2024 Homelessness Data Review

June 28, 2024

Thank you for making time to be here

- Presentation & discussion interspersed
  - Live and Virtual
  - Use the chat
  - Unmute and speak your mind
- Recorded meeting
- Email rwaltz@orangecountync.gov for slides
- We're talking numbers
  - Check 'em out: www.ocpehnc.com/data

Please tell us more about you

- Name

- Pronouns

- Communities you represent (Professional and Personal you'd like to share)

- Why does ending homelessness matter to you?

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Where are we going?

- Data is a guide and **not** the destination
- We are here to learn from **YOU**

- Thanks for adding your expertise by:
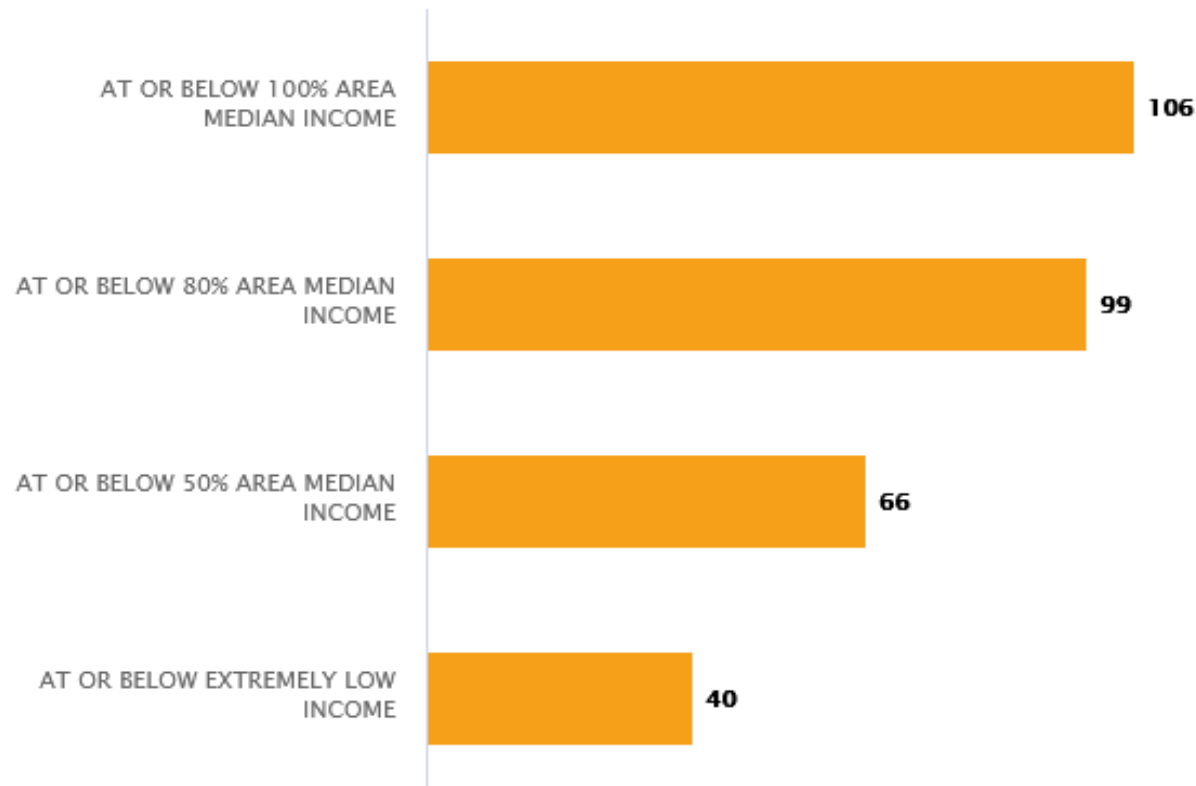 - Speaking Up
  - Putting in the Chat
  - Responding in the Easy Retro
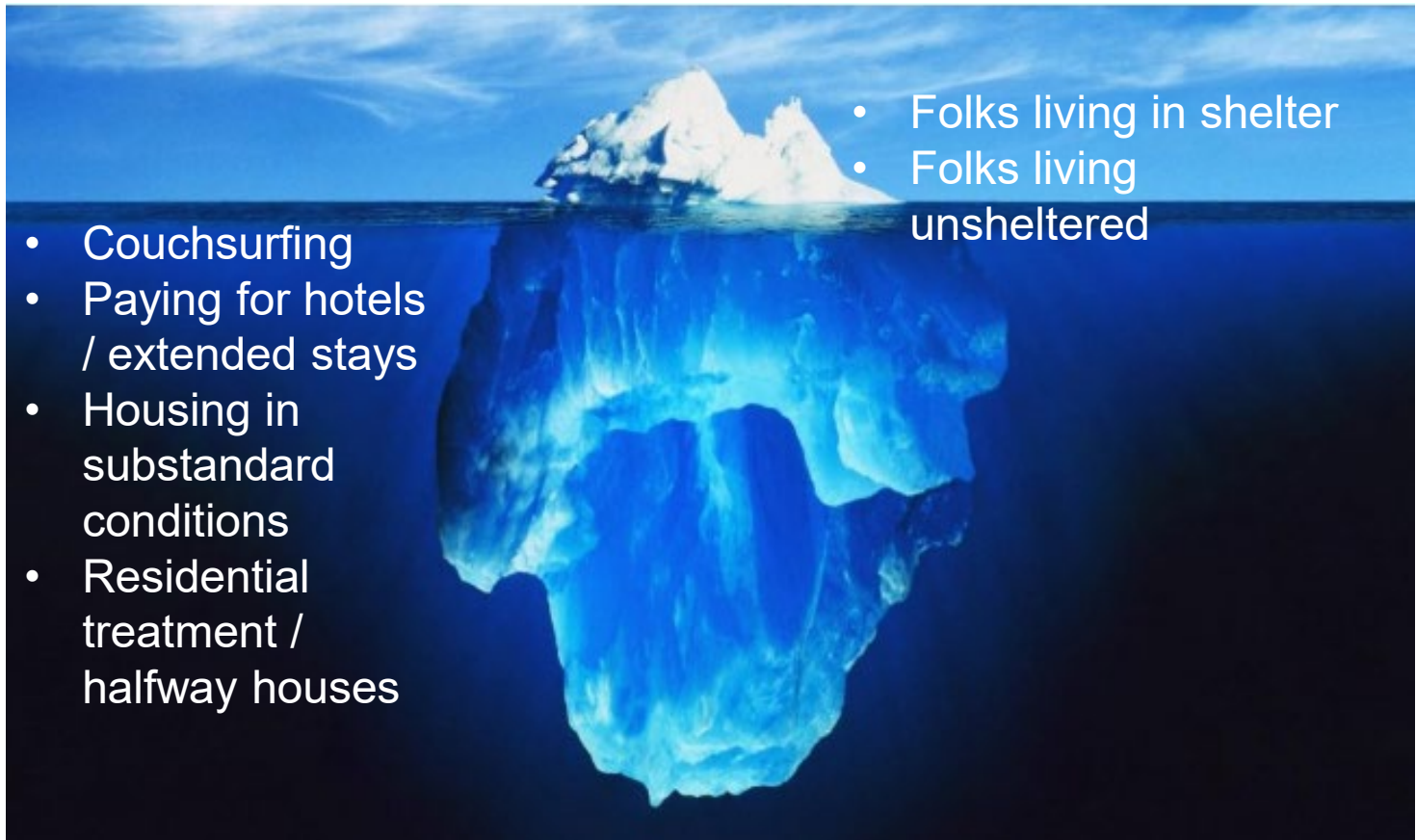
The Big Picture

