OCPEH ESG FY24-25 Scorecard

Scoring	New/ Renewal	Program Type	Scored by	Metric	New for 24-25	Staff Supplied Data/Source	Applicant Supplied Info	Rubric For multi-part rubric, all components must be met to be scored met
Threshold	ALL	ALL	PRC	Application is complete and data are consistent		N/A	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met = (1) application has completed answers for every required section and all required supplemental documents submitted prior to local deadline, and (2) application answers are of sufficient length and quality to answer questions, and (3) application information is consistent and congruent throughout application and supplemental materials*
Threshold	ALL	ALL	Staff	Agency participates or intends to participate in coordinated entry		Meeting attendance	*Please explain in 2-3 sentences how your agency meets this metric*	*Met = (1) agency attends 75% of CE Planning and HOME Committee meetings in a 12 month period*
Threshold	ALL	ALL	PRC	Projects are using the HUD Housing First assessment tool to develop and implement project improvements	Project staff will provide date of most recent HF assessment and provide the Project Improvement Plan demonstrating use of the HF assessment results	N/A	*Have you completed an interal Housing First assessment? ; If Yes, include the results and plan to incorporate feedback. If no, what's your plan to implement within six months?*	*Met = 1) has demonstrated use of a monitoring tool that reflects documentation review, staff and participant interviews; or 2) Has developed a clear implementation plan with concrete next steps and timeframe*
Threshold, 10	ALL	ALL	PRC	Experience in effectively utilizing public funds		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met = (1) recipient or subrecipient of other public funding (2) demonstrated regular drawdowns, timely resolution of monitoring findings, and timely submission of required reporting on existing grants*
Threshold	ALL	ALL	PRC	Agency has documented, secured minimum match (**N/A for ESG Competition**)	Moved this to group it with other agency-level metrics	Match letter demonstrating 25% cash or in-kind match	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met= documentation of eligible cash or in-kind minimum match (25% of requested award); met by the state of NC for the ESG FY24-25 competition*
Threshold	ALL	ALL	PRC	Project has reasonable costs per permanent housing exit as defined locally		Average HUD ESG/CoC cost per permanent housing exit by program type per APR	*Please describe other funding sources and amounts for program costs - rental assistance, supportive services, and/or operations (e.g. $10,000 for program operations from chartiable contributions)*	*Met = cost per permanent housing exit is reasonable based on the duration of rental assistance and type of supportive services provided*
Threshold	ALL	ALL	PRC	Project is financially feasible	Detailed project budget including all sources of revenue and expenses	N/A	*Detailed Project Budget including all sources of revenue and expenses; Agencies welcome to add 2-3 sentences of info here, not required*	*Met = (1) agency has funding commitment greater than project budget (2) agency demonstrates ability to support operation of proposed project*
Threshold	ALL	ALL	Staff	Applicant is active participant in CoC		Meeting attendance	*ESG/CoC Grantee Certification form; Agencies welcome to add 2-3 sentences of info here, not required*	*Met = (1) agency attends 75% of Leadership Team, CE Planning and HOME Committee meetings in a 12 month period, and (2) agency participate in PIT/HIC, consults CoC on CoC app, and project aligns w/CoC goals (3) agency fully participates in coordinated entry*

Threshold	ALL	ALL	PRC	Acceptable organizational audit/financial review	Group w/ other agency level metrics	N/A	*Certified audited financial statement or budget management letter; Agencies welcome to add 2-3 sentences of info here, not required*	*Met = most recent audit report found:* *(1) acceptable audit/financial review* *(2) no exceptions to standard practices* *(3) identified agency as low risk*
10	ALL	ALL	PRC	Documented organizational financial stability		N/A	*Certified audited financial statement or budget management letter; Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *(1) No HUD or ESG findings or findings satisfactorily resolved* *(2) Agency accounting reports show financial stability*
