Chapel Hill / Orange County Continuum of Care (NC-513) Fiscal Year 2023 System Performance Measures

Measure 1   Measure 2   Measure 3   Measure 4   Measure 5   Measure 6   Measure 7   Data Quality

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in HMIS system.

	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, and SH	282	73.6	19.0
1.2 Persons in ES-EE, ES-NbN, SH, and TH	356	132.4	56.0

b. This measure is based on data element 3.917

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-in. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, SH, and PH (prior to "housing move in")	313	656.5	218.0
1.2 Persons in ES-EE, ES-NbN, SH, TH, and PH (prior to "housing move in")	377	655.53	288.0

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Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

	Total # of persons who Exited to a Permanent Housing Destination (2 years prior)	Returns to Homelessness in Less than 6 Months (0-180 days)		Returns to Homelessness from 6 to 12 Months (181-365 days)		Returns to Homelessness from 13 to 24 Months (366-730 days)		Number of Returns in 2 years	
	Count	Count	% of Returns	Count	% of Returns	Count	% of Returns	Count	% of Returns
Exit was from SO	55	4	7.27%	1	1.82%	2	3.64%	7	12.73%
Exit was from ES	51	1	1.96%	1	1.96%	0	0%	2	3.92%
Exit was from TH	35	2	5.71%	0	0%	2	5.71%	4	11.43%
Exit was from SH	0	0	0%	0	0%	0	0%	0	0%
Exit was from PH	57	0	0%	0	0%	0	0%	0	0%
TOTAL Returns to Homelessness	198	7	3.54%	2	1.01%	4	2.02%	13	6.57%

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Measure 3: Number of Homeless Persons

Metric 3.1 - Change in PIT Counts

Historically, the SPM included a table here with PIT data. Please refer to the PIT module for those data.

Metric 3.2 - Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Value
Universe: Unduplicated Total Sheltered Homeless Persons	358
Emergency Shelter Total	282
Safe Haven Total	0
Transitional Housing Total	136

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Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 4.1 - Change in earned income for adult system stayers during the reporting period

	Value
Universe: Number of adults (system stayers)	17
Number of adults with increased earned income	0
Percentage of adults who increased earned income	0%

Metric 4.2 - Change in non-employment cash income for adult system stayers during the reporting period

	Value
Universe: Number of adults (system stayers)	17
Number of adults with increased non-employment cash income	5
Percentage of adults who increased non-employment cash income	29.41%

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Metric 4.3 - Change in total income for adult system stayers during the reporting period

	Value
Universe: Number of adults (system stayers)	17
Number of adults with increased total income	5
Percentage of adults who increased total income	29.41%

Metric 4.4 - Change in earned income for adult system leavers

	Value
Universe: Number of adults who exited (system leavers)	23
Number of adults who exited with increased earned income	0
Percentage of adults who increased earned income	0%

Metric 4.5 - Change in non-employment cash income for adult system leavers

	Value
Universe: Number of adults who exited (system leavers)	23
Number of adults who exited with increased non-employment cash income	3
Percentage of adults who increased non-employment cash income	13.04%

Metric 4.6 - Change in total income for adult system leavers

	Value
Universe: Number of adults who exited (system leavers)	23
Number of adults who exited with increased total income	3
Percentage of adults who increased total income	13.04%

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Measure 5: Number of Persons who Become Homeless for the First Time

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 5.1 - Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Value
Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.	305
Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.	47
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	258

Metric 5.2 - Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Value
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	338
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	66
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	272

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Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 - Change in SO exits to temporary destinations, some institutional destinations, and permanent housing destinations

	Value
Universe: Persons who exit Street Outreach	54
Of persons above, those who exited to temporary & some institutional destinations	16
Of the persons above, those who exited to permanent housing destinations	29
% Successful exits	83.33%

Metric 7b.1 - Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

	Value
Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	267
Of the persons above, those who exited to permanent housing destinations	72
% Successful exits	26.97%

Metric 7b.2 - Change in PH exits to permanent housing destinations or retention of permanent housing

	Value
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing,or who moved into housing and remained in the PH project	29
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	27
% Successful exits/retention	93.1%

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Data Quality

Data coverage and quality will allow HUD to better interpret your SPM submissions. You may enter a note about any field if you wish to provide an explanation about your data quality results.

	All ES, SH	All TH	All PSH, OPH	All RRH	All Street Outreach
Unduplicated Persons Served (HMIS)	282	136	31	93	71
Total Leavers (HMIS)	248	90	5	29	49
Destination of Don't Know, Refused, or Missing (HMIS)	0	8	0	1	6
Destination Error Rate (Calculated)	0%	8.89%	0%	3.45%	12.24%

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