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Homelessness is a Housing Problem

Affordable and Available Homes per 100 Renter Households

Income Level	Homes per 100
AT OR BELOW 100% AREA MEDIAN INCOME	106
AT OR BELOW 80% AREA MEDIAN INCOME	99
AT OR BELOW 50% AREA MEDIAN INCOME	66
AT OR BELOW EXTREMELY LOW INCOME	40

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National Low Income Housing Coalition "The Gap: A Shortage of Affordable Homes", https://nlihc.org/gap/state/nc

Who is included in today's data?

- Folks living in shelter
- Folks living unsheltered
- Couchsurfing
- Paying for hotels / extended stays
- Housing in substandard conditions
- Residential treatment / halfway houses

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Local System Overview

ACCESS AND ASSESSMENT

ACCESS POINTS

Housing Helpline

Street Outreach

TEMPORARY HOUSING

Shelter Referral List

PRIORITIZATION

COORDINATED ENTRY PLANNING and OCPEH LEADERSHIP TEAM

HOME Committee

OBTAINING PERMANENT HOUSING

HOUSING WITH SUPPORTS

Rapid Re-housing Permanent Supportive Housing

Housing with Subsidies only

(Housing Choice Vouchers, Income-based housing, Emergency Housing Assistance)

Current Programs

Coordinated Entry:
- Housing Help**
- SOHRAD*

Emergency Shelter:
- Inter-Faith Council
- Compass Center

Transitional Housing
- Oxford Houses
- VA programming
- Bridge Housing**

Permanent Housing
- Rapid Rehousing*
- PSH / HUD VASH
- CASA
- Community Home Trust
- HCV's
- Market Rate

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How many people are experiencing homelessness?

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We will be looking at three sets of data

- Point-in-Time Count
  - One night
  - Snapshot
- System Performance Measures
  - 12 month period
  - Outcomes
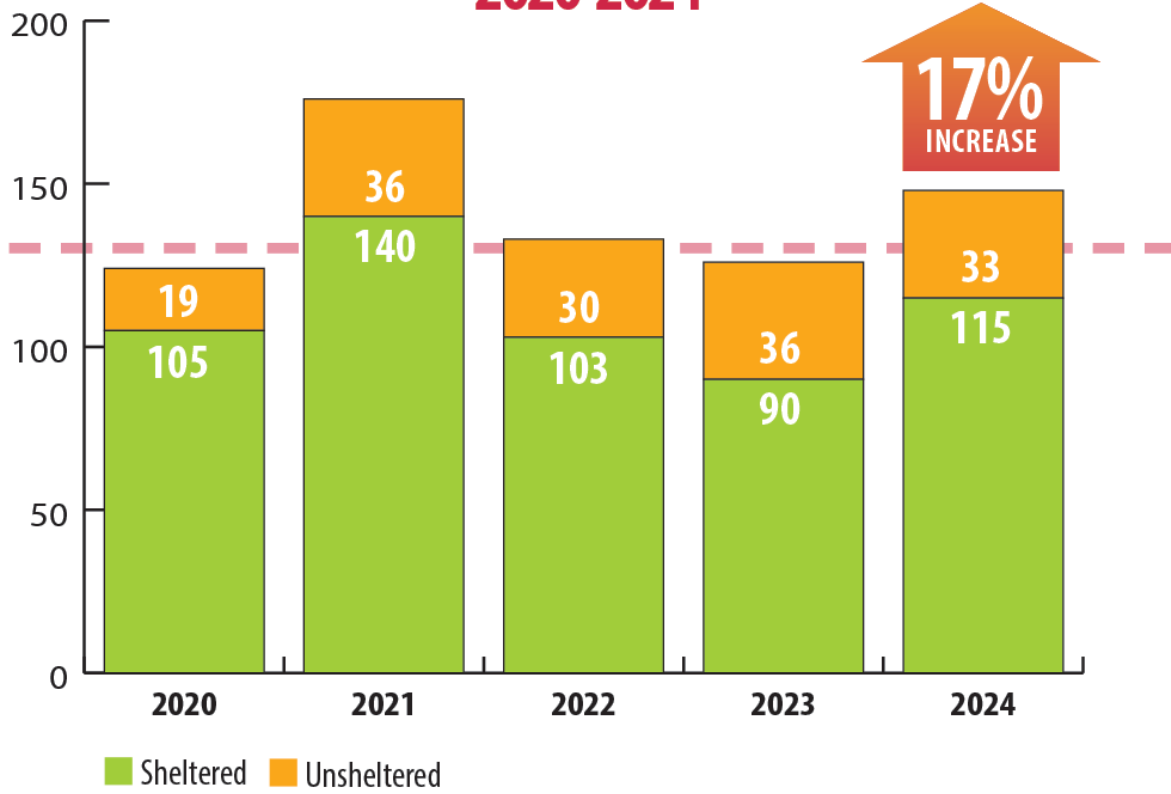 - Reflects data in Homeless Database
- Local Data
  - OC Connect and HOME Committee

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Point-in-Time count: annual "census" of people experiencing homelessness

