = 90+%	N/A	
2.5	RENEWAL	ALL	Staff	New or increased earned income for project stayers	APR (Q19a1)	Agencies welcome to add 2-3 sentences of info here, not required	Met = PSH, RRH & HP 8+% Shelter, TH & SO: Any increase Cold Weather Cots: N/A	0	0%
2.5	RENEWAL	ALL	Staff	New or increase non-employment income for project stayers	APR (Q19a1)	Agencies welcome to add 2-3 sentences of info here, not required	Met = PSH, RRH & HP 10+% Shelter, TH & SO: Any increase Cold Weather Cots: N/A	0	0%
2.5	RENEWAL	ALL	Staff	New or increased earned income for project leavers	APR (Q19a2)	Agencies welcome to add 2-3 sentences of info here, not required	Met = PSH, RRH & HP 8+% Shelter, TH & SO: Any increase Cold Weather Cots: N/A N/A if no leavers	2.5	(33%, 1/3)
2.5	RENEWAL	ALL	Staff	New or increase non-employment income for project leavers	APR (Q19a2)	Agencies welcome to add 2-3 sentences of info here, not required	Met = PSH, RRH & HP 10+% Shelter, TH & SO: Any increase Cold Weather Cots: N/A N/A if no leavers	0	0%
10	RENEWAL	HP, RRH, PSH	Staff	Number of days from project entry to move in	APR (Q 22c)	Agencies welcome to add 2-3 sentences of info here, not required	Met = 45 days or less (median)	0	149 (report provides avg)
10	RENEWAL	ALL	Staff	Participant return to homelessness within 12 months of exit to permanent housing	Stella P FY22	Agencies welcome to add 2-3 sentences of info here, not required	Met = 15% or less; N/A for Cold Weather Cots	10	Met (0%, 0/7)
10	RENEWAL	Shelter / TH / SO	Staff	Length of time in program	APR (Q22b)	Agencies welcome to add 2-3 sentences of info here, not required	Met = Decrease median time from previous year	N/A	
10	RENEWAL	Shelter / TH / SO	Staff	Length of time homeless	HDX 1.0 SPM 1.b	Agencies welcome to add 2-3 sentences of info here, not required	Met = Decrease median time from previous year	N/A	
10	RENEWAL	Shelter / TH, HP, RRH, PSH	Staff	*Participants with zero income at entry	APR (Q16)	Agencies welcome to add 2-3 sentences of info here, not required	Met = RRH & Shelter/TH - 50% PSH - 80% HP - 50%	0	Unmet (49%, 21/43)
10	RENEWAL	Shelter / TH, HP, RRH, PSH	Staff	*Participants with more than one disability	APR (Q13a2)	Agencies welcome to add 2-3 sentences of info here, not required	Met = RRH & Shelter/TH - 50% PSH - 75% HP - 50%	0	Unmet - (38%, 21/56)
10	RENEWAL	Shelter / TH, SO, RRH, PSH	Staff	*Participants entering project from place not meant for human habitation	APR (Q15)	Agencies welcome to add 2-3 sentences of info here, not required	Met = RRH & Shelter/TH - 50% PSH - 75% SO - 100% HP - N/A	10	Met - (59%, 17/29)
10	RENEWAL	RRH, HP, PSH	Staff	Appropriate number of clients per case manager to allow high quality case management	N/A	Please explain in 2-3 sentences how your agency meets this metric	Met = Adopts SAMHSA recommendation of 10-20 clients per case manager	10	Yes - Max caseload of fifteen
Earned points								152.5	
Total points available - New		All - 140							
Total points available - Renewal		Shelter / TH - 230		SO - 180		HP - 220			

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Percentage of max points	earned points / max points per project type				66.30%
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