Threshold, 10	ALL	ALL	PRC	Agency applies racial equity lens to homeless services and housing	Increased documentation required	N/A	*Please explain in 3-5 sentences how your agency meets this metric AND internal project performance notes demonstrating performance review by race, training and onboarding documents, what are the goals and how are you measuring them?*	*Met =* *(1) agency has incorporated racial equity goals into organizational goals such as reviewing program outcomes disaggregated by race and ethnicity and setting goals to identify and reduce disparity, and* *(2) agency actively works to center people of color, specifically Black/African-American people people, with lived experience of housing instability/homelessness in organizational work such as changing hiring and retention policies and practices*
Threshold, 10	ALL	ALL	PRC	Agency is increasing knowledge base on racial equity	Increased documentation required	N/A	*Please explain in 2-3 sentences how your agency meets this metric AND team meeting invitation or meeting materials*	*Met =* *(1) Agency has invested in staff training on racial equity for all levels of staff (executive level, middle management, front line staff)* *(2) Agency maintains an ongoing practice of equity focused staff development such as speakers series, affinity groups, journal/podcast club, etc*
10	ALL	ALL	PRC	Agency has people with lived experience of homelessness in decision-making positions	Increased explanation	N/A	*Provide BoD roster and senior leadership and atleast one example of how this representation has impacts program design, implementation and evaluation*	*Met=* *Agency has atleast one person with lived experience of homelessness on the Board of Directors*
10	RENEWAL	Shelter / TH, RRH, HP, PSH	Staff	Program entries from coordinated entry referral		Shelter/TH: Spot check between HMIS entries and Shelter Referral List PSH/RRH: Spot check between HMIS entries and HOME list	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *95% or higher*
10	ALL	ALL	PRC	Program conforms or plans to conform to CoC Written Standards		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met =* *Agency complies and demonstrates knowledge of how CoC Written Standards affect their program*
10	ALL	ALL	PRC	Experience of applicant working with people in housing crisis and providing housing and/or services		N/A	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met = 2+ years experience in either category*
10	ALL	ALL	PRC	Demonstrated understanding of client needs		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met =* *Program design and service delivery plan reflects understanding of target population*
10	ALL	ALL	PRC	Type and scale of project services meets client needs		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met =* *Program design and service delivery plan will meet client needs*
10	ALL	ALL	PRC	Project connects clients to mainstream benefits	Increased documentation required	N/A	*Please explain in 2-3 sentences how your agency meets this metric AND MOU or number / percentage of successful referrals to mainstream resources (e.g. Medicaid, SNAP, SOAR, WorkFirst, Alliance Health)*	*Met =* *Connections to TANF, FNS (food stamps), and other mainstream resources adequate to meet client need*

Points	Type	Component	Responsible	Metric	Documentation	Data Source	Narrative	Met Criteria
10	ALL	ALL	PRC	Identify and address barriers to program participation and rapid placement in permanent housing	Increased documentation required	N/A	*Please explain in 3-5 sentences how your agency meets this metric AND program materials demonstrating grievance policy; What are the barriers, how do you know?*	Met= 1) Demonstrated review of program policiies and procedures that negatively impact an eligible Client's ability to participate in services 2) Plan to address program barriers to increase participation by eligible Clients 3) Demonstrated commitment to serving people with severe barriers to rapid housing placement (e.g. criminal justice background, eviction history, high service needs and limited social supports) 4) Plan to address severe barriers to rapid housing placement
10	ALL	ALL	PRC	Project assists clients to secure and/or maintain permanent housing		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	Met = (1) Program prioritizes clients entering housing quickly and (2) Has partnerships with permanent housing programs like RRH and PSH