Orange County Point-in-Time (PIT) count: Post-COVID climb

POINT-IN-TIME COUNT DATA 2020-2024

17% INCREASE

Year	Sheltered	Unsheltered
2020	105	19
2021	140	36
2022	103	30
2023	90	36
2024	115	33

Sheltered   Unsheltered

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Subpopulations are seeing different outcomes

- Increase in sheltered families
- Uptick in Veterans after steady declines
- Chronic homelessness dropping
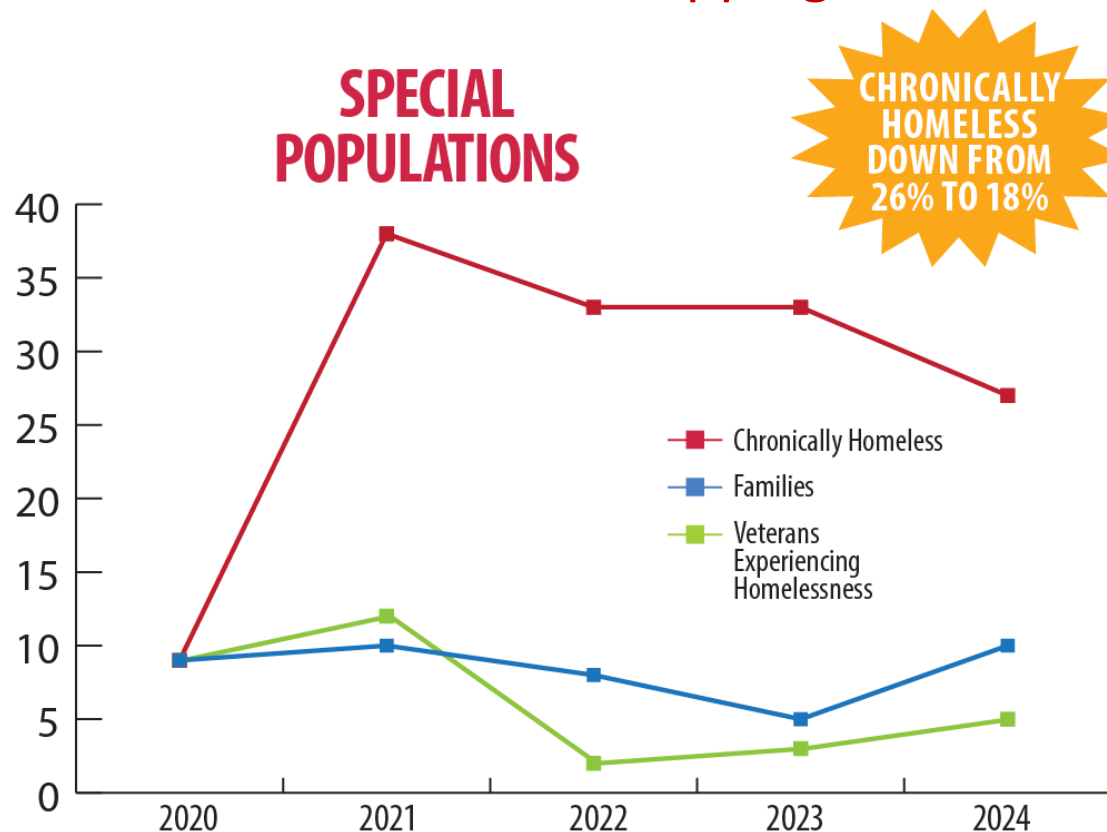
System Performance Measures

October 1, 2022 to September 30, 2023

October 1, 2020 to September 30, 2022
- (up to 24 months before current year)

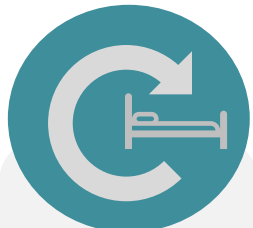Any person who entered SO, ES, TH, RRH, PSH, OPH during the reporting period

Client records are de-duplicated across the CoC

NCCEH

System Performance Measures

| 1	2	3	4	5	7
Length of Time Homeless	Return to Homelessness	Number of Homeless	Increase in Income	First Time Homeless	Exits and Retention of PH

NCCEH

PIT counted 148 people on one night, how many in 12 months?

RARE

340 People entering shelter and housing programs

274 Of those, people experiencing homelessness for the first time

HIGHEST EVER

People served in one year — 220, 282, 329, 266, 340
People experiencing homelessness for the first time — 166, 222, 258, 211, 274

Legend: ■ People served in one year   ■ People experiencing homelessness for the first time
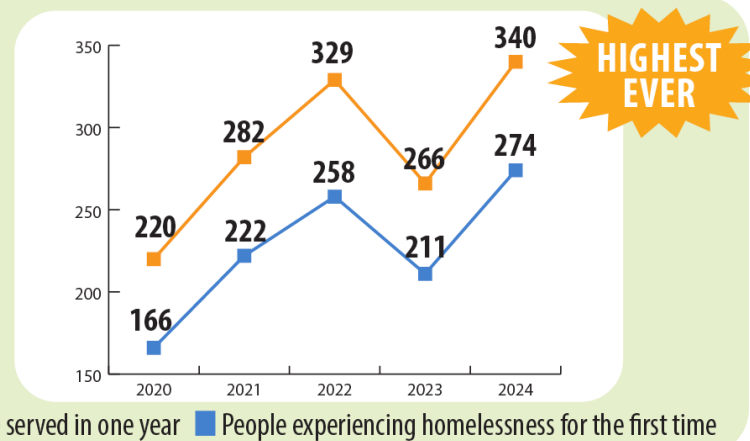
- % total that experienced homelessness for the first time

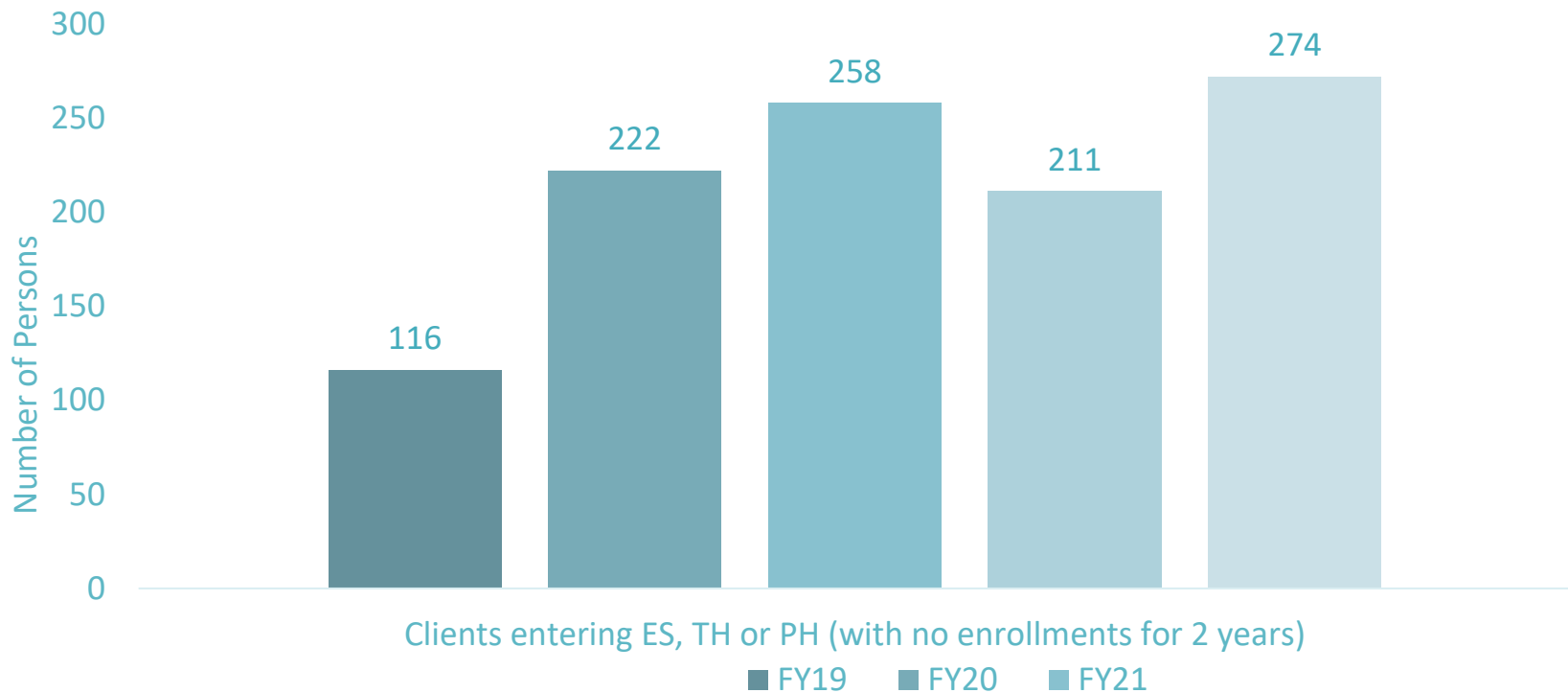| 2020	2021	2022	2023	2024
75%	79%	78%	79%	81%

- Shelter, Transitional Housing, & Permanent Housing
- Homeless for first time = no entries for 24 months prior

Clients Served for the First Time
## without entries in last two years

Why are we seeing?

- Increase in first time homelessness?

- Increase in people living in shelters?

- Reductions in people experiencing chronic homelessness?

What do we know about people experiencing homelessness?

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Most people experiencing homelessness in Orange County in adults only households