10	NEW	ALL	PRC	Project can gear up and start quickly		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	Met = Agency will start program within 60 days of contract execution
Threshold	RENEWAL	ALL	Staff	High HMIS data quality	Supporting documentation from NCCEH indicating on-time submission for at least 50% of 23-24 submissions	APR	*Agencies welcome to add 2-3 sentences of info here regarding implementation of Data Quality plan, not required*	Met = (1) null values 10% or less and (2) data errors 10% or less; *** caveat for SSN - subtract Client refused from error rate
Threshold	RENEWAL	All	Staff	HMIS data timeliness		APR (Q6e)		Met= 100% of program entry, interims, and exits entered within 6 calendar days
Threshold	RENEWAL	Shelter / TH, HP, RRH, PSH	Staff	High bed/unit utilization rate		APR Quarterly PIT / Beds on HIC	*Agencies welcome to add 2-3 sentences of info here, not required*	Met = RRH / PSH at or above 90% ES / TH at or above 85% due to COVID related disruptions to intake
10	RENEWAL	ALL	Staff	Project is spending funds awarded		spending reports from ESG Office/HUD	*eLOCCS spending printout (CoC projects); Agencies welcome to add 2-3 sentences of info here, not required*	Met = 90+% funds spent/on track to spend
10	RENEWAL	Shelter / TH, RRH, HP & SO	Staff	Exits to permanent housing		APR (Q23)	*Agencies welcome to add 2-3 sentences of info here, not required*	Met =RRH: 90+% HP: 75+% Street Outreach: 5+% Shelter/TH: 12+%
10	RENEWAL	PSH	Staff	Exits to/retention of permanent housing		APR (Q5a Stayers + Q23)	*Agencies welcome to add 2-3 sentences of info here, not required*	Met = 90+%
2.5	RENEWAL	ALL	Staff	New or increased earned income for project stayers		APR (Q19a1)	*Agencies welcome to add 2-3 sentences of info here, not required*	Met = PSH, RRH & HP 8+% Shelter, TH & SO: Any increase Cold Weather Cots: N/A CE: N/A N/A if no leavers
2.5	RENEWAL	ALL	Staff	New or increase non-employment income for project stayers		APR (Q19a1)	*Agencies welcome to add 2-3 sentences of info here, not required*	Met = PSH, RRH & HP 10+% Shelter, TH & SO: Any increase Cold Weather Cots: N/A CE: N/A N/A if no leavers

2.5	RENEWAL	ALL	Staff	New or increased earned income for project leavers		APR (Q19a2)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *PSH, RRH & HP 8+%* *Shelter, TH & SO: Any increase* *Cold Weather Cots: N/A* *CE: N/A* *N/A if no leavers*
2.5	RENEWAL	ALL	Staff	New or increase non-employment income for project leavers		APR (Q19a2)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *PSH, RRH & HP 10+%* *Shelter, TH & SO: Any increase* *Cold Weather Cots: N/A* *CE: N/A* *N/A if no leavers*
10	RENEWAL	HP, RRH, PSH	Staff	Number of days from project entry to move in		APR (Q 22c)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *45 days or less (median)*
10	RENEWAL	ALL	Staff	Participant return to homelessness within 12 months of exit to permanent housing		Stella P FY22	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *15% or less;* *N/A for Cold Weather Cots*
10	RENEWAL	Shelter / TH / SO	Staff	Length of time in program		APR (Q22b)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *Decrease median time from previous year*
10	RENEWAL	Shelter / TH / SO	Staff	Length of time homeless		HDX 1.0 SPM 1.b	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *Decrease median time from previous year*
10	RENEWAL	Shelter / TH, HP, RRH, PSH	Staff	*Participants with zero income at entry		APR (Q16)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *RRH & Shelter/TH - 50%* *PSH - 80%* *HP - 50%*
10	RENEWAL	Shelter / TH, HP, RRH, PSH	Staff	*Participants with more than one disability		APR (Q13a2)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *RRH & Shelter/TH - 50%* *PSH - 75%* *HP - 50%*
10	RENEWAL	Shelter / TH, SO, RRH, PSH	Staff	*Participants entering project from place not meant for human habitation		APR (Q15)	*Agencies welcome to add 2-3 sentences of info here, not required*	*Met =* *RRH & Shelter/TH - 50%* *PSH - 75%* *SO - 100%* *HP - N/A*
10	RENEWAL	RRH, HP, PSH	Staff	Appropriate number of clients per case manager to allow high quality case management		N/A	*Please explain in 2-3 sentences how your agency meets this metric*	*Met =* *Adopts SAMHSA recommendation of 10-20 clients per case manager*
Earned points								
Total points available - New	All - 140							
Total points available - Renewal	RRH - 230: PSH - 230; SSO - 130							
Percentage of max points	earned points / max points per project type							
Threshold unmet								