HOUSEHOLD TYPE

8%

92%

- Adults Only
- Families

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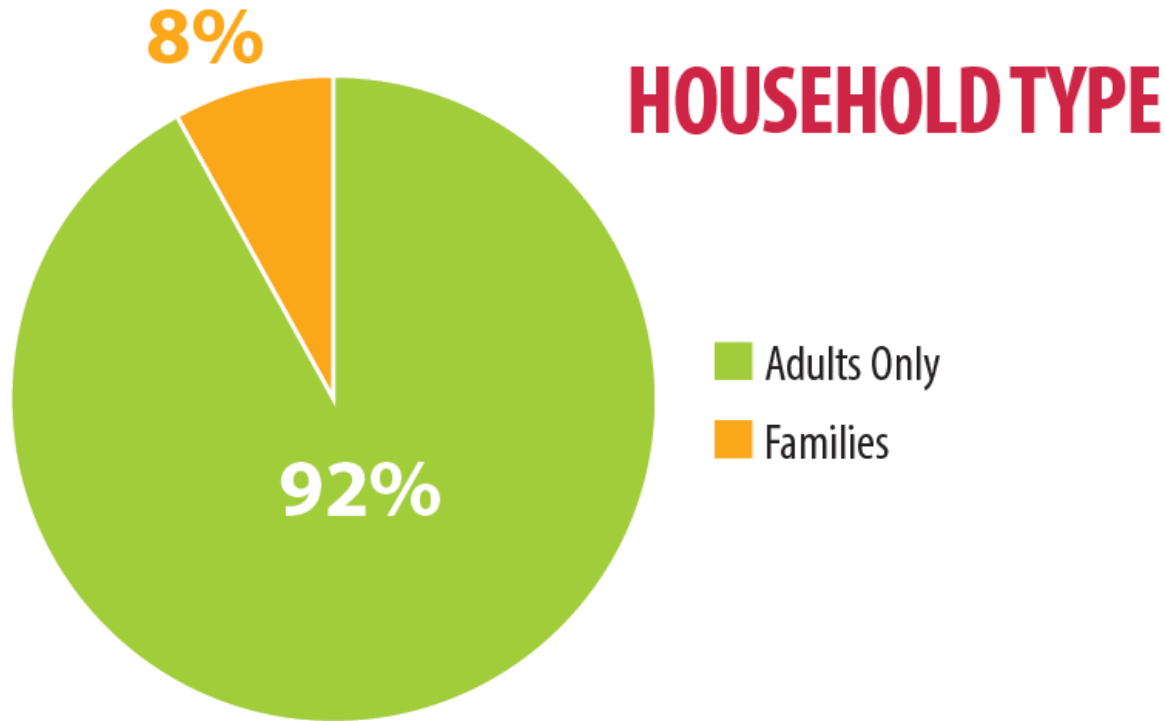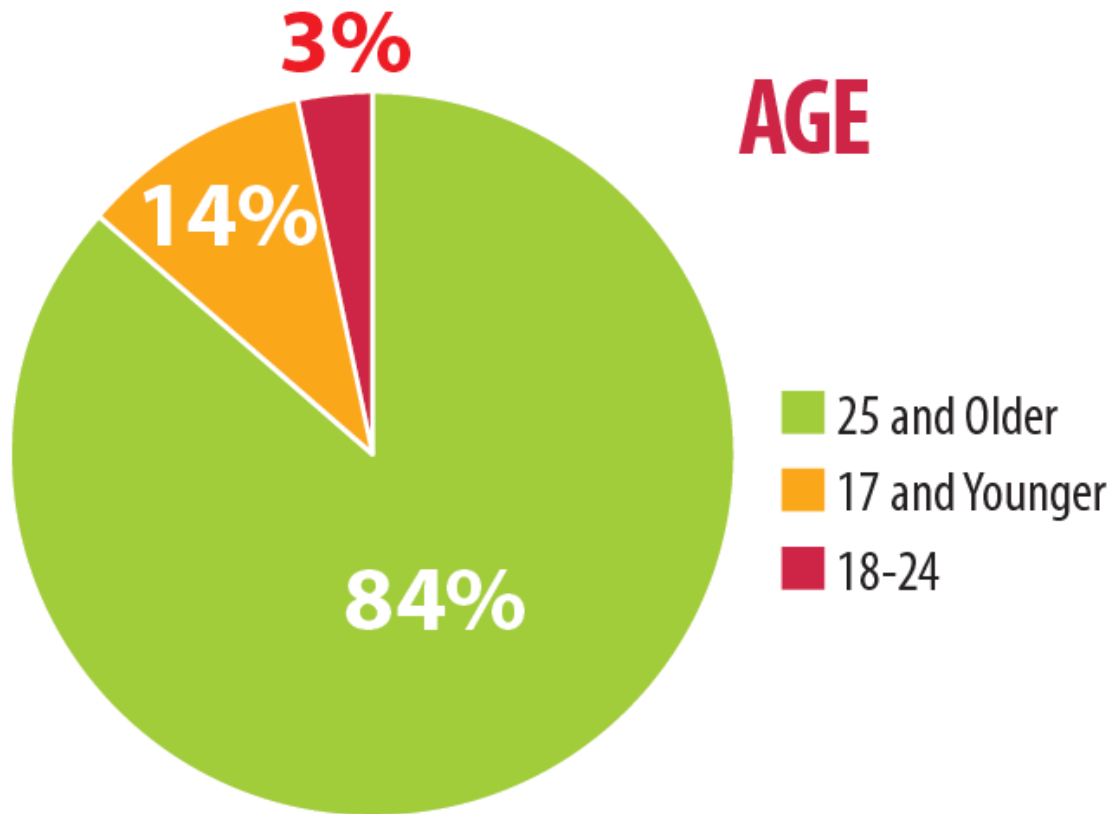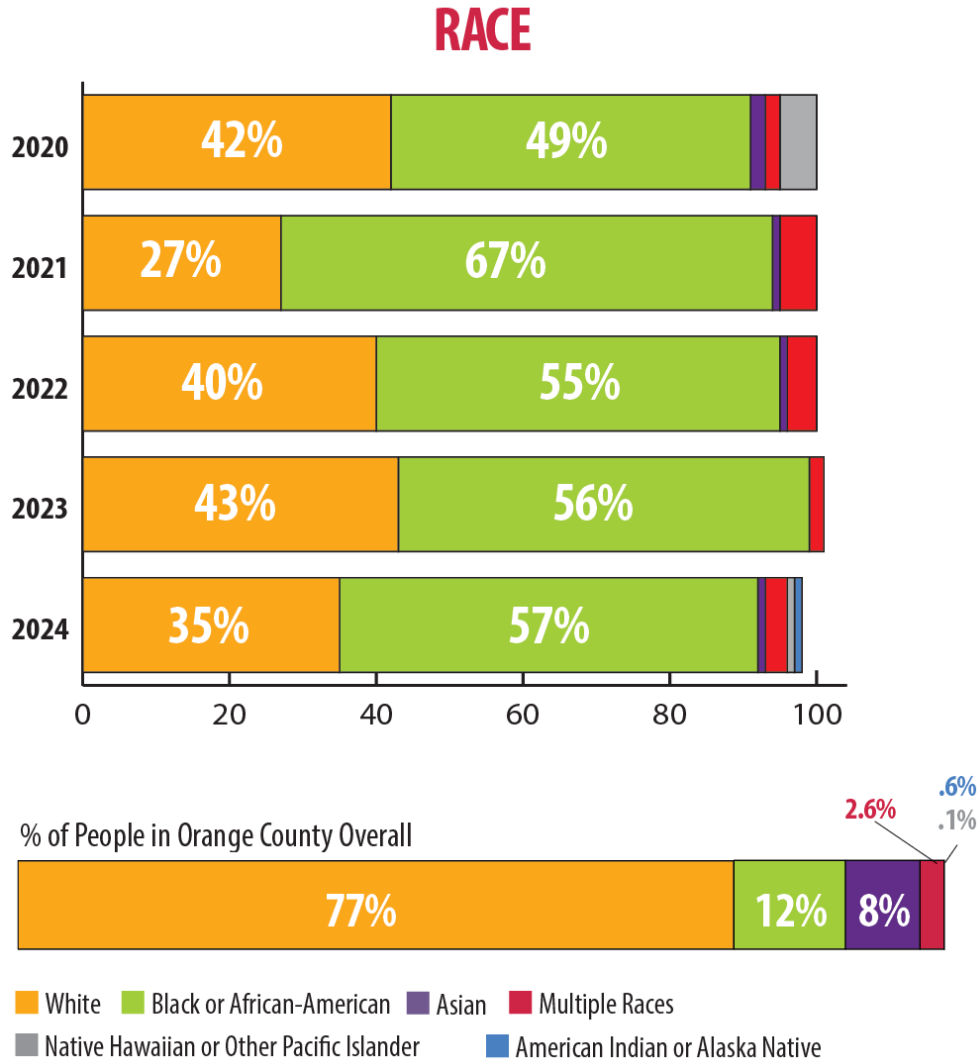
Most people experiencing homelessness in Orange County identify as male
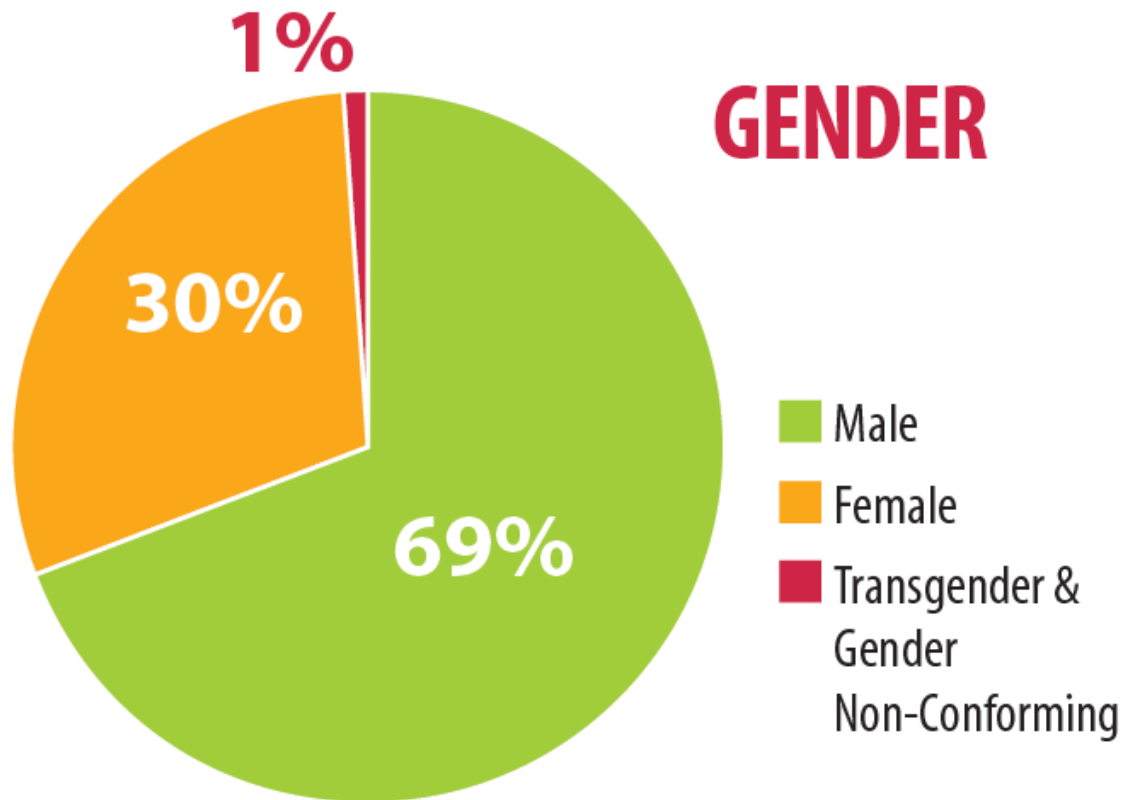
Most people experiencing homelessness in Orange County are 25 and older

AGE

3%

14%

84%

- 25 and Older
- 17 and Younger
- 18-24

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Racial Disparity Continues

RACE

Year	White	Black or African-American
2020	42%	49%
2021	27%	67%
2022	40%	55%
2023	43%	56%
2024	35%	57%

% of People in Orange County Overall

77% | 12% | 8% | 2.6% | .6% | .1%

Legend:
- White
- Black or African-American
- Asian
- Multiple Races
- Native Hawaiian or Other Pacific Islander
- American Indian or Alaska Native

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7% of people exp. homelessness are Latinx compared with 9% in overall population

ETHNICITY

% of People Experiencing Homelessness in Orange County

7%

| 93% | 7% |

■ Non-Latinx ■ Latinx ■ Not Answered

% of People in Orange County Overall

| 70% | 21% | 9% |

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How do racial disparities affect the work to end homelessness?

- Why is the overrepresentation of Black/African American people experiencing homelessness increasing?

- Why have there been increases in Latinx households reflected in homeless service system?

- Who else is not showing up?

How are people exiting homelessness?

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Length of time – Larger Context
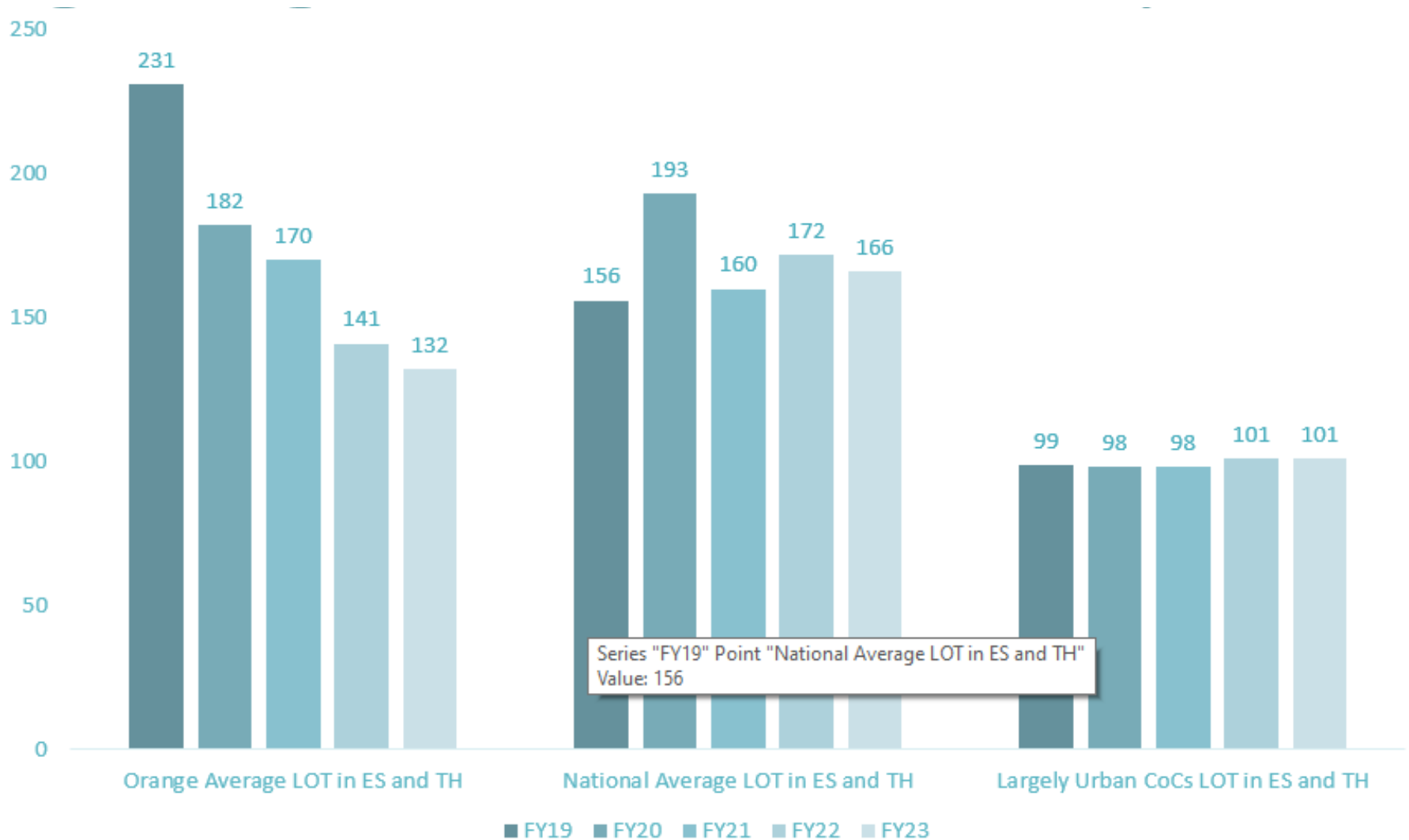
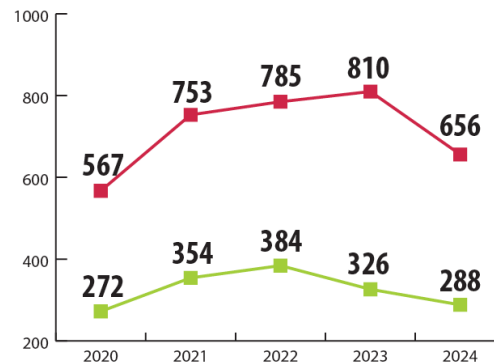# Goal: People are experiencing homelessness for shorter periods of time
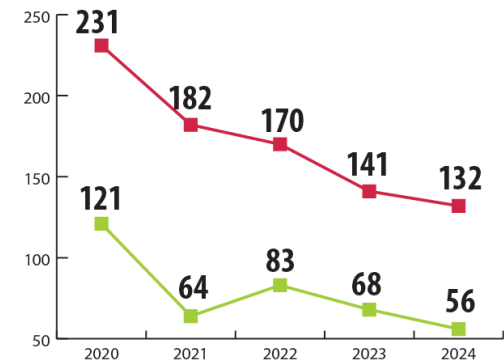
BRIEF

656 Average days

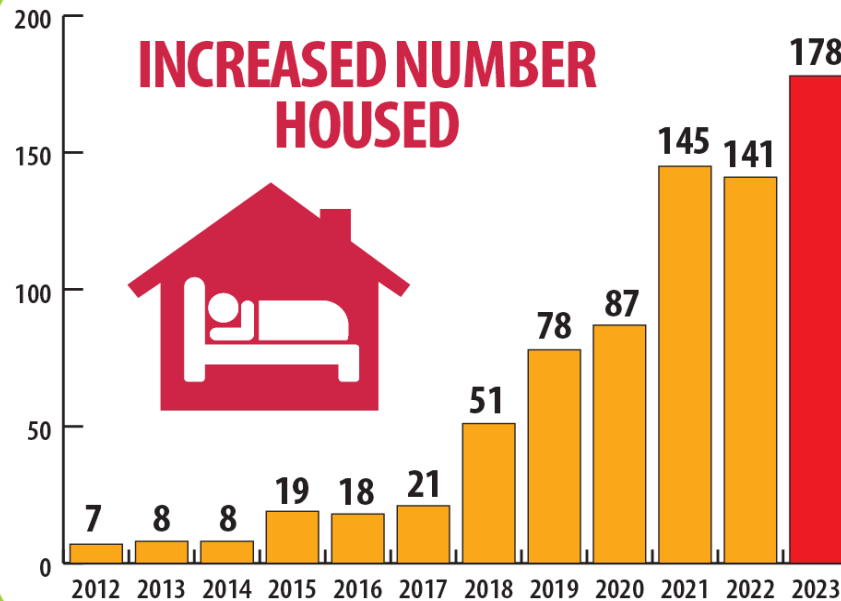**288** Median days

Length of time homeless (days)

Average:
- 2020: 567
- 2021: 753
- 2022: 785
- 2023: 810
- 2024: 656

Median:
- 2020: 272
- 2021: 354
- 2022: 384
- 2023: 326
- 2024: 288

Length of time in shelter or transitional housing (days)

Average:
- 2020: 231
- 2021: 182
- 2022: 170
- 2023: 141
- 2024: 132

Median:
- 2020: 121
- 2021: 64
- 2022: 83
- 2023: 68
- 2024: 56

■ Average ■ Median

- Shelter, Transitional Housing, & Permanent Housing
- Includes self-reported start of homelessness

- Shelter & Transitional Housing only
- Program entry to exit

Goal: People are exiting to permanent housing

INCREASED NUMBER HOUSED

2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
7	8	8	19	18	21	51	78	87	145	141	178

The HOME Committee meets monthly to discuss every household experiencing homelessness in Orange County.

178 HOUSEHOLDS HOUSED IN 2023

761 HOUSED VIA HOME COMMITTEE SINCE 2012

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Goal: Once permanently housed, people do not experience homelessness again

ONE TIME **7%** Returned to homelessness within 2 years

	2018	2019	2020	2021	2022	2023	2024
From Street Outreach	–	–	–	–	–	–	13%
From Shelter	11%	43%	6%	14%	6%	16%	4%
From Transitional Housing	0%	26%	25%	30%	20%	11%	11%
From Permanent Housing	3%	3%	10%	3%	9%	0%	0%
Total Returns	6%	18%	14%	9%	11%	8%	7%
Number of Exits	102	72	100	176	144	65	198

Exited **Oct. 2020- Sept. 2022** to permanent housing

Thoughts on how people are leaving our system?

- Length of time homeless starting to drop?

- Returns continue to be low?

- What do we need to find housing more quickly?

Successes

Increasing Access

- Improved follow-up processes
- Improved access to shelter
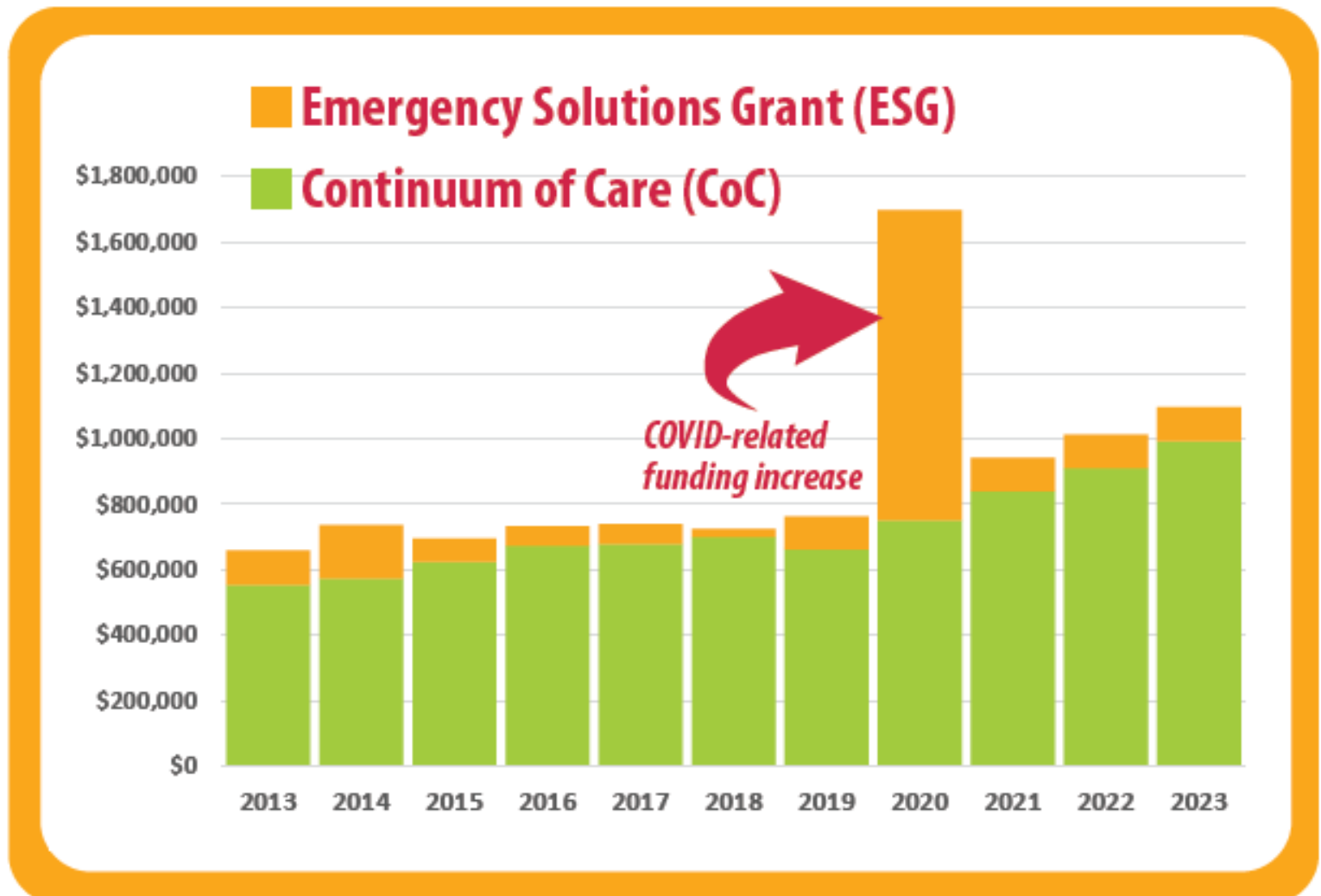- Coordinating across sectors

Increasing Collaboration

- Bringing more partners to the table

- Improved processes for feedback from People With Lived Experience

- Cross-CoC HUD grant award to improve access for homeless youth

Increasing resources – Awarded over $1 million in HUD homeless funds in 2023

Emergency Solutions Grant (ESG)
Continuum of Care (CoC)

COVID-related funding increase

The Path Forward

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We can end homelessness in Orange County

Other communities are doing this/have done it

It looks like "Functional Zero"

People entering the homeless system **<** People exiting into housing

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Orange County has been making progress on system gaps

- Increased local funding for permanently Affordable Housing with Case Management (PSH)
- Identified partners for Household Goods
- Awarded HUD funding to analyze Youth Housing needs

- New non-government funding/collaboration for Reentry Bridge Housing
- Identifying partners for short-term Medical Respite
- Identifying partners for expanded Cold Weather Cots

Orange County has been making progress on system gaps (continued)

- 24 Hour Downtown Bathrooms – new Rosemary parking deck and 203 project coming to downtown Chapel Hill and Carrboro soon

Filling Gaps - The path ahead

HOUSING

- More units affordable to people at 30% AMI and streamlined access to those homes for people exiting homelessness
- Increased funding for short (6M) to mid-term (24M) rental assistance and case management (RRH)
- Increased funding for Landlord Incentives
- Increased funding for permanent rental assistance and case management (PSH)

SERVICES – TEMP. HOUSING

- Securing NEW partner/funding for Homelessness Diversion
- Identifying funding for short-term Medical Respite
- Securing partners/locations for expanded inclement weather shelter

Filling Gaps - The path ahead (continued)

SERVICES – CONNECTIONS

- Increased funding for Housing Helpline staffing to meet demand
- Harm Reduction staffing at Integrated Service Center
- Identifying operational support for planned Crisis / Diversion facility

SERVICES – DIGNITY

- Fully implementing the 2019 Downtown Public Toilet Facilities Recommendations
- Identifying funding and administration of Memorial Service Funding

What connections do you see between system gaps and increasing homelessness?

- How can we better serve people experiencing homelessness?
- How can we transition people from homelessness to permanent housing quickly and effectively?

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Wrap Up

Where can folks find help?

- Housing Helpline
  - (919) 245-2655
  - housinghelp@orangecountync.gov
- Street Outreach
  - (919) 886-3351
  - SOHRAD@orangecountync.gov
- OC Connect resource database
  - www.occonnect.info

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Learn more; Do More

- Resources
  - National Low Income Housing Coalition's Out of Reach Report
  - Local HUD data via Stella-P
  - National Alliance to End Homelessness

- Action
  - Fill System Gaps
  - Support Housing First-aligned organizations that help people exit homelessness without preconditions
  - Join OC Partnership to End Homelessness

Orange County Partnership to End Homelessness

Thank you for your time and commitment

- Rachel Waltz
- rwaltz@orangecountync.gov
- (919) 245-2496